



# 2Q Fiscal 2018 ADP Earnings Call & Webcast

January 31, 2018

# Forward Looking Statements

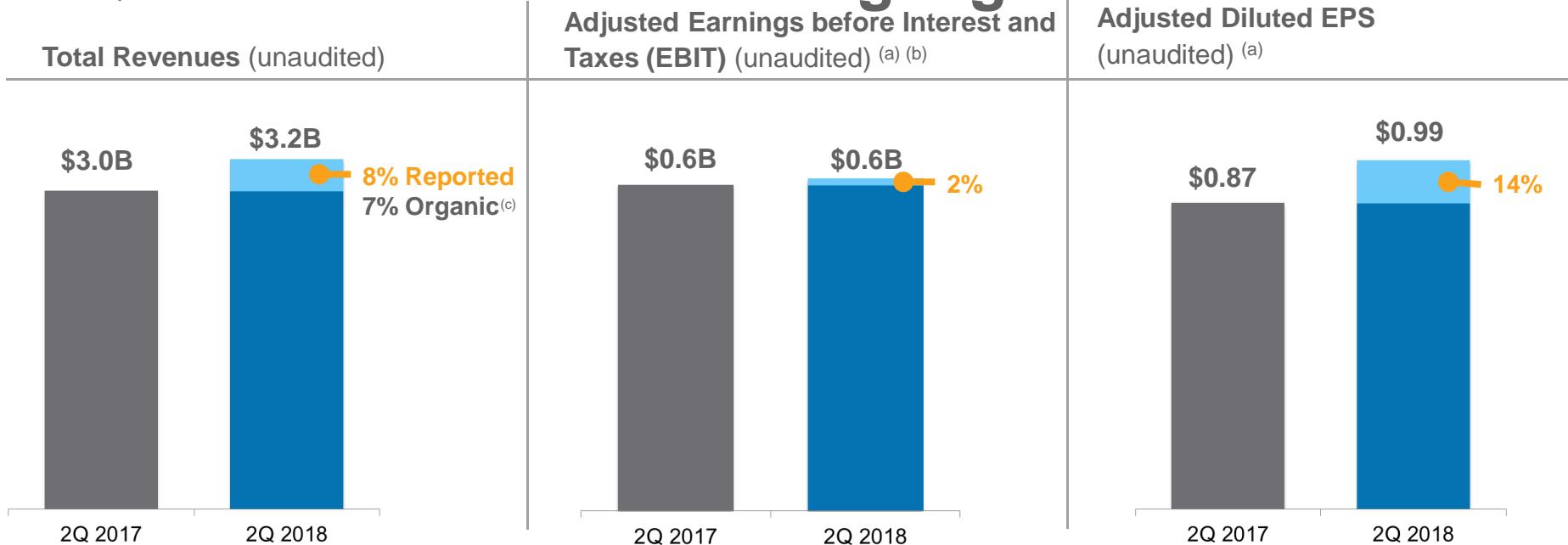
This presentation and other written or oral statements made from time to time by ADP may contain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Statements that are not historical in nature and which may be identified by the use of words like "expects," "assumes," "projects," "anticipates," "estimates," "we believe," "could" "is designed to" and other words of similar meaning, are forward-looking statements. These statements are based on management's expectations and assumptions and depend upon or refer to future events or conditions and are subject to risks and uncertainties that may cause actual results to differ materially from those expressed. Factors that could cause actual results to differ materially from those contemplated by the forward-looking statements or that could contribute to such difference include: ADP's success in obtaining and retaining clients, and selling additional services to clients; the pricing of products and services; compliance with existing or new legislation or regulations; changes in, or interpretations of, existing legislation or regulations; overall market, political and economic conditions, including interest rate and foreign currency trends; competitive conditions; our ability to maintain our current credit ratings and the impact on our funding costs and profitability; security or privacy breaches, fraudulent acts, and system interruptions and failures; employment and wage levels; changes in technology; availability of skilled technical associates; and the impact of new acquisitions and divestitures. ADP disclaims any obligation to update any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law. These risks and uncertainties, along with the risk factors discussed under "Item 1A. - Risk Factors" in our Annual Report on Form 10-K for the fiscal year ended June 30, 2017 should be considered in evaluating any forward-looking statements contained herein.

