

**Lighthouse hotline toll-free calling instructions for employees:**

1. Make sure you have an outside line.
2. Enter the Access Code for the country and/or the telephone system you are calling from.
3. An English-language voice prompt will ask for the number you are calling.
4. Enter our toll-free number: 800-603-2869. There is no need to dial '1' before the toll-free number. You are now connected to the hotline.
5. A Lighthouse greeting will be played in multiple languages. Make a choice from the prompts or press 0 and tell the English operator the language you speak (preferably in English). An interpreter will then join the call in 2 – 3 minutes. The Lighthouse operator will interview you aided by the interpreter.
6. A report in English is then sent to the designated recipient(s) of your company.
7. Access codes are subject to change.

# Access Codes

For employees outside North America only.

<b>Albania</b>	00-800-0010	<b>Bulgaria</b>	00-800-0010	<b>Egypt</b>	
<b>American Samoa</b>		<b>Cambodia</b>	1-800-881-001		Cairo 2510-0200
	1-800-225-5288	<b>Canada</b>	Direct Toll-Free Available		Outside Cairo 02-2510-0200
<b>Angola</b>	808-000-011	<b>Cayman Islands</b>	1-800-225-5288	<b>El Salvador</b>	800-1785
<b>Anguilla</b>	1-800-225-5288			<b>Estonia</b>	800-12001
<b>Antigua</b>					
	#1	<b>Chile</b>		<b>Finland</b>	0-800-11-0015
	Select Hotels 1-800-225-5288		Telmex 800-225-288	<b>France</b>	
<b>Argentina</b>			ENTEL 800-360-311		Hotels 1 0-800-99-1011
	Telecom 0-800-555-4288		ENTEL (Spanish) 800-360-312		Hotels 2 0-800-99-1111
	Telefonica 0-800-222-1288		Telefonica 800-800-288		Hotels 3 0-800-99-1211
	ALA (Spanish) 0-800-288-5288		Telmex 171-00-311		Hotels-Paris Only 0-800-99-0111
			Telmex (Spanish) 171-00-312		France Telecom 0-800-99-0011
<b>Australia</b>			Easter Island 800-800-311		Telecom Development 0-805-701-288
			Easter Island (Spanish) 800-800-312	<b>French Antilles</b>	
	Telstra 1-800-881-011	<b>China</b>			Guadeloupe 0-800-99-0011
	Optus 1-800-551-155		South, Shanghai - CT 10-811		Martinique 0-800-99-0011
<b>Austria</b>	800-200-288		North, Beijing CNCG 108-888		St. Barthelemy 0-800-99-0011
<b>Bahamas</b>	1-800-872-2881		China Telecom (Mandarin) 108-10		St. Martin 0-800-99-0011
<b>Bahrain</b>		<b>Colombia</b>	North, Beijing CNCG (Mardarin) 108-710	<b>French Guiana</b>	0-800-99-0011
	800-00-001				
	U.S. MB onboard cell phones 800-000-05			<b>Germany</b>	0-800-225-5288
	U.S. MB call centers 800-000-00				
<b>Bangladesh</b>	157-0011		(Spanish) 01-800-911-0011	<b>Ghana</b>	020-2424-26-004
<b>Barbados</b>	1-800-225-5288	<b>Costa Rica</b>	0-800-011-4114	<b>Gibraltar</b>	8800
<b>Belarus</b>	8^800-101			<b>Greece</b>	00-800-1311
<b>Belgium</b>	0-800-100-10	<b>Croatia</b>	0800-220-111	<b>Grenada</b>	1-800-225-5288
<b>Belize</b>		<b>Cyprus</b>	800-900-10	<b>Guam</b>	1-800-225-5288
	811	<b>Czech Republic</b>		<b>Guantanamo Bay</b>	
	Hotels Only 555		00-800-222-55288		U.S. Military Bases 2935
<b>Benin</b>	102	<b>Denmark</b>	800-100-10	<b>Guatemala</b>	
<b>Bermuda</b>	1-800-225-5288	<b>Diego Garcia</b>	999-288		English 999-9190
<b>Bolivia</b>		<b>Dominican Republic</b>			Spanish 999-9190
	800-101-110		1-800-225-5288		
	{Spanish} 800-101-111		1-800-872-2881	<b>Guyana</b>	159
			{Spanish} 1-888-225-5288		
<b>Brazil</b>		<b>Dominica</b>	1-800-225-5288	<b>Honduras</b>	English 800-0123
	0-800-890-0288				{Spanish} 800-0123
	0-800-888-8288	<b>Ecuador</b>			
<b>British V.I.</b>	1-800-872-2881		1-800-225-528		
<b>Brunei</b>	800-1111		{Spanish} 1-999-119		

**Showing Countries Starting with AI-Ho**

**Legends:**  
 U.S. - United States  
 MB - Military Bases  
 # - Pound Key  
 SS - Service Suspended

**Note:**  
 ^ indicates that you should wait for a second dial tone before dialing the next number.

Calls using these access codes are in English, except where another language is specified.



# Access Codes

For employees outside North America only.

