

### Safe harbor statement



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This presentation contains statistical data, estimates, and forecasts that are based on independent industry publications, or other publicly available information, as well as other information based on the Company's internal sources. Information on the U.S. apparel, footwear and apparel accessories market is from independent market research carried out by Circana, Inc, but should not be relied upon in making, or refraining from making, any investment decision. Information on our target client segments are from independent market research carried out by Statista, Inc, but should not be relied upon in making, or refraining from making, any investment decision. This information involves many assumptions and limitations, and you are cautioned not to give undue weight to these estimates. We have not independently verified the accuracy or completeness of the data contained in these industry publications and other publicly available information. Accordingly, Stitch Fix makes no representations as to the accuracy or completeness of that data. The information contained in this presentation speaks as of the date on the first page of this presentation, and we undertake no obligation to update this information.



# **WHO WE ARE**

Stitch Fix is the leading online personal styling service created to help people solve a very human problem: finding clothes that make them look stylish and feel their best.











# WHAT WE DO

We help clients discover and express their personal style by pairing expert Stylists with best-in-class Al and recommendation algorithms.

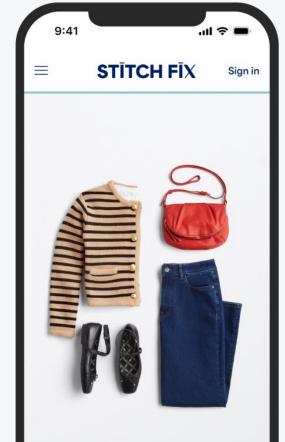
We leverage our assortment of private and national brands to meet each client's individual tastes and needs, making it convenient for them to discover the styles they will love without having to spend hours shopping in stores or sifting through endless choices online.











# **Stitch Fix Corporate Timeline**



Stitch Fix founder, Katrina Lake, ships the first Stitch Fix order out of her Cambridge, MA apartment



Launch of **Men's business** to capture a larger addressable market



Launch of
Kids business to serve
the full family



Matt Baer joins Stitch Fix as CEO



Launch of **new innovations**that further our ability deliver
the most personalized and
client-centric shopping
experience



2025

2013

2017

2021

2011



First groupof Stylists hired outside of our HQ, enhancing personalized, high-touch client experiences

2016



Stitch Fix initial public offering

2018



Launch of **Freestyle**, a direct-buy experience tailored to each client's unique style and fit preferences

