

INVESTOR MEETINGS – SCOTIABANK January 2021

$\bigcirc 1$	Where Were	We?

Diversification, Growth & Milestones

# Plexible Business Models to Address Social and Health Challenges

- Banco Internacional
- Confuture
- AFP Habitat
- Health: RedSalud, Consalud and Vida Cámara
- ILC

### Value in the Fundamentals

- Leadership
- Returns
- Resilience
- Solvency
- Dividends
- Adaptation

Wrap-Up and Conclusions

O5 Annex

**AGENDA** 

# 1 Where Were We?

• Diversification, Growth & Milestones

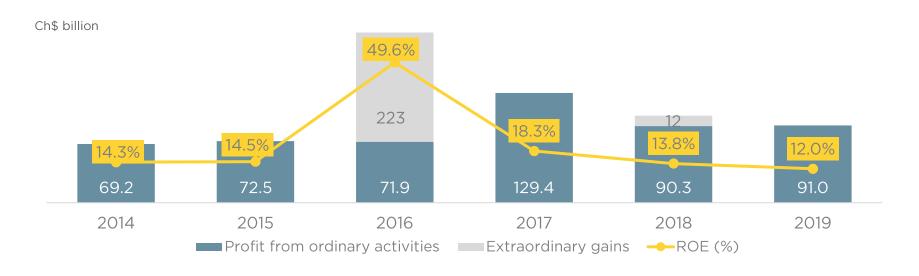


### **RECURRING PROFIT:** FROM CONSOLIDATION TO GROWTH



### 2012 - 2016: Consolidation

### 2017 - 2022: Growth and Diversification





- Partnership with Prudential in AFP Habitat
- Regional expansion: Peru and Colombia



- Acquisition in 2013
- Alternative asset growth strategy (2016-2020)
- CLP\$110 bn. in capital increases



- Acquisition in 2015
- Operational turnaround and growth
- CLP\$90 bn. in capital increases



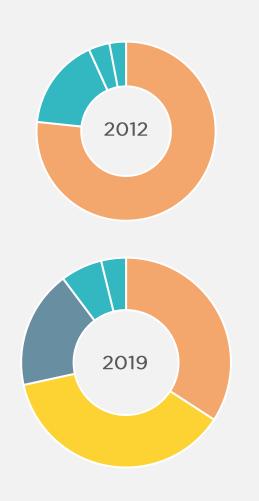


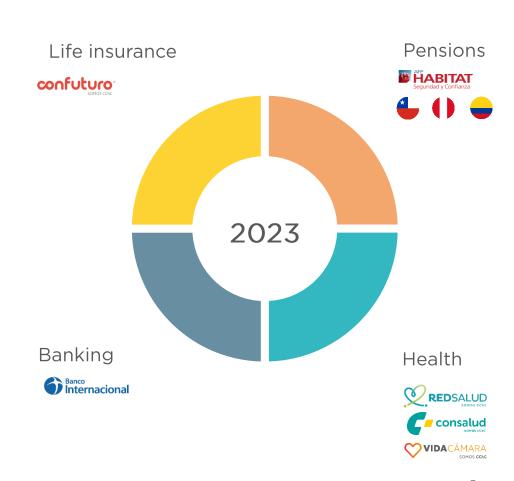
- Operational turnarounds in healthcare services
- Digital transformation in health insurances

### **DIVERSIFIED RESULTS**



### Diversification of ILC Recurring Profit





# O 2 Flexible Business Models to Address Social and Health Challenges

- Banco Internacional
- Confuturo
- AFP Habitat
- Health: RedSalud, Consalud and Vida Cámara
- ILC



### 2 HISTORIC EVENTS IN 5 MONTHS







Where have we concentrated our efforts during these two events?

Adapting and flexing our companies' business models.

### ADAPTATION AND FLEXIBILITY









FROM GROWTH TO RISK FOCUS

### ORGANIZATIONAL CHANGE AND SOLVENCY





Capital increase of CLP\$ 20 billion

### Feller, Rate

Rating A → A+

System upgrade

Internalization of system, operational and network engineering

Re-entered the debt market after a 6-year absence



ILC increases its stake to 67%

New subsidiaries: Asset Manager and Insurance Broker

Capital increase of CLP\$ 22 billion

### 2015 2016 2017 2018 2019 2020

Organizational restructuring process began

ICR Chile
AN AFFILIATE OF MOODY'S
INVESTORS SERVICE

Rating A → A+

Migration to new banking core system

Capital increase of CLP\$ 31 billion

Feller, Rate

Rating A+ → AA-

New Internet Banking launch

Capital increase of CLP\$ 15 billion

### FACING AN UNCERTAIN 2020



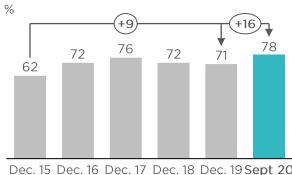
### **Decelerating Loan Growth**

### CLP\$ billion 2,014 +34% 1,581 1,141 920 835

Dec. 15 Dec. 16 Dec. 17 Dec. 18 Dec. 19 Sept 20

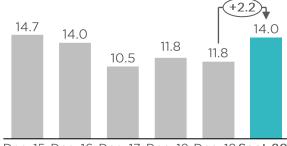
- Decrease in growth rate, due to the deteriorating macroeconomic environment
- Support measures for customers who represent 12% of loans

### **Increasing Collateral Coverage**



- Dec. 15 Dec. 16 Dec. 17 Dec. 18 Dec. 19 Sept 20
- Conservative credit policy, reflected in high collateral coverage
- Collateral coverage secures greater stability and predictability in portfolio performance

### **Improving Basel Index**



- Dec. 15 Dec. 16 Dec. 17 Dec. 18 Dec. 19 Sept 20
- The Bank increased its core capital by 350bps during 2020.

 Capital increase of CLP\$ 15 billion in August 2020.

# OTHER STRATEGIC MEASURES TO FACE THE UNCERTAIN CONTEXT



### 2016 - 2020

### Talent and Culture

- Replaced 75% of top and middle management
- 180,000 training hours
- Strengthened organizational culture and sustainability
- EFY Award

### **Quality Management**

- Improved CMF management rating
- Improved credit risk and AML/CTF management

### Scalability

- Efficiency improvement from 60.1% to 42.3%
- Structure and systems to absorb growth

### **Products and New Business**

- Banco Internacional AGF
- Baninter Corredores de Seguros

### **Customers and Quality**

- Monthly satisfaction measurement and alignment with incentives
- 2nd place in executive satisfaction

### Risk Culture

- Management based on daily measurements of all risks
- New operational risk structure created

Source: Banco Internacional

# OTHER STRATEGIC MEASURES TO FACE THE UNCERTAIN CONTEXT



### Technology

 Migration from outsourced to in-house

### **Systems**

- Implementation of new Core Banking System (IBS)
- New Internet Banking
- Financial Risk Assessment and Management System

### **Performance Monitoring**

- Implementation of new management tools
- Customer NpL

## New Internet Banking (2020):

- 100% online products for customers and noncustomers
- The highest security standards
- Clear and direct content
- Responsive