<b>Hong Kong</b> <i>Hong Kong Telephone 800-96-1111</i> <i>New World Telephone 800-93-2266</i>		<b>Peru</b> <i>Telephonica 0-800-50-288</i> <i>Americatel 0-800-70-088</i> <i>Telephonica (Spanish) 0-800-50-000</i>	<p><b>Showing Countries Starting with Ho-So</b></p> <p><b>Legends:</b> U.S. - United States MB - Military Bases # - Pound Key SS - Service Suspended</p> <p><b>Note:</b> ^ indicates that you should wait for a second dial tone before dialing the next number.</p> <p>Calls using these access codes are in English, except where another language is specified.</p>
<b>Hungary</b> 06-800-011-11	<b>Luxembourg</b> 800-201-11	<b>Philippines</b> <i>PLDT 1010-5511-00</i> <i>PLDT (Tagalog) 1010-5511-10</i> <i>2nd Option 105-11</i> <i>Globe 105-11</i> <i>Globe (Tagalog) 105-12</i> <i>Philcom 105-11</i> <i>Philcom (Tagalog) 105-12</i> <i>Digitel 105-11</i> <i>Digitel (Tagalog) 105-12</i> <i>Smart 105-11</i> <i>Smart (Tagalog) 105-12</i> <i>Bayan 105-11</i>	
<b>Iceland</b> 00-800-222-552-88	<b>Macau</b> 0-800-111	<b>Poland</b> 0-0-800-111-1111	
<b>India</b> 000-117	<b>Macedonia, F.Y.R</b> 0-800-94288	<b>Portugal</b> 800-800-128	
<b>Indonesia</b> 001-801-10	<b>Malaysia</b> 1-800-80-0011	<b>Reunion Island</b> 0-800-99-0011	
<b>Ireland</b> <i>1-800-550-000</i> <i>UIFN 00-800-222-55288</i>	<b>Malta</b> 800-901-10	<b>Romania</b> <i>Romtelecom 0808-03-4288</i>	
<b>Israel</b> <i>Bezeq 1-80-949-4949</i> <i>Golden Lines 1-80-922-2222</i> <i>Barak 1-80-933-3333</i>	<b>Mauritius</b> 01 120	<b>Russia</b> <i>8^10-800-110-1011</i> <i>Moscow 363-2400</i> <i>Outside Moscow 8^495-363-2400</i> <i>St. Petersburg 363-2400</i> <i>Outside St. Petersburg 8^812-363-2400</i>	
<b>Italy</b> 800-172-444	<b>Mexico</b> <i>Direct Toll-Free Available</i>	<b>Saipan</b> 1-800-225-5288	
<b>Ivory Coast</b> 00-111-11		<b>San Marino</b> 800-172-444	
<b>Jamaica</b> <i>1-800-872-2881</i> <i>Public Phone #1</i>	<b>Micronesia</b> 288	<b>Saudi Arabia</b> 1-800-10	
<b>Japan</b> <i>KDDI 00-539-111</i> <i>Softbank Telecom 00-663-5111</i> <i>NTT 0034-811-001</i>	<b>Monaco</b> 800-90-288	<b>Senegal</b> <i>800-103-072</i>	
<b>Jordan</b> 1-880-0000	<b>Montserrat</b> 1-800-225-5288	<b>Singapore</b> <i>SingTel 800-011-1111</i> <i>StarHub 800-001-0001</i>	
<b>Kazakhstan</b> 8^800-121-4321	<b>Morocco</b> 002-11-0011	<b>Slovakia</b> 0-800-000-101	
<b>Kenya</b> 0-207-602-020	<b>Neth/Antilles</b> <i>001-800-872-2881</i>	<b>South Africa</b> 800-99-0123	
<b>Korea, Republic</b> <i>Korea Telecom 00-729-11</i> <i>U.S. MB Korea Telecom 550-HOME</i> <i>ONSE 00-369-11</i> <i>Dacom 00-309-11</i> <i>U.S. MB Dacom 550-2USA</i>	<b>Netherlands</b> 0800-022-9111		
<b>Latvia</b> 8000-2288	<b>New Zealand</b> 000-911		
<b>Lebanon</b> 01-426-801	<b>Nicaragua</b> <i>1-800-0174</i> <i>{Spanish} 1-800-0164</i>		
	<b>Nigeria</b> 0-708-060-1816		
	<b>Norway</b> <i>800-190-11</i> <i>U.S. Military Bases 800-199-11</i>		
	<b>Pakistan</b> 00-800-01-001		
	<b>Panama</b> <i>800-0109</i> <i>{Spanish} 800-2288</i>		
	<b>Paraguay</b> <i>Asuncion City 008-11-800</i>		



# Access Codes

For employees outside North America only.

<b>Spain</b>	900-99-0011	<b>Ukraine</b>	0-800-502-886
<b>Sri Lanka</b>		<b>United Kingdom</b>	
	Colombo 2-430-430		British Telecom 0-800-89-0011
	Outside Colombo 112-430-430		C&W 0-500-89-0011
<b>St. Kitts/Nevis</b>	1-800-225-5288		
<b>St. Lucia</b>	1-800-225-5288	<b>United States</b>	
<b>St. Pierre &amp; Miquelon</b>			Direct Toll-Free Available
	0-800-99-0011		
<b>St. Vincent</b>	1-800-225-5288		
<b>Suriname</b>	156		
<b>Sweden</b>	020-799-111		
<b>Switzerland</b>	0-800-890011		
<b>Taiwan</b>	00-801-102-880		
<b>Thailand</b>	1-800-0001-33		
	001-999-111-11		
<b>Trinidad &amp; Tobago</b>	1-800-872-2881	<b>Uruguay</b>	000-410
		<b>Uzbekistan</b>	
			Tashkent 8 <sup>^</sup> 641-744-0010
<b>Turkey</b>	0-811-288-0001	<b>Venezuela</b>	
<b>Turks &amp; Caicos</b>	1-800-225-5288		0-800-225-5288
<b>U.A.E.</b>	8000-021		{Spanish} 0-800-552-6288
	du 8000-555-66	<b>Vietnam</b>	
	Military-USO & cellular 8000-051		VNPT 1-201-0288
	Military-USO & cellular 8000-061		Viettel 1-288-0288

## Showing Countries Starting with Sp-Zi

### Legends:

- U.S. - United States
- MB - Military Bases
- # - Pound Key
- SS - Service Suspended

### Note:

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