

NEWS RELEASE

Flexibility Without the Fee: American Airlines Eliminates Change Fees on International Tickets

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Customers can also book tickets through reservations with no service charge

FORT WORTH, Texas — American Airlines is giving customers complete flexibility when they travel on American.

“We are committed to making travel easier for our customers who fly on American,” said American’s Chief Revenue Officer Vasu Raja. “By eliminating change fees, we’re giving customers more flexibility no matter when or where they plan to travel.”

NO MORE CHANGE FEES

Effective immediately, American will eliminate change fees for First Class, Business Class, Premium Economy and Main Cabin (except Basic Economy) tickets for all long-haul international flying when travel originates in North or South America. This new policy matches American’s previous **announcement** to get rid of change fees on most domestic and short-haul international flying.

As a reminder, American allows customers to keep the full value of eligible tickets if they change their travel plans prior to their scheduled travel. Although customers will have to pay the fare difference for a new flight, customers will not lose their ticket value if the new flight is less expensive.

CUSTOMER-FRIENDLY INITIATIVES

Customers will no longer pay a service charge when booking a ticket through reservations. The service charge had been waived during the coronavirus (COVID-19) pandemic but will be eliminated going forward.

American is dedicated to providing customers flexibility during this uncertain time. Recently, the airline removed reinstatement fees on award tickets and began offering customers free same-day standby on earlier flights. And AAdvantage® members who have achieved Elite status now receive the benefits, such as upgrades, Preferred and Main Cabin Extra seating and same day flight changes, that they have earned no matter what ticket they purchase.

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