### THE FORMULA WORKS



	2015	9M20	Comments
Improved Results	Profit: CLP\$ 96 million	Profit: CLP\$ 19,337 million (LTM)	<ul> <li>Emphasis on recurring performance and improving multiples</li> </ul>
Better Risk Rating	A (negative)	AA- (stable)	<ul> <li>Improved by two notches in 5 years</li> <li>International Investment Grade Rating (BBB-)</li> </ul>
Lower Cost of Funds and Greater Diversification	DAP 1a - MPR: 1.9%	DAP 1a - MPR: 1.3%	60 bps improvement in cost of funds
Increased Customer Volume and Quality	2,684	5,901	<ul> <li>Consistent growth strategy for target customers</li> <li>Significant portfolio rebalancing in 2015</li> </ul>
Lower Risk	39.2%	29.9%	• Industry alignment

# THE MARKET RECOGNIZES GROWTH, INNOVATION AND SERVICE



### 



































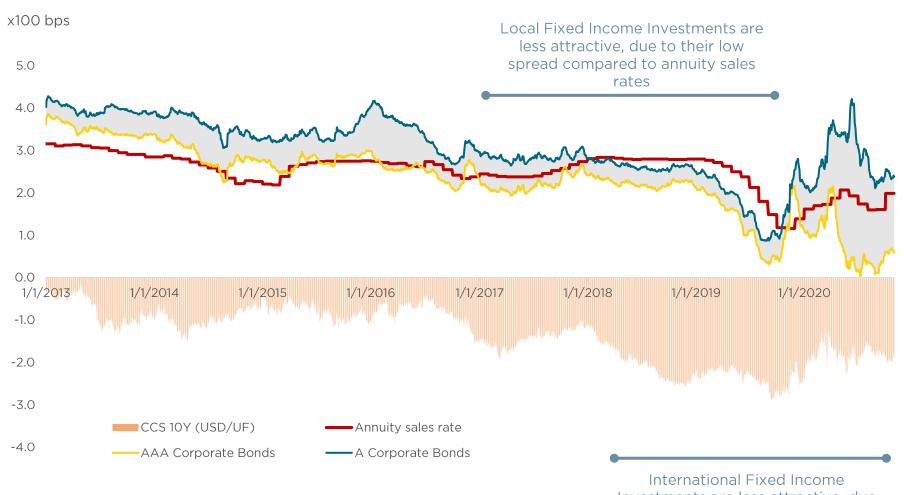


# PREMIUMS BASED ON INVESTMENT OPPORTUNITIES

# CONTEXT: "TRADITIONAL" FINANCIAL INVESTMENTS



### Local and Foreign Corporate Fixed Income Investments vs. Confuturo Annuity Sales Rate

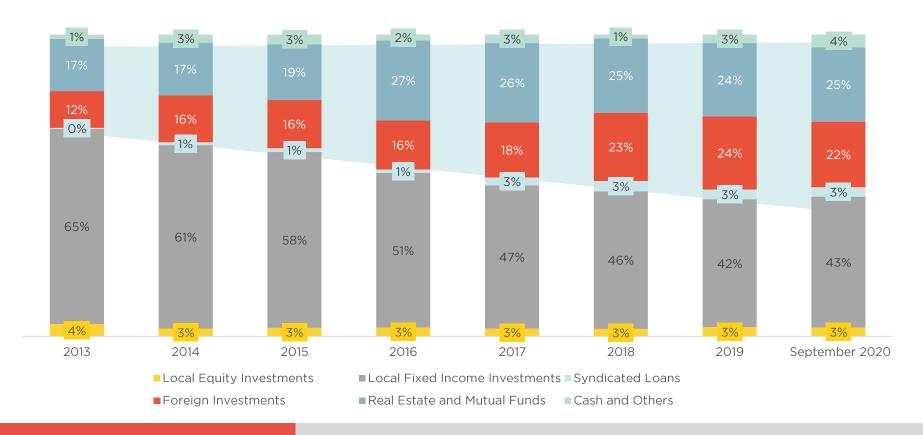


Data as of 10/30/2020 Source: CMF, Risk America, Bloomberg International Fixed Income
Investments are less attractive, due
to exchange rates

# INVESTMENT FLEXIBILITY: PORTFOLIO ASSET ALLOCATION



### Confuturo Investment Portfolio Composition<sup>(1)</sup>



Investment Portfolio Changes 2013 - 2020

- Greater diversification, reducing liquidity risks
- More alternative assets, improving yield
- Investment risk profile has remained constant over time

Source: CMF).

### **INVESTMENT FLEXIBILITY:** LONG-TERM FOCUS







+ Shopping Centers in Valparaiso, Coquimbo and San Fernando

### **Syndicated Loans** (Underlying asset: infrastructure) Highways







**Electrical Transmission** 





### Residential Rental







### **Alternative Asset Funds**



OAKTREE























### Infrastructure Funds







### Social Investment Funds



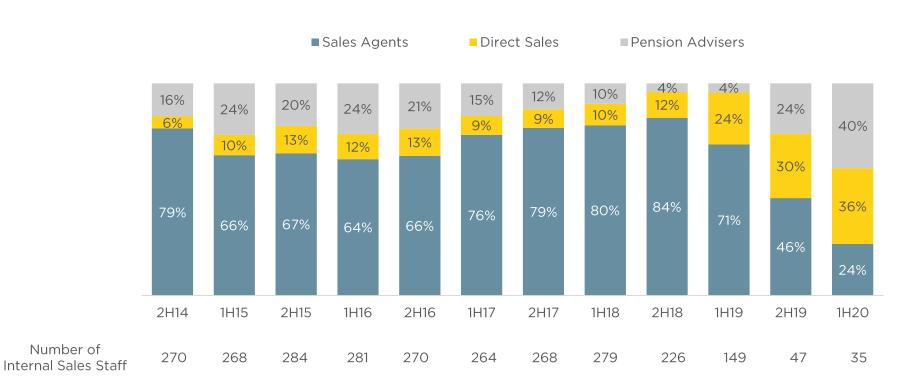
Private placements, land, warehouses, and other investments

Source: Confuturo

# BUSINESS FLEXIBILITY: TRENDS IN CHANNELS



### **Annuities Sold by Channel**



### Change in Channels 2014 - 2020

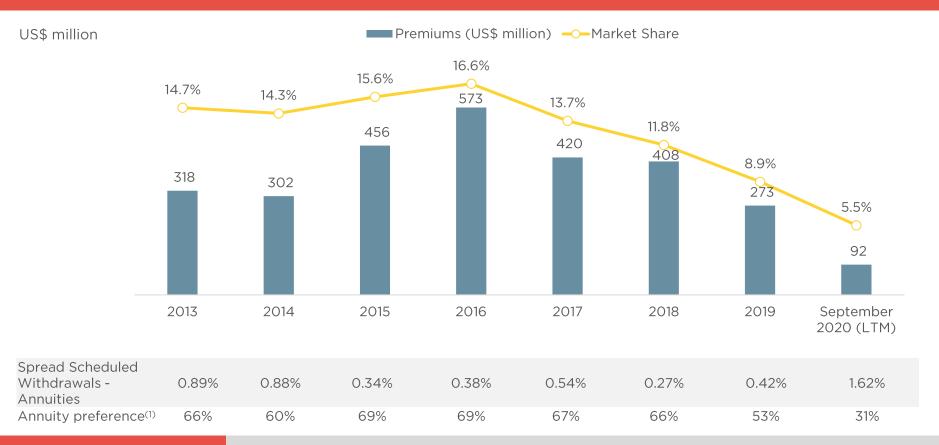
- Promote sales through direct channels and reduce sales staff
- Direct channels provide better pensions as there is no commission, which is important when yields are low

