

NEWS RELEASE

Torrid Reports First Quarter Fiscal 2024 Results

2024-06-12

- Delivered First Quarter Net Sales in line with guidance
- First Quarter Net Income of \$12.2 million
- Exceeded First Quarter Adjusted EBITDA⁽¹⁾ guidance

CITY OF INDUSTRY, Calif.--(BUSINESS WIRE)-- Torrid Holdings Inc. ("Torrid" or the "Company") (NYSE: CURV), a direct-to-consumer apparel, intimates, and accessories brand in North America for women sizes 10 to 30, today announced its financial results for the quarter ended May 4, 2024.

Lisa Harper, Chief Executive Officer, stated, "We are pleased with our start to fiscal 2024. In the first quarter we delivered higher-than-expected Adjusted EBITDA⁽¹⁾ driven by strong gross margin expansion, while maintaining our focus on tightly controlling inventory levels. Our customers responded positively to our ongoing assortment changes, leading to improved traffic and sales throughout the quarter."

Financial Highlights for the First Quarter of Fiscal 2024

- Net sales decreased 4.8% to \$279.8 million compared to \$293.9 million for the first quarter of last year. Comparable sales⁽²⁾ decreased 9% in the first quarter.
- Gross profit margin was 41.3% compared to 37.7% in the first quarter of last year. The 360-bps improvement was primarily driven by lower product costs through strategic pricing renegotiations with our vendors and an increase in sales of regular priced products.
- Net income of \$12.2 million, or \$0.12 per share, compared to net income of \$11.8 million, or \$0.11 per share in the first guarter of last year.
- Adjusted EBITDA⁽¹⁾ was \$38.2 million, or 13.7% of net sales, compared to \$38.3 million, or 13.0% of net sales,

in the first quarter of last year.

• In the first quarter, we opened six Torrid stores and closed three Torrid stores. The total store count at quarter end was 658 stores.

First Quarter of Fiscal 2024 Financial and Operating Metrics

Number of stores (as of end of period)		May 4, 2024 658	A	pril 29, 2023 638	
		Three Months Ended			
		(in thousands, except percentages)			
	May 4, 2024 April 29		pril 29, 2023		
Comparable sales ^(A)		(9)%		(14)%	
Net income	\$	12,172	\$	11,808	
Adjusted EBITDA ^(B)	\$	38,222	\$	38,260	

⁽A) Comparable sales⁽²⁾ for the first quarter of fiscal year 2024 compares sales for the 13-week period ended May 4, 2024 with sales for the 13-week period ended May 6, 2023. Comparable sales⁽²⁾ for the first quarter of fiscal year 2023 compares sales for the 13-week period ended April 29, 2023 with sales for the 13-week period ended April 30, 2022.

Balance Sheet and Cash Flow

Cash and cash equivalents at the end of the first quarter of 2024 totaled \$20.9 million. Total liquidity at the end of the quarter, including available borrowing capacity under our revolving credit agreement, was \$137.0 million.

Cash flow from operations for the three-month period ended May 4, 2024 was \$27.6 million, compared to \$11.2 million for the three-month period ended April 29, 2023.

<u>Outlook</u>

For the second quarter of fiscal 2024 the Company expects:

- Net sales between \$280.0 million and \$285.0 million.
- Adjusted EBITDA⁽¹⁾ between \$30.0 million and \$34.0 million.

For the full year fiscal 2024 the Company expects:

- Net sales between \$1.135 billion and \$1.155 billion.
- Adjusted EBITDA⁽¹⁾ between \$109.0 million and \$116.0 million.
- Capital expenditures between \$20 million and \$25 million reflecting infrastructure and technology investments as well as new stores for the year.

⁽B) Please refer to "Non-GAAP Reconciliation" below for a reconciliation of net income to Adjusted EBITDA⁽¹⁾.

• We plan on opening 15 to 20 new Torrid stores and closing 10 to 15 stores.