# CEO's Perspective

- Solid second quarter revenue growth of 8% with adjusted diluted EPS growth of 14% in the quarter
- Positive contribution to EPS growth from corporate tax reform
- New Business Bookings growth of 6%
- Continued investments in innovation, service, and distribution
- Subsequent to quarter-end, announced acquisition of WorkMarket, a leading cloud-based freelance management solution provider



# 2Q Fiscal 2018 Financial Highlights



(a) "Adjusted Earnings before Interest and Taxes (EBIT)" and "Adjusted Diluted EPS" are non-GAAP metrics; for a reconciliation of these non-GAAP financial metrics to their closest comparable GAAP metrics, see pages 10-12 of this presentation.

(b) Adjusted EBIT performance measures include interest income earned on investments associated with our client funds extended investment strategy and interest expense on borrowings related to our client funds extended investment strategy. We believe these amounts to be fundamental to the underlying operations of our business model. Our calculation of adjusted EBIT may differ from similarly titled measures used by other companies.

(c) "Organic" growth rates exclude foreign currency translation, the results of our fiscal 2017 and 2018 acquisitions until their one year anniversary and the results of the CHSA and COBRA businesses which were disposed of in fiscal 2017. See supplemental schedule to the earnings release for the reconciliation of organic growth rates to reported growth rates.

# 2Q Fiscal 2018 New Business Bookings and Segment Results



## Worldwide New Business Bookings

- ↑ 6% compared with Q2 FY17 representing annualized recurring revenues anticipated from new orders



## Employer Services

- Revenues ↑ 6% Reported  
↑ 4% Organic<sup>(a)</sup>
- Client revenue retention  
↓ 20 basis points
- U.S. pays per control ↑ 2.6%
- Average client funds balances ↑ 7%
- Margin ↓ 50 basis points



## PEO Services

- Revenues ↑ 15%
- Average worksite employees paid ↑ 10% to 498,000
- Margin ↓ 30 basis points

(a) See supplemental schedule to the earnings release for the reconciliation of organic growth rates to their comparable reported growth rates.

# Fiscal 2018 Outlook



## Revenues

↑ 7% - 8% Reported <sup>(a)</sup>

- ES Revenue ↑ 4% - 5% <sup>(a)</sup>
- PEO Revenue ↑ 12% - 13%



## Margin

Adjusted EBIT Margin <sup>(b)</sup>

↓ ~50 basis points

- ES Margin ↓ 75 - 50 basis points
- PEO Margin Flat to ↓ 25 basis points



## Adjusted Diluted EPS <sup>(b)</sup>

↑ 12% - 13%



## Worldwide New Business Bookings

↑ 5% - 7% compared to \$1.65 billion sold in fiscal 2017



## U.S. Pays per Control

↑ ~2.5% compared to 2.4% increase in fiscal 2017



## Adjusted Effective Tax Rate <sup>(b)</sup>

↓ 26.9% from 30.9% in fiscal 2017

(a) Revenue growth continues to include about a one percentage point impact from acquisitions and foreign currency.

(b) "Adjusted EBIT Margin," "Adjusted Diluted EPS," and "Adjusted Effective Tax Rate" are non-GAAP metrics; for a reconciliation of these non-GAAP financial metrics to their closest comparable GAAP metrics, see pages 10-12 of this presentation.

# Appendix

# Client Funds Portfolio Extended Investment Strategy

- Average Client Funds Balances ↑ 4% to 5% from \$23.0 billion in FY17 compared to the prior forecast of ↑ ~3%
- Yield on the Client Funds Portfolio ↑ ~20bps compared to 1.7% in FY17
- Client Funds Interest Revenue ↑ \$55 to \$65 million from \$397 million in FY17 compared to the prior forecast of ↑ \$45 to \$55 million
- Impact from Extended Investment Strategy ↑ \$45 to \$55 million from \$431 million in FY17 compared to the prior forecast of ↑ \$35 to \$45 million

	FY18 Forecast		
	Average Balance	Average Yield	Client Funds Interest
Client Short	~\$4.7B	~1.2%	~\$55M
Client Extended	~10.3B	1.8% – 1.9%	185 – 190M
Client Long	~9.1B – 9.2B	~2.4%	215 – 220M
<b>Total Client Funds</b>	<b>\$24.1 - \$24.2B</b>	<b>~1.9%</b>	<b>\$455 - 465M</b>
Corporate Extended Interest Income	~3.2B	~1.8%	~60M
Borrowing Days Interest Expense	~3.2B	~1.3%	~(40)M
<b>FY18 Net Impact From Client Funds Extended Investment Strategy</b>			<b>\$475 - 485M</b>

Interest on the Extended Portfolio flows into two separate sections of the Statements of Consolidated Earnings.