Source: CMF, Confuturo

# BUSINESS FLEXIBILITY: PREMIUMS BASED ON INVESTMENT SCENARIO



### Confuturo Annuity Premiums (US\$ million)



### Changes in Premiums 2013 - 2020

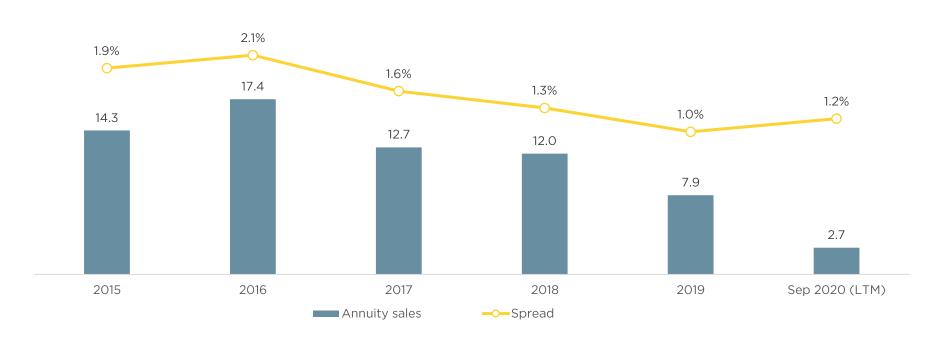
- Flexible business model for lower investment rates
- Confuturo is ranked No.1 by pensions paid, so it retains its operational scale and reduces sales pressures

# STABLE INVESTMENT RETURNS DESPITE THE GLOBAL FINANCIAL SCENARIO



### Confuturo Investment Returns and Premiums<sup>(1)</sup>

UF million



Flexibility has protected investment returns, despite the challenging investment scenario and without sacrificing the risk profile

# BUSINESS FLEXIBILITY: CUSTOMER SERVICE DURING THE COVID-19 PANDEMIC





# Retiree Profile (Annuities): > 60 years

100% of services provided online, after resolving 17 procedures due to the pandemic

First company in Chile to remotely provide annuities

Online activities and courses for retirees

### % Services provided for Confuturo Retirees in 2019 in...







### Call Center Services (No.)



• +129% (April 2020 / March 2020)

### Website Services (No.)



• +44% (April 2020 / March 2020)

Source: Confuturo



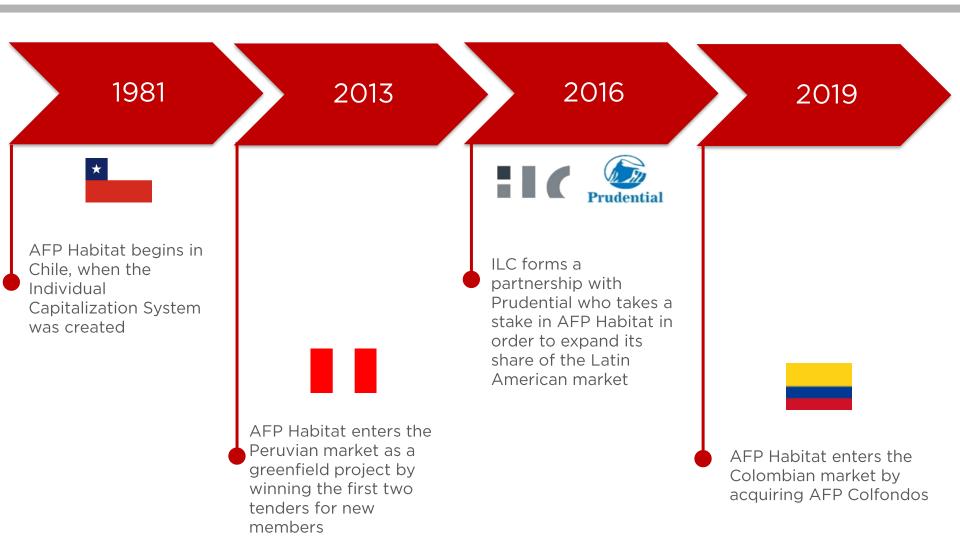


# GEOGRAPHICAL BUSINESS DIVERSIFICATION

### HISTORY OF AFP HABITAT



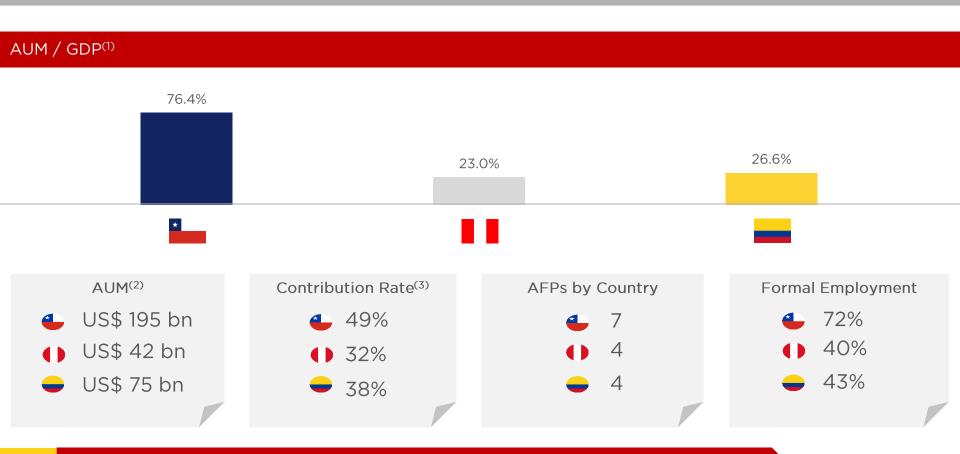
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Source: AFP Habitat

### INDUSTRY OVERVIEW





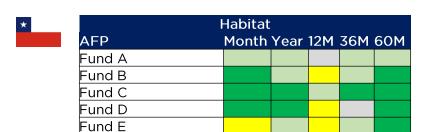
Strategic Focus = Growth potential in less consolidated industries such as in Colombia and Peru

FX: CLP/USD 784.46; PEN/USD 3,601; COP/USD 3,859.9

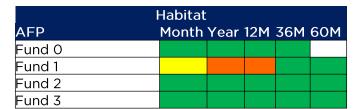
- (1) Based on AUM and GDP for 2019 in each country. Only mandatory AUM is included for Colombia.
- (2) Data for Chile and Peru as of September 2020. Data for Colombia as of August 2020.
- (3) Average accumulated contribution rate for the year. Data from Chile as of September 2020. Data from Peru as of June 2020. Data from Colombia as of August 2020. Source: Pensions Superintendency, SBS, Colombian Financial Superintendency, World Bank