2023

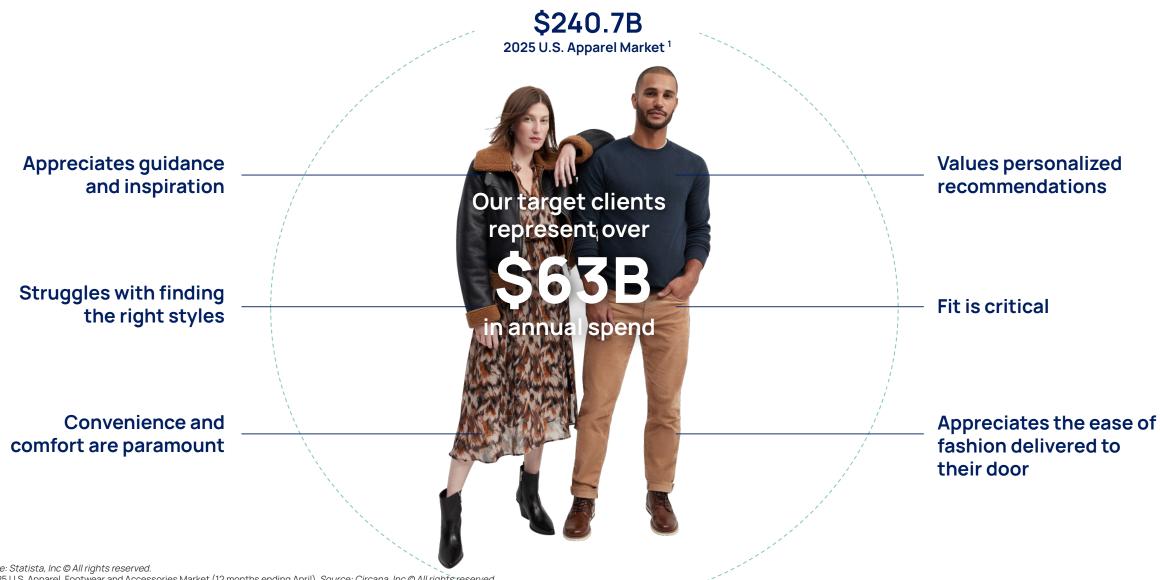


2024

Launch the first in a series of changes to reimagine the client experience, including a refreshed brand identity

# Our target client segments offer substantial opportunity within a massive market





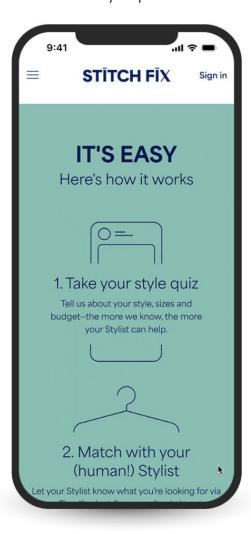
Source: Statista, Inc @ All rights reserved.

## Your personalized style journey begins here



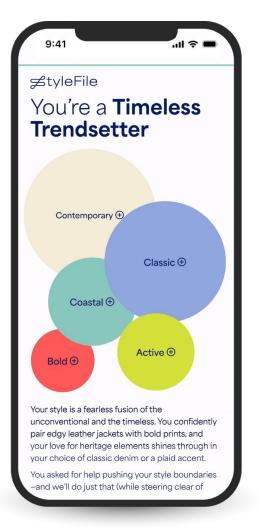
### Getting to know you

Your Stitch Fix experience begins with an in-depth style quiz



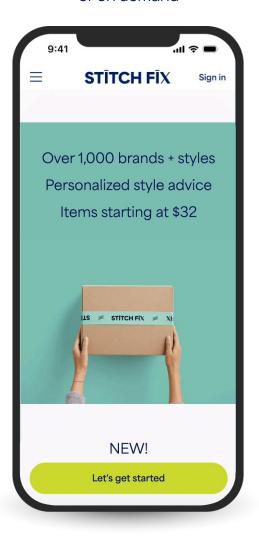
### Finding your style personality

We will play back your multi-layered style persona



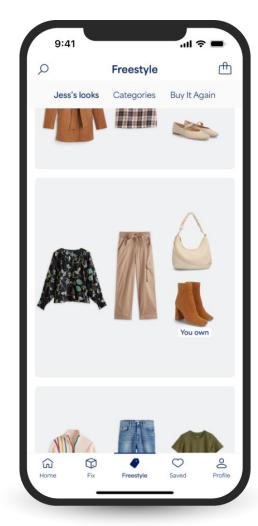
### Invitation to style

You receive an invitation to get a Fix—on a regular schedule or on demand



### Complete the look

You can also find what's trending for you in your personalized Freestyle experience



# The Stitch Fix experience, delivered



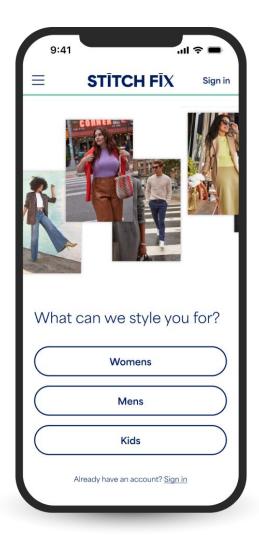
### Personalized styling services

...or you shop on demand through Freestyle!