(a) Reported as Interest on Funds Held for Clients in the revenue section of the Statements of Consolidated Earnings.

(b) A component of Interest Income on Corporate Funds, reported within Other Income, net, on the Statements of Consolidated Earnings.

# GAAP Reconciliations

In addition to our GAAP results, we use the adjusted results and other non-GAAP metrics set forth in the table below to evaluate our operating performance in the absence of certain items and for planning and forecasting of future periods:

Adjusted Financial Measure	U.S. GAAP Measures	Adjustments/Explanation (as applicable in the periods)
Adjusted EBIT	Net earnings	<ul style="list-style-type: none"><li>- Provision for income taxes</li><li>- All other interest expense and income</li><li>- Certain restructuring charges</li><li>- Gains/losses on sales of businesses and assets</li><li>- Non-operational costs related to proxy contest matters</li></ul>
Adjusted diluted earnings per share	Diluted earnings per share	<p>EPS impacts of:</p> <ul style="list-style-type: none"><li>- Certain restructuring charges</li><li>- Gains/losses on sales of businesses and assets</li><li>- Non-operational costs related to proxy contest matters</li><li>- Tax Cuts and Jobs Act</li></ul>
Adjusted effective tax rate	Effective tax rate	<p>Tax impacts of:</p> <ul style="list-style-type: none"><li>- Gains/losses on sales of businesses and assets</li><li>- Certain restructuring charges</li><li>- Non-operational costs related to proxy contest matters</li><li>- Tax Cuts and Jobs Act</li></ul>
Constant dollar basis Organic revenue growth	U.S. GAAP P&L line items Revenues	Determined by calculating the current year result using foreign exchange rates consistent with the prior year <ul style="list-style-type: none"><li>-Impact of acquisitions</li><li>-Impact of dispositions</li><li>-Impact of foreign currency translation</li><li>-All other interest income</li></ul>
Corporate extended interest income Corporate interest expense-short-term financing	Interest income Interest expense	<ul style="list-style-type: none"><li>-All other interest expense</li></ul>

We believe that the exclusion of the identified items helps us reflect the fundamentals of our underlying business model and analyze results against our expectations, against prior period, and to plan for future periods by focusing on our underlying operations. We believe that the adjusted results provide relevant and useful information for investors because it allows investors to view performance in a manner similar to the method used by management and improves their ability to understand and assess our operating performance. The nature of these exclusions are for specific items that are not fundamental to our underlying business operations. Since these adjusted financial measures and other non-GAAP metrics are not measures of performance calculated in accordance with U.S. GAAP, they should not be considered in isolation from, as a substitute for, or superior to their U.S. GAAP measures, and they may not be comparable to similarly titled measures at other companies.

# GAAP Reconciliations

(\$ in millions, except per share data)

			% Change	
	2Q FY18	2Q FY17	As Reported	Constant Dollar
Net earnings	\$467.5	\$510.9	(8%)	(9%)
Provision for income taxes	98.2	275.3		
All other interest expense <sup>(a)</sup>	15.0	14.9		
All other interest income <sup>(a)</sup>	(4.4)	(4.4)		
Gain on sale of business	-	(205.4)		
Service Alignment Initiative <sup>(b)</sup>	3.3	1.2		
Proxy contest matters <sup>(c)</sup>	22.9	-		
Adjusted EBIT	\$602.5	\$592.5	2%	1%
Adjusted EBIT Margin	18.6%	19.8%		
Diluted EPS	\$1.05	\$1.13	(7%)	(7%)
Gain on sale of business	-	(0.27)		
Proxy contest matters <sup>(c)</sup>	0.04	-		
Tax Cuts and Jobs Act <sup>(d)</sup>	(0.10)	-		
Adjusted diluted EPS	\$0.99	\$0.87	14%	13%