### **INVESTMENT RETURNS**





Position
1st
2nd
3rd
4th
5th
6th
7th



Position
1st
2nd
3rd
4th



Position
1st
2nd
3rd
4th

Peru Golden Awards: Best Investment Manager



### Rentabilidad Nominal Acumulada de los Fondos 1, 2 y 3 a 7 años

(Agosto 2020 / Agosto 2013)

AFP	FONDO 1	FONDO 2	FONDO 3
Habitat	76.68%	78.04%	55.82%
Integra	57.10%	61.68%	35.48%
Prima	60.73%	62.90%	30.24%
Profuturo	57.08%	64.16%	46.57%
Promedio	60.15%	64.20%	38.79%

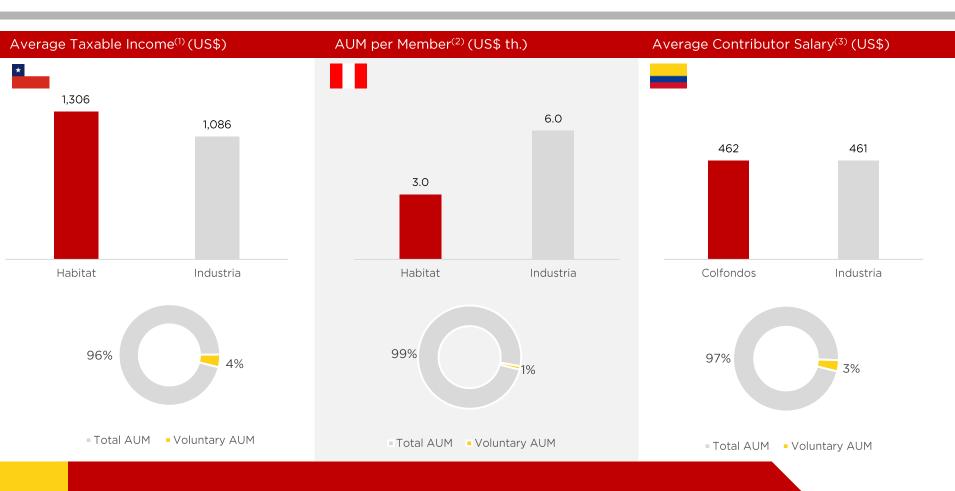
Fuente: Boletín Estadístico Mensual SBS agosto 2020. Rentabilidad Nominal y Real Acumulada de los Fondos de Pensiones Tipo 1, 2 y 3 por AFP Agosto 2020 / Agosto 2020. www.sbs.gob.pe. La rentabilidad de los distintos tipos de Fondos de Pensiones es variable, su nivel en el futuro puede cambiar en relación con la rentabilidad pasada.

02

Strategic Focus = Long-term Investment Returns

### TAXABLE INCOME





03

### Strategic Focus = Taxable Income

FX: CLP/USD 784.46; PEN/USD 3,601; COP/USD 3,859.9

<sup>(1)</sup> Average Taxable Income as of September (LTM)

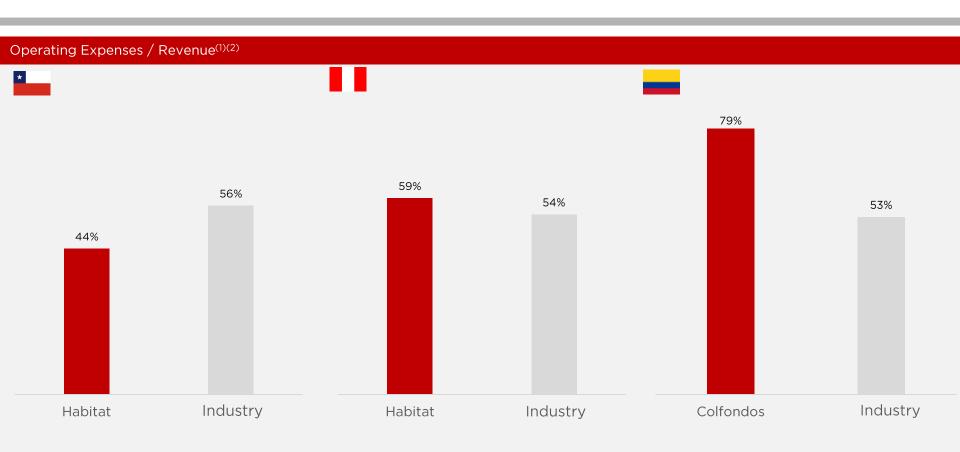
<sup>(2)</sup> Average AUM (LTM) / Average members for LTM ended September 2020

<sup>(3)</sup> Internal IBC calculation = (quarterly fee income \* % fee)/no. of contributors. Data as of August 2020.

<sup>\*</sup> Charts for Total AUM and Voluntary AUM: Data for Habitat Chile and Colfondos as of August 2020. Data for Habitat Peru as of September 2020. Source: Pensions Superintendency, SBS, Colombian Financial Superintendency, AFP Habitat

### **EFFICIENCY**





 $\bigcap A$ 

### Strategic Focus = Cost Effectiveness

FX: CLP/USD 784.46; PEN/USD 3,601; COP/USD 3,859.9

(1) Industry excluding AFP Habitat. Does not include customer portfolio amortization expenses.

(2) Data for Habitat Chile and Peru for LTM ended September 2020. Accumulated data for Colfondos for the year ended August 2020. Source: Pensions Superintendency, SBS, Colombian Financial Superintendency

### STRATEGIC CONSOLIDATION

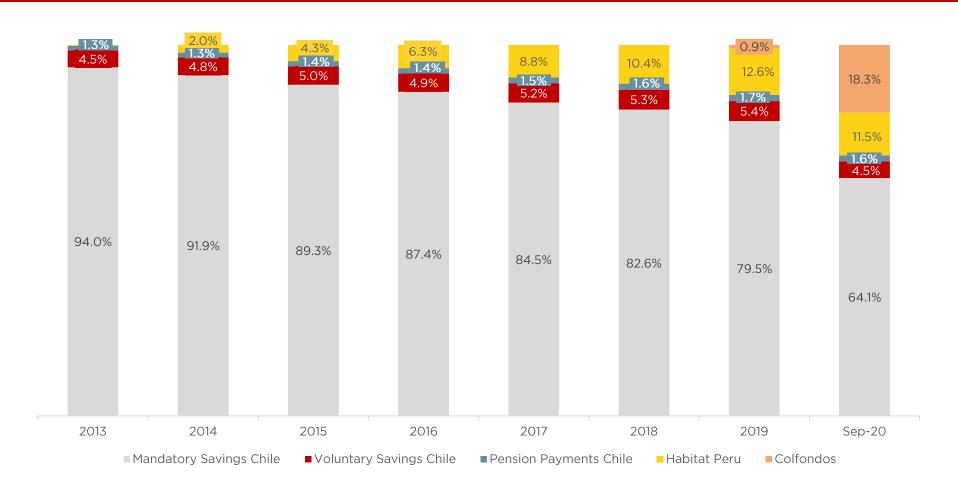




### **REVENUE TRENDS**



### Revenue Analysis



Source: AFP Habitat





# IMMEDIATE ADAPTATION TO THE PANDEMIC

### COVID-19 PUT NETWORK TO THE TEST

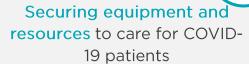




Network made available to health authorities. Daily bed occupancy status report



Protocol improvement to safeguard the safety of employees and patients





Double the number of critical care beds in less than 20 days



Care for +1,600 COVID-19 patients across the network



Development of new forms of care, such as telemedicine



Cost-cutting plan of over CLP\$ 16 billion



Cash management, including collection management, refinancing liabilities and investment reductions