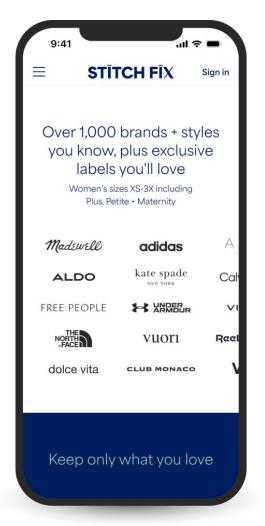
### Ability to shop for all ages

With a wide range of styles across various sizes and price points



### Access to thousands of styles

From our brand partners, as well as our private brand assortment



### Just-for-you pieces

Over 92% of clients say we get their fit right



# New ways for clients to shop and engage



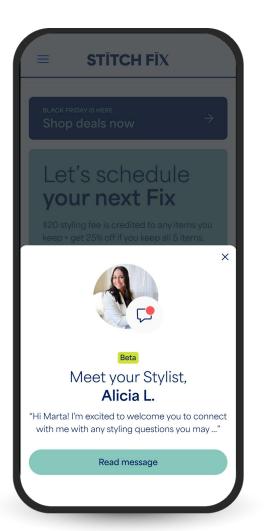
#### Stitch Fix Vision

Our style visualization tool that uses exclusive AI to generate images that look like YOU



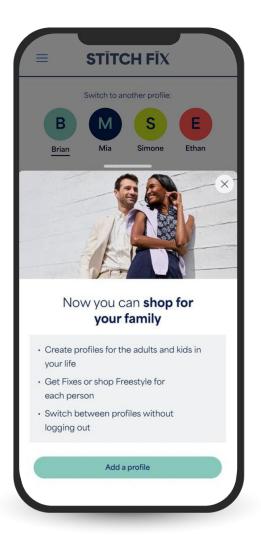
### **Stylist Connect**

Enabling clients to communicate with their Stylists outside of the Fix



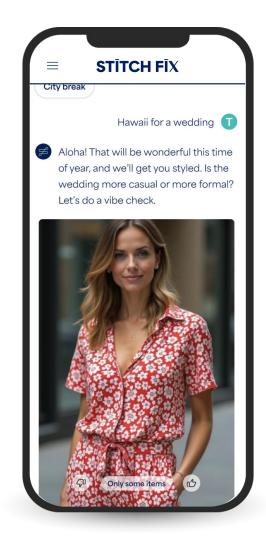
### **Family Accounts**

Making it easy for clients to style their partner or anyone in their household, all from one account



### Al Style Assistant

Conversational Al allows clients to clearly articulate their needs, as part of their Fix request note



# Our unique model combines expert Stylists, curated merchandise and advanced technology





Expert Stylists who deliver personalized solutions to each client

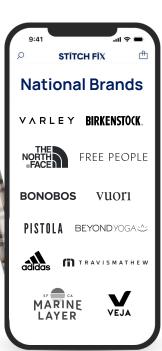
Curated merchandise assortment to meet a wide variety of style needs



An expansive dataset, including information entrusted in us by clients



Best-in-class Al and recommendation algorithms





# WHERE WE ARE TODAY

We are increasingly becoming the retailer of choice for more of our clients' apparel and accessories needs.

We are doing this by leveraging the latest in Generative AI technology, the expertise of our human Stylists, and our assortment of leading brands, in service of our aim to deliver the most client-centric and personalized shopping experience.









