

Snapshot of American in Phoenix

01 Airport

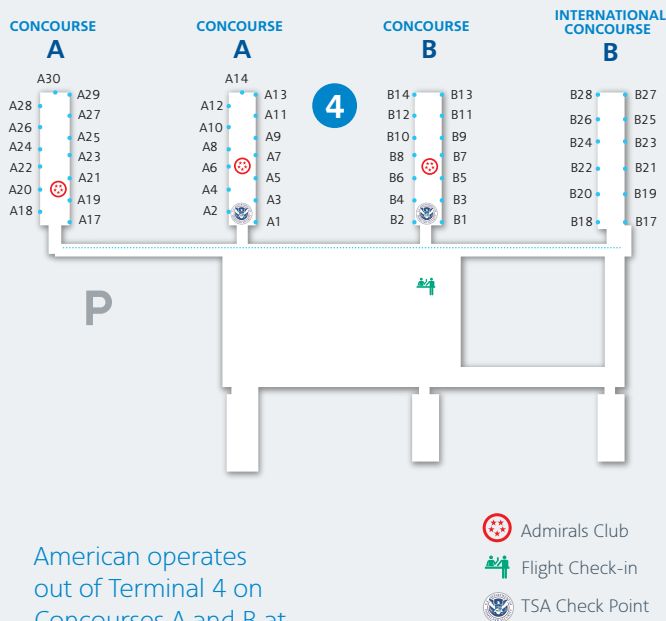


New routes Dec. 2016

Sioux Falls, South Dakota (seasonal)
Santa Fe, New Mexico

Feb. 2017

Santa Rosa/Sonoma County, California
Laughlin, Nevada/Bullhead City, Arizona

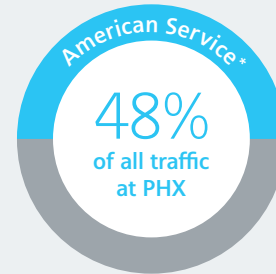


American operates out of Terminal 4 on Concourses A and B at the Phoenix Sky Harbor International Airport.

- Admirals Club
- Flight Check-in
- TSA Check Point

03 Operations

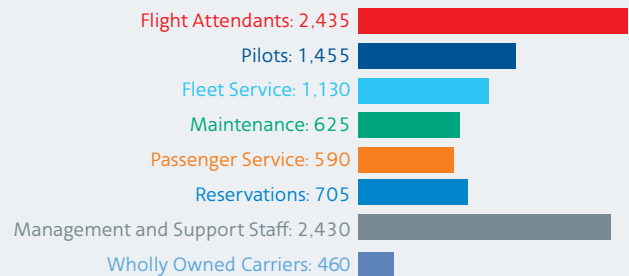
In 2015, American carried nearly **23 million** passengers through PHX.



*including American Eagle flights

04 People

American employs nearly **10,000** colleagues at PHX.



02 Premium Services

Admirals Club

Terminal 4: Gates A6, A19 and B5

Amenities

Complimentary Wi-Fi
Conference Rooms



In Feb. 2016, American unveiled the A6 Admirals Club redesign, the first lounge makeover in the domestic network.

05 Network

PHX has 299 daily flights that serve **76 destinations** in 4 countries.



Canada
Costa Rica
Mexico
United States

06 History

1930

American Airlines begins service to Phoenix.

1983

America West Airlines began operations at PHX, Terminal 3, with 230 employees and three Boeing 737s.

2005

America West merges with US Airways.

2013

American merges with US Airways, creating the world's largest airline. American moves from Terminal 3 to Terminal 4 with US Airways.

07 Community

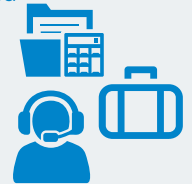
American supports a variety of community and civic programs in Phoenix, including:



08 Fast Facts

American has a significant presence in the Valley of the Sun outside of the airport operation:

- Reservations call center in Tempe
- Customer Relations, Central Baggage and Accounting departments in Tempe
- IT Technical Center in Tempe



09 American is Good for Arizona

- American employs more than 10,000 people in Arizona and more than 100,000 companywide.
- American operates 332 daily departures from four cities in Arizona, providing access to more than 77 destinations around the world.
- As the world's largest airline, American operates an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American is a founding member of the **oneworld**® alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to more than 150 countries.