# FLEXIBILITY ENHANCED BY NETWORK INTEGRATION



### RedSalud's Strategic Plan: Phases

### Stage 1:

Institutional Organization

2015 - 2016

### Stage 2:

Redesigning the Network Business Model

2016 - 2017

### Stage 3:

Consolidating the Network

2018 - 2020

### Stage 4:

Consolidating the Healthcare Network (Medical Roadmap)

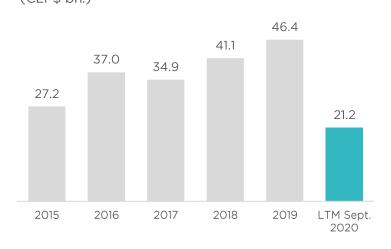
2021 - 2025

### Simultaneous Work in each Area:

# IV. Technology and Infrastructure III. Bold Commercial Efforts

### Red Salud: Ebitda Evolution

### EBITDA (CLP\$ bn.)



# HEALTH INSURERS: COMMERCIAL PRODUCTS AND COVERAGE ADJUSTMENT



Products and coverage adjusted in less than 30 days







Evita concurrir de manera innecesaria a centros de salud, recuerda que puedes solicitar Orientación Médica de forma online a través de Click Doctor. Valor consulta a solo \$1.000 (precio normal \$2.000)

¿Cómo? Ingresa a tu Sucursal Virtual, con tu usuario y contraseña; selecciona el ícono Click Doctor y sigue los pasos.



Isapre Consalud · Seguir 13 de julio · ❸

Si estás cesante y tienes una hospitalización por Covid-19, activamos automáticamente tu CAEC con copago \$0, dentro de nuestra red definida. Conoce éste y otros beneficios en consalud.cl

NUEVO! Ahora también te puedes realizar el examen rápido para detección

# **HEALTHCARE AND HEALTH INSURANCE:**





### ILC Health Sector - Profit



### Health Sector 2019 Figures: Red Salud, Consalud & Vida Cámara



Inpatient Revenues	CLP\$ 170 bn.
Outpatient Revenues	CLP\$ 240 bn.
Ebitda	CLP\$ 46 bn.
Ebitda Margin	11.2%
100 bps Ebitda Margin	CLP\$ 4,600 m. (per year)



Inpatient Cost	CLP\$ 180 bn.
Outpatient Cost	CLP\$ 170 bn.
Health Loss Ratio	64.2%
100 bps Health Loss Ratio	CLP\$ 5,400 m. (per year)



Health Cost	CLP\$ 43 bn.
Health Loss Ratio	75.7%
100 bps Health Loss Ratio	CLP\$ 560 m. (per year)

Source: CMF, Red Salud, Consalud, Vida Cámara 36

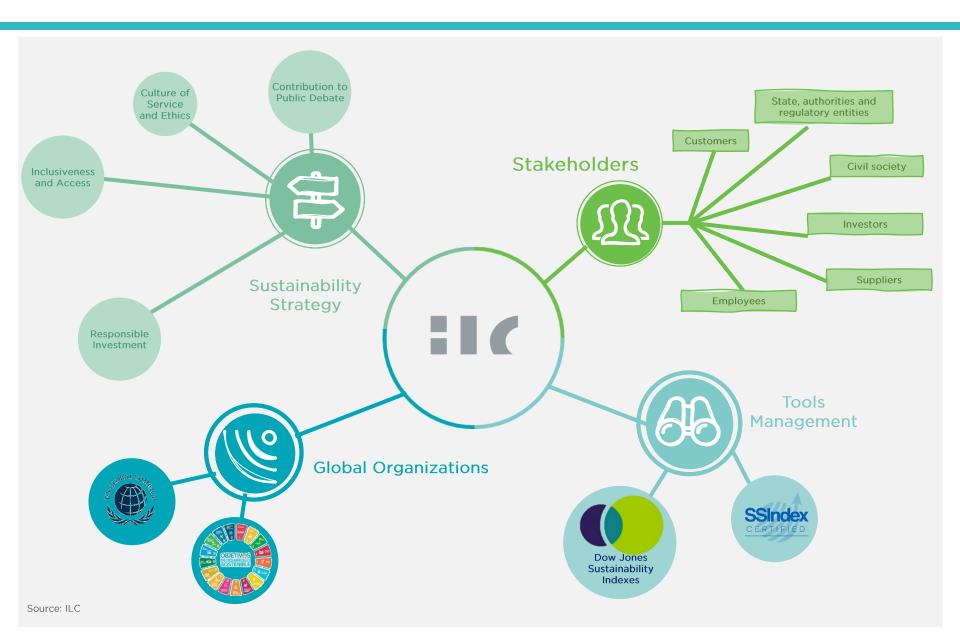




# DEEPENING THE SOCIAL ROLE

# SUSTAINABILITY FOCUS





# **COMMITTED STRATEGY**





# Sustainability Strategy



Investing responsibly and also becoming a responsible investment



Reducing gaps in health and financial services through information, tools and initiatives



Motivated and trained teams, working with the highest ethical standards



Being perceived as active corporate citizens who contribute constructively



# Global Organizations









# Implications Adopting the Global Compact

- Integrating Sustainability into Corporate Strategy
  - Supporting the Sustainable Development Goals and Agenda 2030
- Communicating Progress





Debate citizens who contribute constructivel



Source: ILC

# SUPPORTED BY MANAGEMENT TOOLS



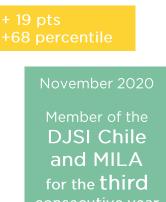


# Management Tools



Measuring sustainable performance, evaluating environmental, social and governance parameters







**Evaluation of** sustainability issues. Identified gaps and established improvement plans.





Source: ILC, ESG Compass 40

# COMMITTED TO OUR STAKEHOLDERS AND OUR SOCIAL ROLE





CChC invested US\$ 18 million in 2019 in social projects for construction employees and their families



#### Aging Observatory for a Chile with a Future - UC:

Research center that aims to publish significant information regarding the 60+ segment, in order to influence public opinion, by publishing social impact information regarding aging within Chilean society



Observatorio del Envejecimiento
Para un Chile con futuro



- 1. AFP Habitat CLP\$ 100 million competitive fund for innovative solutions for the elderly
- 2. Formalization of 16 Long-Term Elderly Care Facilities in Puente Alto

#### Covid-19 Group Campaign

Public-private initiative providing 20,000 vulnerable senior citizens with bottled gas, covering 40% of the most vulnerable sector

70% women and 55% outside Santiago 20% physically dependent



### COMMITTEE AND MATERIALITY ANALYSIS



# Sustainability Committee in ILC and Subsidiaries













Ensures the incorporation and institutionalization of sustainability in various processes

Members:

**Directors** 

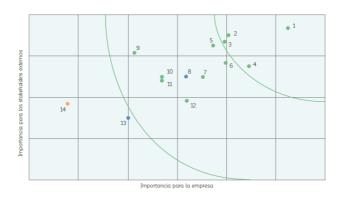
CEO

Sustainability Manager

Meets between 2 and 4 times per year

# **Materiality Analysis**

A Materiality Matrix was created in 2018, which identifies issues and challenges to sustainable development. Issues were detected that may eventually impact ILC's business.