# Our transformation journey driving towards sustainable, profitable growth



**PHASES** 

how we'll get there

I. Rationalize

II. Build

Where we are today

III. Grow



### TRANSFORMATION PILLARS

what we're anchored in



### Strengthen the Foundation

## Reimagine the Client Experience

Bringing to life a more modern and dynamic Stitch Fix

Enhanced client engagement features

Deeper client-Stylist relationships

Increased flexibility in our business model

Client-right assortment

**OUR FUNDAMENTALS** 

STRONG CULTURE

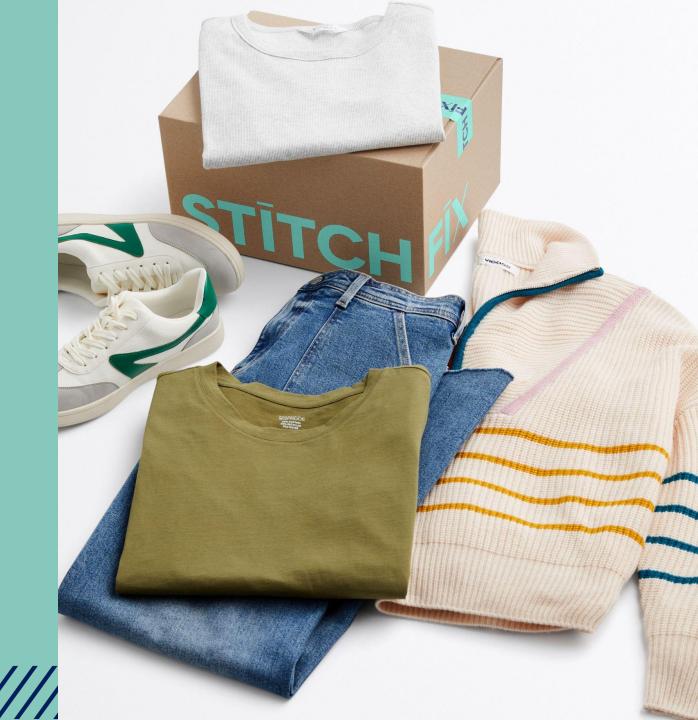
TECH EXCELLENCE

**COST DISCIPLINE** 

DATA SCIENCE + AI



# Q12026 FINANCIAL OVERVIEW



# Fiscal Q1 2026 Financial Highlights





**NET REVENUE** 

2.3M

**ACTIVE CLIENTS** 

\$559

REVENUE PER ACTIVE CLIENT (RPAC)

43.6%

**GROSS MARGIN** 

\$157.9M

SELLING, GENERAL, AND ADMINISTRATIVE EXPENSES

3.9%

ADJUSTED EBITDA MARGIN 1

\$5.6M

FREE CASH FLOW <sup>2</sup>

\$244.2M

CASH, CASH EQUIVALENTS, AND INVESTMENTS

<sup>(1)</sup> Adjusted EBITDA and Adjusted EBITDA margin are non-GAAP measures. We define Adjusted EBITDA as net income (loss) from continuing operations excluding interest income, other (income) expense, net, provision for income taxes, depreciation and amortization, stock-based compensation expense, and restructuring and other one-time costs related to our continuing operations. We define Adjusted EBITDA margin as Adjusted EBITDA divided by net revenue for the period. We consider net loss and net loss margin to be the financial measures computed in accordance with GAAP that are the most directly comparable financial measures to our calculation of Adjusted EBITDA and Adjusted EBITDA margin, respectively. Net loss margin was 1.9% for the three months ended November 1, 2025. Non-GAAP measures are reconciled to the corresponding GAAP measures in the Appendix of this presentation.

We define Free Cash Flow as net cash flows provided by (used in) operating activities from continuing operations, reduced by purchases of property and equipment that are included in cash flows from investing activities from continuing operations.

Non-GAAP measures are reconciled to the corresponding GAAP measures in the Appendix of this presentation.

# Stitch Fix delivers scale and healthy share of wallet





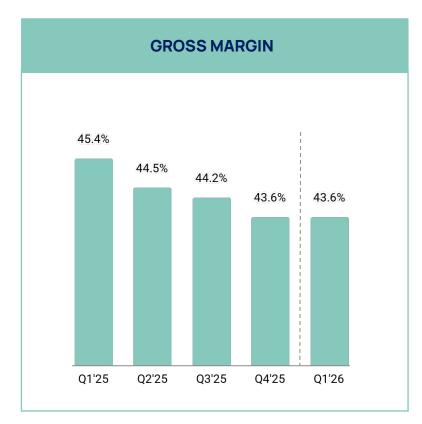




# Stitch Fix continues to balance growth with solid margins



### % OF NET REVENUE







<sup>(1)</sup> Advertising expenses are included in SG&A.

