

THE RMR GROUP
PRIVACY POLICY

Effective as of March 31, 2013

Updated October 15, 2015 to reflect the company name change

The RMR Group is committed to your right to privacy and to keeping your personal information private. Because our website includes areas in which you may provide personal information, we have developed a Privacy Policy, described below, to inform you of The RMR Group's policy and practice regarding information we collect about you on this website. By using this website or providing your contact information (e.g., email address), you consent to our practices concerning the collection and use of information. If you have additional questions about this Privacy Policy, please contact us.

This Privacy Policy governs the collection of information at the website located at the URL <http://www.rmrgroup.com> as well as any information you submit to The RMR Group via email, and describes what information our website collects about you, how it is collected and how it is used.

Because our business will continue to evolve, from time to time our policies will be reviewed and may be revised. We reserve the right to change this Privacy Policy at any time and notify you by posting an updated version of the Privacy Policy on our website. It is your responsibility to periodically check this page so that you are aware of what information we collect, how we use it, and under what circumstances we might disclose it. The amended Privacy Policy will apply between us whether or not we have given you specific notice of any change.

Information Collected About You

The RMR Group collects certain personal information about you whenever you send an email to The RMR Group or complete one of our online forms, such as the Email Alert form. The personal information you provide can identify you and your business, and includes such items as your name, your employer's name, email and U.S. mail address, and office and home telephone and fax numbers.

The RMR Group also collects or logs other information about you when you visit our website. This information includes your Internet Protocol ("IP") address and your domain name. An IP address is a number that is automatically assigned to your computer by the Internet Service Provider ("ISP") computer through which you access the Internet, and a domain name is the name of the ISP computer itself through which you access the Internet.

The RMR Group logs IP addresses and domain names and aggregates them for system administration and to monitor the use of our website. We use the aggregated information, for example, to measure the number of visits to our website, the average time spent on our website, the number of pages viewed and to monitor various other website statistics. We also collect personal and company information that you provide by filling out one of our online forms. If you have joined our Email Alert service, we may send you, via email, press releases or SEC filings or notifications of press releases or SEC filings that have been posted to our website. If you do not wish to receive these communications from us, please unsubscribe using our automated system on the website.

Contacting The RMR Group through Email

If you have a question or comment about The RMR Group, our website or the website's content, you may contact us by any of the ways listed on the Contact Us link on our website. Please be aware that any submission to and/or communication with The RMR Group is subject to our Terms and Conditions, and your submission indicates your acceptance of the Terms and Conditions. Our Terms and Conditions are also available on our website.

Depending on the subject matter, however, you may prefer not to communicate with The RMR Group through email. The RMR Group is not presently a data secure website. Hence, information sent on the Internet by email may not have sufficient security features to prevent it from being intercepted and read by an unauthorized person. In addition, this Privacy Policy does not protect you when you send business information, ideas, concepts, inventions or other proprietary type of information to The RMR Group by email.

How Your Information Is Used

We use the information you have provided to us in an online form to respond to your request for information about The RMR Group or comments you may have about our website, for our management or Board of Directors, our governance practices or other services provided by The RMR Group. If you so request, you may be added to our email distribution list.

We do not provide personal information to third parties for their sale or use. We will, however, disclose personal information to comply with valid legal processes such as a search warrant, subpoena, or court order, or to protect our rights and property or the property or personal safety of another user of the website or any member of the public.

Changing or Deleting Your Email Address and Other Information

All information that you provide to us is collected and stored automatically at the time that you provide your information. Currently, we do not offer anyone, including you, the ability to edit your information. If you would like to edit your information, please remove your information from our list and resubmit your information. If you would like to delete your email address from our Email Alert list, please unsubscribe from the Email Alert list using our automated system.

From time to time, The RMR Group may also request a verification of your email address in order to update the Email Alerts distribution lists we maintain. The RMR Group may delete email addresses from the Email Alert distribution list when Email addresses cannot be verified. An email address that cannot be verified will be removed from the Email Alert list. If you believe that you have been mistakenly removed from the Email Alerts list, please contact us.

Removal of Your Information from Our Website

The RMR Group will attempt to honor your written request to delete personal information about you from our system. You should be aware, however, that it is not technologically possible to remove each and every record of the information you may have provided to The RMR Group from our servers. The need to back up our systems to protect information from inadvertent loss means that a copy of your information may exist in a non-erasable form that will be difficult or impossible for us to locate.

How Your Information Is Protected

The RMR Group will take steps we deem reasonably necessary to protect the information you provide to us. We review from time to time our security procedures and mechanisms to ensure that adequate protections are in place. Our website may contain links to other websites. The RMR Group is not responsible for the privacy practices, security or content of these other websites. Before disclosing your personal information on any other website, we advise you to examine the terms and conditions and privacy policy of those websites.