Ambito Económico     Ambito Social     Ambito Medioambiental				
1	Ética, Integridad y Transparencia	8	Educación Financiera y de la Salud	
2	Proceso Comercial Ético	9	Desarrollo de Capital Humano	
3	Desempeño Económico y Financiero	10	Cambios Demográficos	
4	Gobierno Corporativo	11	Aporte al Debate Público	
5	Satisfacción del Cliente	12	Desafío Tecnológico	
6	Atracción y Retención del Talento	13	Compromiso con la Comunidad	
7	Finanzas Sostenibles	14	Gestión Ambiental	

Source: ILC

# O3 Value in the Fundamentals

- Leadership
- Returns
- Resilience
- Solvency
- Dividends
- Adapting to Regulatory Changes



# **ILC: FUNDAMENTALS**





# 1. LEADERSHIP IN FINANCIAL AND HEALTH SERVICES

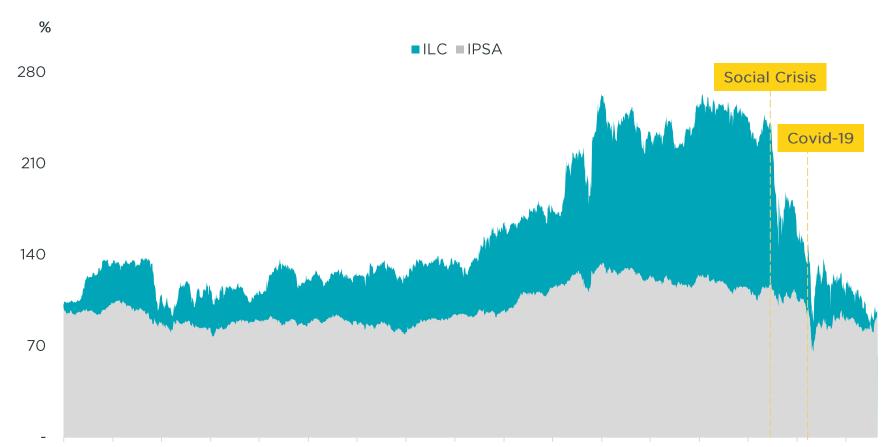






# 2. HISTORICALLY OUTPERFORMERS

#### ILC Share Price Trends (with Dividends) vs. IPSA (since IPO in 2012)

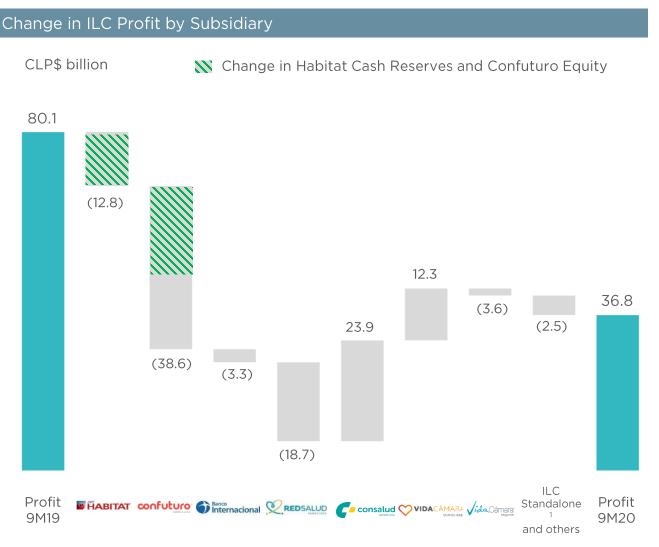


Jul-12 Jan-13 Jul-13 Jan-14 Jul-14 Jan-15 Jul-15 Jan-16 Jul-16 Jan-17 Jul-17 Jan-18 Jul-18 Jan-19 Jul-19 Jan-20 Jul-20

Source: Santiago Exchange

# 3. RESILIENT RESULTS





# Financial market performance

Returns Monthly	9M20	9M19
IPSA	(22.1%)	(0.9%)
S&P 500	4.1%	18.7%
Fund C	0.3%	14.1%
BCU 10 <sup>(2)</sup>	0.08%	0.83%

Remote Working and Online Services

Operational Continuity

<sup>(1)</sup> Includes financial income, financial expenses and administrative expenses for ILC and minor subsidiaries

<sup>(2)</sup> Simple average daily values

### D&SI AWARDS 2020 - 2021



# Experience with Disability and Survivor Insurance

#### D&SI Chile



#### 4 tenders:

- ✓ 2009
- ✓ 2010
- ✓ 2012
- ✓ 2014



#### SISCO - Peru



#### 2 tenders:

- √ 2013-2014
- ✓ 2015-2016
- √ 2017-2018



#### D&SI Chile 2020.

#### Fractions awarded:

2 men and 1 women

# Management

fees:

0.35% and 0.30%



#### Fractions awarded:

1 men

# Management

fees:

0.38%



### 4. SOLVENCY AND FINANCIAL POSITION



ILC Capex 2020:
Decrease from US\$120 million to US\$30
million

45% of debt refinanced in 2019

Risk Rating AA+

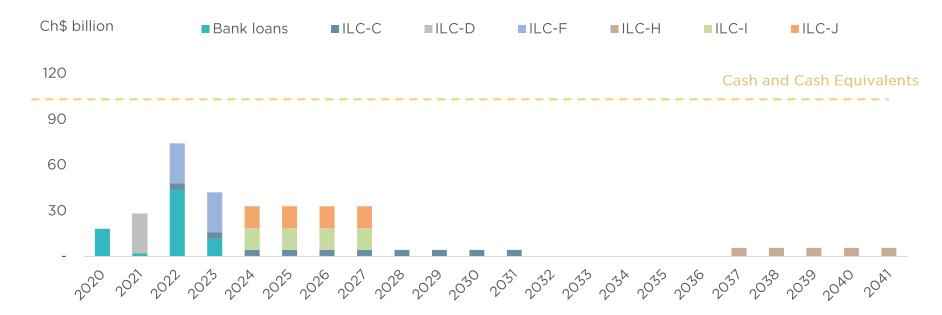
Recently capitalized subsidiaries (2019-2020)







