As American Airlines embarks upon the next steps of its journey to become the greatest airline in the world, we are proud to reaffirm our commitment to corporate responsibility. Our merger with US Airways makes us the largest commercial airline in the world: Our combined workforce of more than 100,000 employees supports some 6,700 daily flights to more than 330 destinations serviced by a combined fleet of more than 1,500 aircraft.

This year and next, we are focusing on making this new entity come together seamlessly, with particular emphasis on safety, operational integrity and customer service. We will be taking a close look at how we can optimize our corporate responsibility performance and disclosure. As we work through integration, we will identify those issues and topics most important to our stakeholders and coordinate systems to track data across our merged operations. We’ll also be implementing best practices from each legacy carrier to strengthen the new American. There’s a lot of work to do, but we’re excited at the opportunity to learn from each other and continue to improve our environmental and social performance.

We expect to return to full corporate responsibility reporting next year, for 2014 — the first complete year we’ll be operating as one enterprise. In the meantime, we invite you to read about how American and US Airways made a positive impact in 2013 in the lives of our customers, employees and shareholders, and in the communities and environments where we live, work and play.

Sincerely,

Doug Parker, CEO and Chairman
American unveiled its new logo in 2013. The Flight Symbol updates the eagle and incorporates the star and the “A” that are associated with American.

Wi-Fi is now available on more than 800 domestic and international aircraft. Additionally, new aircraft arrive with in-seat entertainment and power ports in every seat.

With more than 1,300 routes worldwide, the new American now offers access to more destinations than ever before, with 6,700 daily flights to 336 destinations in 56 countries.

American and US Airways have fully implemented the highest level of the FAA’s voluntary Safety Management System program, ensuring that each customer experiences safe, efficient and worry-free travel.

To recognize great customer service, we introduced our Triple Play Bucks quarterly incentive program. For each No.1 ranking we earn — in on-time arrivals, baggage and customer satisfaction — employees get $50 per month, up to $150.

American and US Airways had near-record baggage handling performance. Both reported the 2nd best baggage handling rates in the past 15 years.

At the rate of one aircraft per week, the new American is taking delivery of more than 600 new aircraft — helping steadily improve our performance, reliability and fuel efficiency.

American Airlines
Since 2005, our fuel reduction programs have saved more than 1 billion gallons of fuel and reduced emissions by 10.5 million tons of CO₂.

American flight attendants’ inflight recycling program recycled almost 13.5 million aluminum cans and 75,000 wine corks in 2013.

Reducing our Footprint

American pilots now carry iPads instead of paper manuals, which helps reduce weight and saves 400,000 gallons of jet fuel annually.

American and US Airways took delivery of 75 new more efficient aircraft, reducing overall emissions.

The new models are also quieter — inside and out — improving both passenger comfort and reducing the impact of noise on communities located near airports where we operate.

American reduced water consumption by 22 million gallons.

Total Scope 1 CO₂ emissions for American and US Airways was approximately 42.3 million metric tons.
OUR PEOPLE

Working Together

59% MALE
41% FEMALE
33% ETHNIC MINORITY

Our combined work force totals 113,500 people.

American placed 2nd in the 2013 Diversity Council Honors Awards, it’s 5th year named in the top 25.

American’s Healthmatters and US Airways’ Fit for US encourage our people to make positive, proactive decisions concerning their health and lifestyle.

American once again earned a perfect score in the Human Rights Campaign 2014 Corporate Equality Index.
As part of our commitment to the Snowball Express program, American flew nearly 1,800 kids and spouses of fallen military to enjoy an all-expenses paid vacation to Dallas/Ft Worth.

As part of the BE PINK campaign, which funds research for and raises awareness of breast cancer, hundreds of employees events raised more than $230,000.

US Airways DO CREW volunteered more than 28,000 hours with more than 250 nonprofit organizations.

In 2013, US Airways customers and employees contributed cash and in-kind support to the total of almost $10 million.

US Airways celebrated the opening of a major terminal expansion at our PHL hub. Terminal F quadrupled in size and added new food and retail venues.

More than 100,000 American and US Airways customers generously donated miles to children in need; wounded, injured and ill military members; disaster relief; and to support the needs of communities and their local environments.

As part of our commitment to the Snowball Express program, American flew nearly 1,800 kids and spouses of fallen military to enjoy an all-expenses paid vacation to Dallas/Ft Worth.

SUPPORTING OUR Community