- (a) We continue to include the interest income earned on investments associated with our client funds extended investment strategy and interest expense on borrowings related to our client funds extended investment strategy as we believe these amounts to be fundamental to the underlying operations of our business model. These adjustments in the table above represent the interest income and interest expense that is not related to our client funds extended investment strategy and are labeled as "All other interest expense" and "All other interest income".
- (b) The majority of charges relating to our Service Alignment Initiative represent severance charges. Severance charges have been taken in the past and not included as an adjustment to get to adjusted results. Unlike severance charges in prior periods, these specific charges relate to our broad-based, company-wide Service Alignment Initiative.
- (c) Represents non-operational costs related to proxy contest matters.
- (d) The one-time net benefit from the enactment of the Tax Cuts and Jobs Act (the "Act") is comprised of the application of the newly enacted rates to our U.S. deferred tax balances partially offset by the one-time transition tax and the recording of a valuation allowance against our foreign tax credits which may not be realized.

# Fiscal 2018 Outlook - GAAP Reconciliations

(\$ in millions)

	Twelve Months Ended June 30, 2017		Fiscal 2018 Forecast
Earnings before income taxes / margin (GAAP)	\$2,531.1	20.4%	~(200)bps
All other interest expense <sup>(a)</sup>	59.3	+50bps	-
All other interest income <sup>(a)</sup>	(22.4)	(20)bps	-
Gain on sale of business – 2Q F17 <sup>(b)</sup>	(205.4)	(170)bps	+170bps
Workforce Optimization Effort – 4Q F17 <sup>(c)</sup>	(5.0)	(5)bps	+5bps
Service Alignment Initiative – F17 <sup>(d)</sup>	90.0	75bps	(75)bps
Service Alignment Initiative – F18 <sup>(e)</sup>	-	-	+20bps
Proxy contest matters – F18 <sup>(f)</sup>	-	-	+25bps
<b>Adjusted EBIT margin (Non-GAAP)</b>	<b>\$2,447.6</b>	<b>19.8%</b>	<b>~(50)bps</b>
Effective tax rate (GAAP)		31.5%	24.9%
Gain on sale of business – 2Q F17 <sup>(b)</sup>		(0.9%)	-
Workforce Optimization Effort – 4Q F17 <sup>(c)</sup>		(0.0%)	-
Service Alignment Initiative – F17 <sup>(d)</sup>		+0.4%	-
Service Alignment Initiative – F18 <sup>(e)</sup>		-	+0.0%
Proxy contest matters – F18 <sup>(f)</sup>		-	+0.1%
Tax Cuts and Jobs Act – F18 <sup>(g)</sup>		-	+1.9%
<b>Adjusted effective tax rate (Non-GAAP)</b>		<b>30.9%</b>	<b>26.9%</b>

(a) No material impact is expected from change in all other interest expense or income in fiscal 2018.

(b) Second quarter fiscal 2017 impact from gain on the sale of CHSA and COBRA businesses.

(c) Fourth quarter fiscal 2017 impact of the Workforce Optimization Effort adjustment is a reversal of the fiscal 2016 estimate and is not expected to recur in fiscal 2018. The majority of charges related to our Workforce Optimization Effort represent severance charges. Severance charges have been taken in the past and not included as an adjustment to get to adjusted results. Unlike severance charges in prior periods, these specific charges related to our broad-based, company-wide Workforce Optimization Effort.

(d) Impact of Fiscal 2017 charges in connection with the Service Alignment Initiative.

(e) Expected impact of Fiscal 2018 charges in connection with Service Alignment Initiative.

(f) Expected impact of Fiscal 2018 charges in connection with proxy contest matters.

(g) Expected impact of Fiscal 2018 one-time benefit from the enactment of the Tax Cuts and Jobs Act.