#### Repayment Schedule - ILC (September 2020)



Source: ILC

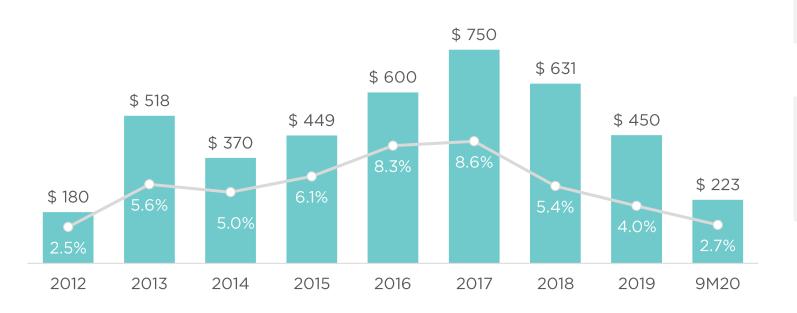
# 5. ATTRACTIVE DIVIDEND YIELD



#### ILC Dividends and Dividend Yield:







#4
Dividend
Yield(1)
IPSA
Companies
2016-2020

# 6. ADAPTATION TO POTENTIAL REGULATORY **CHANGES**



Health Insurance Industry Vehicles

#### Status in 2011



 Mandatory Insurance

#### Situation today



Mandatory Insurance



 Supplementary Insurance

Savings Industry Vehicles

#### Status in 2012



 APV and Voluntary Savings

#### Situation today



 APV and Voluntary Savings





 APV and Voluntary Savings



Asset Management

# O4 Wrap-Up and Conclusions

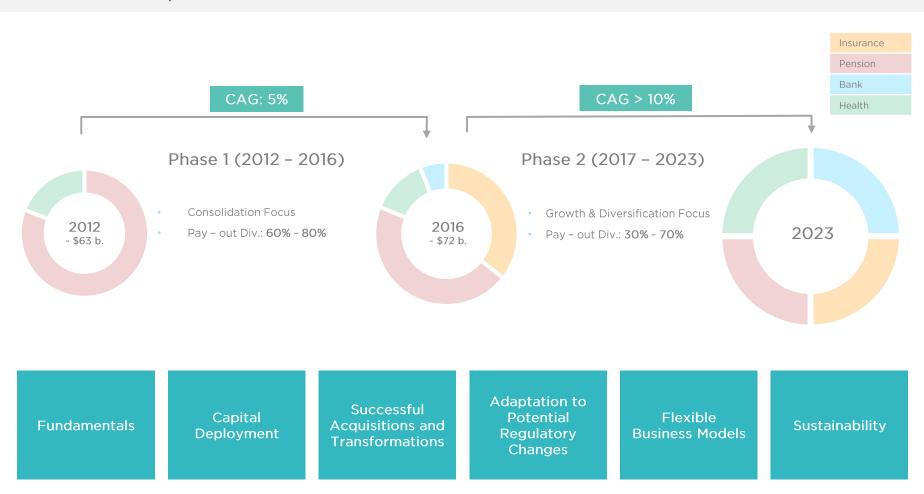
Main Challenges



# ILC LOOKING FORWARD



#### **ILC Net Income Composition**



Source: ILC

### **SUMMARY**



1. Leadership in Health Services and Insurance Phabitat confuture seguridad y Confianza

2nd 1st

REDSALUD Consalud Control Cox Superior Cox S

2. Diversification



% of ILC profit:

- Pensions
- Isapre

Pre-IPO

93%

2019

36%

3. Resilient Results

 Remote Working and Online Services  Operational Continuity  Tenders awarded
 D&SI Chile

4. Dividend Yield

CLP\$ 4,171 / ~ 59% IPO price

Total Dividends / Accumulated Dividend Yield since IPO

5. Adapting to Regulatory Changes













# Annex

• Subsidiaries at a Glace



### AFP HABITAT AT A GLANCE



• In 2016 ILC associated with Prudential to spread its presence throughout the Latin American Pension Industry, being the second largest pension fund company in the region

		Chile	Peru	Colombia	Consolidated
	Revenues (US\$ m.)	248	40	50	338
	Net Res. bf. Taxes and <i>Encaje</i> (US\$ m.)	142	16	3	161
AFP Habitat	AUM (US\$ bn.)	56	3	10	69
September	Affiliates (m.)	1.9	1.0	1.9	4.9
2020 (LTM)	Contributors (m.)	1.0	0.4	0.8	
	Pensioners (m.)	0.2	0.0	0.0	
	Employees	2,988	221	878	4,087

Region Potential

55
47%
US\$900 bn.

Million active population

US\$320 bn.

AuM

#### CONFUTURO AT A GLANCE





#### Strategy

Life Insurances, focused on annuities



#### AuM

3% equities

US\$9 bn. 25% real estate / 22% foreign investments/ 43% Fixed Income /



#### Network

19 Branches Digital platforms



#### Market Share

5.5% in direct premiums 14.5% in AuM 18.2% in pensioners



**Pensioners** 

~110 thousand



#### Profit and Risk

Net Income CLP\$466 m. 15.0x leverage

Story of Confuturo



- Nov. 2013: ILC acquires 67% of Banco Internacional
- June 2016: ILC increases its participation to 99.9%
- June 2019: Confuturo merges with Corpseguros
- Since 2013, there has been CLP\$140 bn. in capital increases

### BANCO INTERNACIONAL AT A GLANCE





Strategy
Commercial Loans



Total Loans **US\$ 2.7 bn**. 98% Commercial Loans

Loans



Network

12 Branches
4 Business Centers

Clients



1.1% in Total Loans 1.7% in Commercial Loans

Market Share



~5,600 in Corporate Banking



Profit and Risk

Net Income CLP\$ 22 bn.

13.1% ROE

AA- Rating

Story of Banco Internacional



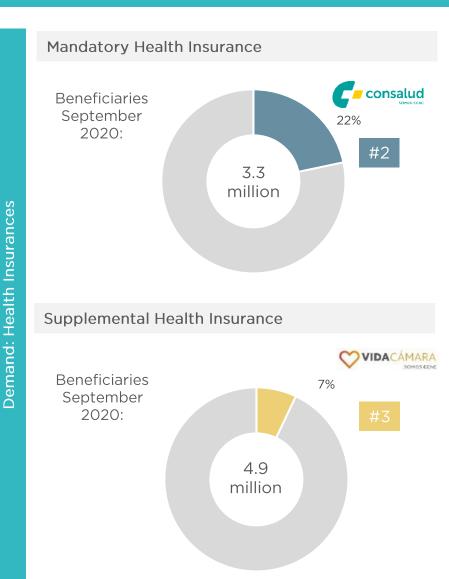
- Nov. 2015: ILC acquires 50.6% of Banco Internacional
- April 2019: ILC increases its participation by 17% → 67.2%
- Since 2015, there has been CLP\$88 bn. in capital increases