<sup>(2)</sup> Non-GAAP measures are reconciled to the corresponding GAAP measures in the Appendix of this presentation.

# Fiscal 2025 Financial Highlights



\$1.27B

NET REVENUE 1

2.3M

ACTIVE CLIENTS <sup>2</sup>

\$549

REVENUE PER ACTIVE CLIENT (RPAC) 3

44.4%

GROSS MARGIN 3.9%

ADJUSTED EBITDA MARGIN <sup>4</sup>

### **Financial Commentary**

- We delivered two straight quarters of year-over-year revenue growth, when adjusted for the extra week in Q4 2024
- Expanded gross margin 10 bps year-over-year to 44.4%
- Continued cost discipline management (over \$120M of SG&A removed in FY25)
- Expanded Adj. EBITDA margin 170 bps<sup>4</sup>
- Generated \$9.3M of free cash flow<sup>5</sup>
- Ended the year with \$243M of cash, cash equivalents, and investments; and no debt

<sup>(1)</sup> Discounts, sales tax and estimated refunds are deducted from revenue to arrive at net revenue, which the Company refers to as "revenue" or "net revenue".

<sup>(2)</sup> Defined as clients who checked out a Fix or were shipped an item using Freestyle in the preceding 52 weeks, measured as of the last day of that period. A client checks out a Fix when he or she indicates which items he or she is keeping through our mobile app or website. We consider each Men's, Women's, or Kids account as a client, even if they share the same household.

<sup>(3)</sup> Calculated based on net revenue over the preceding four fiscal quarters divided by the number of active clients, measured as of the last day of the period.

Adjusted EBITDA and Adjusted EBITDA margin are non-GAAP measures. We define Adjusted EBITDA as net income (loss) from continuing operations excluding interest income, other (income) expense, net, provision for income taxes, depreciation and amortization, stock-based compensation expense, and restructuring and other one-time costs related to our continuing operations. We define Adjusted EBITDA margin as Adjusted EBITDA divided by net revenue for the period. We consider net loss and net loss margin to be the financial measures computed in accordance with GAAP that are the most directly comparable financial measures to our calculation of Adjusted EBITDA and Adjusted EBITDA margin, respectively. Net loss margin was 2.3% for fiscal year 2025. Non-GAAP measures are reconciled to the corresponding GAAP measures in the Appendix of this presentation.

We define Free Cash Flow as net cash flows provided by (used in) operating activities from continuing operations, reduced by purchases of property and equipment that are included in cash flows from investing activities from continuing operations. Non-GAAP measures are reconciled to the corresponding GAAP measures in the Appendix of this presentation.

# **Forward-Looking Outlook**



	Q2 2026	FY 2026 <sup>1</sup>
Net Revenue	\$335M - \$340M	\$1.32B - \$1.35B
Gross Margin	-	43% - 44%
Advertising <sup>2</sup>	-	9% - 10%
Adjusted EBITDA <sup>3</sup>	\$10M - \$13M	\$38M - \$48M

<sup>(1)</sup> Stitch Fix's fiscal year ends on the Saturday that is closest to July 31 of that year. All figures reflect continuing operations.

<sup>(2)</sup> Advertising shown is a percentage of net revenue.

<sup>(3)</sup> Non-GAAP measures are reconciled to the corresponding GAAP measures in the Appendix of this presentation.



# **APPENDIX**



# Key balance sheet and cash flow items



### Fiscal Year Ended <sup>1</sup>

(in millions)	2023	2024	2025	Q1 2026
Cash and investments <sup>2</sup>	\$257.6	\$247.0	\$242.7	\$244.2
Working Capital <sup>3</sup>	\$190.5	\$163.7	\$167.6	\$173.8
Purchase of Property, Plant, and Equipment	-\$18.9	-\$14.0	-\$16.3	-\$5.3

<sup>(1)</sup> Fiscal year ends on the Saturday that is closest to July 31 of that year. \$\sin \text{millions}. All figures reflect continuing operations.