# Fiscal 2018 Outlook - GAAP Reconciliations

	Twelve Months Ended June 30, 2017		Fiscal 2018 Forecast
Diluted EPS (GAAP)	\$3.85	18%	8% - 9%
Gain on sale of business – 2Q F17 <sup>(a)</sup>	(0.27)	(7%)	~ +7%
Workforce Optimization Effort – 4Q F17 <sup>(b)</sup>	(0.01)	(0%)	~ +0%
Service Alignment Initiative – F17 <sup>(c)</sup>	0.12	+3%	~ (3%)
Service Alignment Initiative – F18 <sup>(d)</sup>	-	-	~ +1%
Proxy contest matters – F18 <sup>(e)</sup>	-	-	~ +1%
Tax Cuts and Jobs Act – F18 <sup>(f)</sup>	-	-	~ (3%)
<b>Adjusted diluted EPS (Non-GAAP)</b>	<b>\$3.70</b>	<b>13%</b>	<b>12% - 13%</b>

- (a) Second quarter fiscal 2017 impact from gain on the sale of CHSA and COBRA businesses.
- (b) Fourth quarter fiscal 2017 impact of the Workforce Optimization Effort adjustment is a reversal of the fiscal 2016 estimate and is not expected to recur in fiscal 2018. The majority of charges related to our Workforce Optimization Effort represent severance charges. Severance charges have been taken in the past and not included as an adjustment to get to adjusted results. Unlike severance charges in prior periods, these specific charges related to our broad-based, company-wide Workforce Optimization Effort.
- (c) Impact of Fiscal 2017 charges in connection with the Service Alignment Initiative.
- (d) Expected impact of Fiscal 2018 charges in connection with Service Alignment Initiative.
- (e) Expected impact of Fiscal 2018 charges in connection with proxy contest matters.
- (f) Expected impact of Fiscal 2018 one-time benefit from the enactment of the Tax Cuts and Jobs Act.

# ADP Fiscal 2018 Guidance History

	1/31/18 Forecast <sup>(a)</sup>	11/2/17 Forecast <sup>(b)</sup>	7/27/17 Forecast <sup>(c)</sup>
<b>Total ADP</b>			
<b>Revenues</b>	↑ 7% - 8% Reported	↑ 6% - 8% Reported	↑ 5% - 6% Reported
<b>Adj. EBIT Margin <sup>(d)</sup></b>	↓ ~ 50 bps	↓ 50 - 25 bps	↓ 50 - 25 bps
<b>Adj. Effective Tax Rate <sup>(d)</sup></b>	↓ Decline to 26.9%	↑ Increase to 31.7%	↑ Increase to 33.0%
<b>Adj. Diluted EPS <sup>(d)</sup></b>	↑ 12% - 13%	↑ 5% - 7%	↑ 2% - 4%
<b>Employer Services (ES)</b>			
<b>Revenues</b>	↑ 4% - 5%	↑ 4% - 5%	↑ 2% - 3%
<b>Margin</b>	↓ 75 - 50 bps	↓ 75 - 50 bps	↓ 75 - 50 bps
<b>Pays per Control</b>	↑ ~2.5%	↑ ~2.5%	↑ ~2.5%
<b>PEO Services</b>			
<b>Revenues</b>	↑ 12% - 13%	↑ 11% - 13%	↑ 11% - 13%
<b>Margin</b>	Flat - ↓ 25 bps	↑ 25 - 50 bps	↑ 25 - 50 bps
<b>Worldwide New Business Bookings</b>	↑ 5% - 7%	↑ 5% - 7%	↑ 5% - 7%

(a) Forecast contemplated the impact of prior fiscal year dispositions and anticipated impacts of current year acquisition of Global Cash Card and WorkMarket and foreign currency in revenue and operating results.

(b) Forecast contemplated the impact of prior fiscal year dispositions and anticipated impacts of current year acquisition of Global Cash Card and foreign currency in revenue and operating results.

(c) Forecast contemplates the impact of prior fiscal year dispositions and anticipated impacts of current year acquisitions and foreign currency in revenue and operating results.

(d) "Adjusted" results exclude the gain on the sale of CHSA and COBRA businesses in fiscal 2017, charges related to Service Alignment Initiative during fiscal 2017 and fiscal 2018, reversals related to the Workforce Optimization Effort in fiscal 2017, charges related to proxy contest matters in fiscal 2018, and benefits in fiscal 2018 from the Tax Cuts and Jobs Act. See page 10-12 for reconciliation of non-GAAP financial measures to their comparable GAAP measures.