# ILC HEALTH SECTOR: SUPPLY + DEMAND



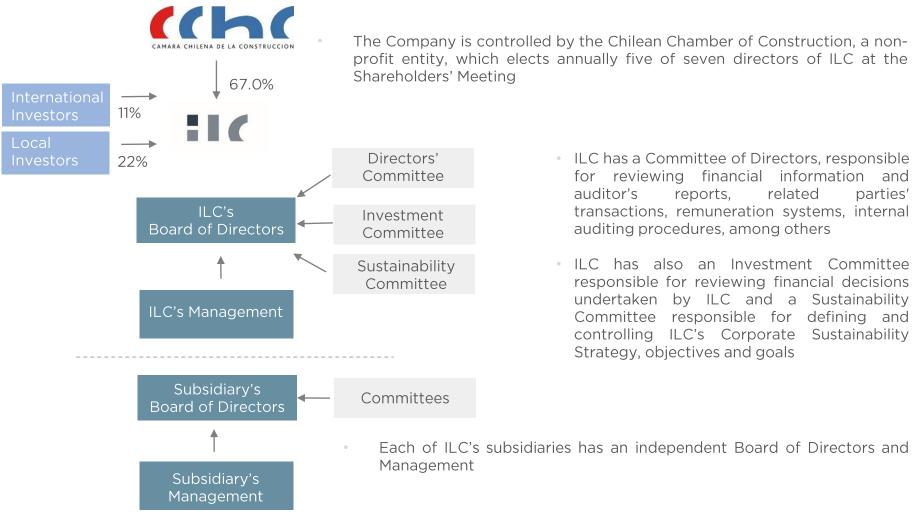
Consalud SOMON CCARD
VIDACÁMARA SOMOS CERC

	National Cov	erage	<b>RED</b> SA	ALUD SOMOS ECINC #1
	Region	Inpatient	Outpatient	Dental
	Arica			Q.
	Tarapacá	Q.	$\mathcal{Q}$	Q.
	Antofagasta		$\widetilde{\mathcal{Q}}$	<u>Q</u> .
<u>::</u>	Atacama			Q.
Supply: Healthcare Network:	Coquimbo	<u>Q</u> .	<u>Q</u> .	<u>Q</u> <u>Q</u>
Net	Valparaíso	Q.	Q.	Q.
are	Metropolitana	<u>V</u> <u>V</u> <u>V</u>	Q.	<u>Q</u> .
lthc	O'Higgins	<u>Q</u> .	<u>Q</u> .	<u>Q</u> .
Неа	Maule		-0	<u>Q</u> .
	Ñuble		<u> </u>	<u>Q</u>
ddn	Bío Bío	-0	<u>.</u>	<u>Q</u> .
S	Araucanía	<u>Q</u> .	<u>Q</u> .	<u>Q</u> .
	Los Ríos		<u>\$</u>	<u>\$</u> .
	Los Lagos		<u>.</u>	<u>Q</u> .
	Aysén	$\infty$	~	00
	Magallanes	<u>S</u> .	<u>Q</u> .	<u>Q</u> .
	Total	1,018 Beds	989 Exam Rooms	472 Dental Chairs



### CORPORATE GOVERNANCE





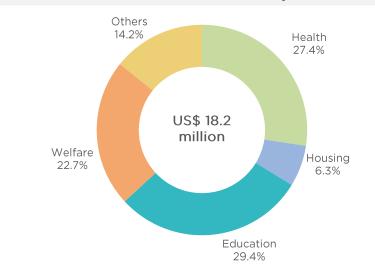
 Other initiatives to enhance ILC's Corporate Governance: Corporate Governance Manual, Ethic Code, Crime Prevention Model, Ethic Hotline, Comptroller, Management Control Department and Investor Relations among others

### OUR CONTROLLING SHAREHOLDER: CChC



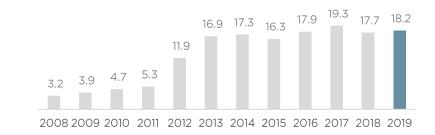
- The CChC is a private trade association founded in 1951
- Made up of 3,000 members in Chile
- Main objective: promote the development of the construction industry as a fundamental tool for national progress
- The CChC is our founder and largest shareholder.
  This entity owns ILC and CChC Social, a network
  focused on social actions mainly in the areas of
  education, training, health, housing, sports, culture
  and social welfare
- The CChC receives 67% of the dividends generated by ILC. A significant portion is invested by CChC Social in projects that benefit construction workers and their families

#### CChC Social Investment Breakdown by Area 2019



#### CChC Investment in Social Projects

US\$ million



Source: CChC Social
61

# SUMMARIZED FINANCIAL STATEMENTS AND SUBSIDIARIES FIGURES



Balance Sheet			Income Statement		
CLP\$ m.	Sept 2020	Dec. 2019	CLP\$ m.	9M20	9M19
NON INSURANCE ACTIVITY ASSETS	1,217,223	1,110,415	NON-INSURANCE ACTIVITY		
Total Current Assets	340,081	310,250	Operating result	4,887	28
Total Non Current Assets	877,142	800,165	Non operating result	7,636	27,379
TOTAL INSURANCE ACTIVITY ASSETS	7,019,906	6,961,406			
			Non-Insurance activity profit	14,088	27,869
TOTAL BANKING ACTIVITY ASSETS	3,864,795	3,315,947			
TOTAL ACCETS	10 101 00 4	11 707 700	INSURANCE ACTIVITY		
TOTAL ASSETS	12,101,924	11,387,768	Operating result	9,279	46,802
NON-INSURANCE ACTIVITY LIABILITIES	1,030,098	974,285	Non operating result	4,678	(213)
Total Current Liabilities	340,212	360,771	Insurance activity profit	12,315	41,094
Total Non Current Liabilities	689,886	613,515			
			BANKING ACTIVITY		
INSURANCE ACTIVITY LIABILITIES	6,542,031	6,448,703	Operating result	17,545	25,023
BANKING ACTIVITY LIABILITIES	3,636,250	3,110,962	Non operating result	(85)	7
BANKING ACTIVITY LIABILITIES	3,030,230	3,110,902	Banking activity profit	14,805	20,336
TOTAL LIABILITIES	11,208,380	10,533,951		·	
Equity Attributable to Owners of the Parent Company	802,595	771,628	PROFIT (LOSS) FOR THE PERIOD	41,208	89,299
Non-Controlling Interests	90.949	82,189	Profit attributable to owners of the parent	41,200	03,233
TOTAL EQUITY	893,544	853,817	company	36.807	80,098
				,	,
TOTAL LIABILITIES + EQUITY	12,101,924	11,387,768	Profit attributable to non-controlling interest	4,402	9,201

Individual Results (LTM September 2020, CLP\$ bn.)	AFP Habitat	Confuturo	Banco Internacional	Red Salud	Consalud	Vida Cámara
Industry	Pension Funds	Life Insurance	Bank	Healthcare Provider	Mandatory health insurance	Voluntary health insurance
Revenues	266.1	416.3	103.9	371.5	585.9	89.1
EBITDA / EBITDAE	N.A.	N.A.	N.A.	21.2	N.A.	N.A.
Net Income	103.4	0.5	19.3	(12.9)	15.8	15.7
Assets	772.5	6,859.0	3,846.9	535.4	173.0	87.8
Liabilities	280.2	6,423.9	3,642.9	369.2	147.5	54.5
Equity	492.3	435.1	204.0	166.3	25.4	33.4
Net Financial Debt	(4.7)	28.1	931.2	255.0	(4.8)	(4.0)
% ownership ILC	40.3%	99.9%	67.2%	99.9%	99.9%	99.9%



INVESTOR MEETINGS – SCOTIABANK January 2021