<sup>(2)</sup> Cash and investments includes cash and cash equivalents, and highly rated securities.

<sup>(3)</sup> Working capital defined as current assets less current liabilities from continuing operations.

# Reconciliation of adjusted EBITDA



(in thousands)	Fiscal Year Ended 1			3 Months Ended	
	2023	2024	2025	Q1 2025	Q1 2026
Adjusted EBITDA Reconciliation			 		
Net Income (loss) from continuing operations	(\$150,336)	(\$118,885)	(\$28,844)	(\$6,263)	(\$6,362)
Add (Deduct):			1		
Interest Income	(5,841)	(11,250)	(10,709)	(2,932)	(2,356)
Other (Income) Expense, net	25	(1,631)	(173)	72	85
Provision (Benefit) for Income Taxes	871	(1,661)	821	157	58
Depreciation and Amortization <sup>2</sup>	38,375	35,489	27,860	7,385	6,285
Stock-based Compensation Expense	102,072	76,756	56,727	12,650	11,496
Restructuring and Other One-time Costs <sup>3</sup>	45,749	50,463	3,228	2,425	-
Non-ordinary course legal fees <sup>4</sup>	-	-	229	-	4,223
Adjusted EBITDA	\$30,915	\$29,281	\$49,139	\$13,494	\$13,429
Revenue, net	1,592,521	1,337,468	1,267,171	318,818	342,127
Net loss margin	(9.4)%	(8.9)%	(2.3)%	(2.0)%	(1.9)%
Adjusted EBITDA margin	1.9%	2.2%	3.9%	4.2%	3.9%

<sup>(1)</sup> Fiscal year ends on the Saturday that is closest to July 31 of that year. All figures reflect continuing operations.

<sup>(2)</sup> For fiscal 2023 and 2024, depreciation and amortization excluded \$2.8 million and \$12.1 million, respectively, reflected in "Restructuring and other one-time costs."

<sup>(3)</sup> For fiscal 2023, restructuring charges were \$39.9 million in severance and employee-related benefits, asset impairments, accelerated depreciation, and other restructuring costs; other one-time costs were \$5.8 million in retention bonuses for continuing employees. For fiscal 2024, restructuring charges were \$43.8 million in severance and employee-related benefits, lease termination costs, asset impairments, accelerated depreciation, and other restructuring costs; other one-time costs were \$6.7 million in one-time professional services fees. For fiscal 2025, restructuring charges were \$1.2 million in severance and employee-related benefits; other one-time costs were \$2.0 million in one-time bonuses for certain continuing employees. For the three months ended November 2, 2024, restructuring charges were \$1.0 million, primarily in severance and employee-related benefits and other restructuring costs; and other one-time costs were \$1.4 million in one-time bonuses for certain continuing employees.

(4) For fiscal 2025 and for the three months ended November 1, 2025, non-ordinary course legal fees include costs related to a specific class action lawsuit.

# Reconciliation of Free Cash Flow



	Fiscal Year Ended <sup>1</sup>			3 Months Ended	
(in thousands)	2023	2024	2025	Q1 2025	Q1 2026
Free Cash Flow Reconciliation					
Net cash provided by operating activities from continuing operations	\$73,230	\$28,207	\$25,575	\$14,268	\$10,913
Add (Deduct):					
Purchases of property and equipment from continuing operations	(18,863)	(13,965)	(16,293)	(4,323)	(5,339)
Free Cash Flow	\$54,367	\$14,242	\$9,282	\$9,945	\$5,574
Net cash provided by (used in) investing activities from continuing operations	64,476	(78,742)	(59,121)	(35,729)	(5,749)
Net cash used in financing activities from continuing operations	(15,085)	(15,493)	(14,967)	(3,785)	(4,622)