The above outlook is based on several assumptions, including, but not limited to, the macroeconomic challenges in the industry in fiscal 2024 as well as higher labor costs. The above outlook does not take into consideration the recent Consumer Financial Protection Bureau ruling which mandates, among other things, decreases in credit card late fees, and could alter the profitability of our agreements with our private label credit card financing company. See "Forward-Looking Statements" for additional information.

Conference Call Details

A conference call to discuss the Company's first quarter 2024 results is scheduled for June 12, 2024, at 4:30 p.m. ET. Those who wish to participate in the call may do so by dialing (877) 407-9208 or (201) 493-6784 for international callers. The conference call will also be webcast live at https://investors.torrid.com. For those unable to participate, a replay of the conference call will be available approximately three hours after the conclusion of the call until June 19, 2024.

Notes

- (1) Adjusted EBITDA is a non-GAAP financial measure. See "Non-GAAP Financial Measures" and "Non-GAAP Reconciliation" for additional information on non-GAAP financial measures and the accompanying table for a reconciliation to the most comparable GAAP measure. The Company does not provide reconciliations of the forward-looking non-GAAP measures of Adjusted EBITDA to the most directly comparable forward-looking GAAP measure because the timing and amount of excluded items are unreasonably difficult to fully and accurately estimate. For the same reasons, the Company is unable to address the probable significance of the unavailable information, which could be material to future results.
- (2) Comparable sales for any given period are defined as the sales of our e-Commerce operations and stores that we have included in our comparable sales base during that period. We include a store in our comparable sales base after it has been open for 15 full fiscal months. If a store is closed during a fiscal year, it is only included in the computation of comparable sales for the full fiscal months in which it was open. Comparable sales for the first quarter of fiscal year 2024 compares sales for the 13-week period ended May 4, 2024 with sales for the 13-week period ended May 6, 2023. Comparable sales for the first quarter of fiscal year 2023 compares sales for the 13-week period ended April 29, 2023 with sales for the 13-week period ended April 30, 2022. Partial fiscal months are excluded from the computation of comparable sales. We apply current year foreign currency exchange rates to both current year and prior year comparable sales to remove the impact of foreign currency fluctuation and achieve a consistent basis for comparable sales allow us to evaluate how our unified commerce business is performing exclusive of the effects of noncomparable sales and new store openings.

About Torrid

TORRID is a direct-to-consumer brand of apparel, intimates and accessories in North America aimed at fashionable women who are curvy and wear sizes 10 to 30. TORRID is focused on fit and offers high quality products across a broad assortment that includes tops, bottoms, denim, dresses, intimates, activewear, footwear and accessories.

Non-GAAP Financial Measures

In addition to results determined in accordance with accounting principles generally accepted in the United States of America ("GAAP"), management utilizes certain non-GAAP performance measures, such as Adjusted EBITDA, for

purposes of evaluating ongoing operations and for internal planning and forecasting purposes. We believe that these non-GAAP operating measures, when reviewed collectively with our GAAP financial information, provide useful supplemental information to investors in assessing our operating performance.

Adjusted EBITDA is a supplemental measure of our operating performance that is neither required by, nor presented in accordance with, GAAP and our calculations thereof may not be comparable to similarly titled measures reported by other companies. Adjusted EBITDA represents GAAP net income (loss) plus interest expense less interest income, net of other expense (income), plus provision for income taxes, depreciation and amortization ("EBITDA"), and share-based compensation, non-cash deductions and charges, and other expenses

We believe Adjusted EBITDA facilitates operating performance comparisons from period to period by isolating the effects of certain items that vary from period to period without any correlation to ongoing operating performance. We also use Adjusted EBITDA as one of the primary methods for planning and forecasting the overall expected performance of our business and for evaluating on a quarterly and annual basis, actual results against such expectations.

Further, we recognize Adjusted EBITDA as a commonly used measure in determining business value and, as such, use it internally to report and analyze our results and as a benchmark to determine certain non-equity incentive payments made to executives.

Adjusted EBITDA has limitations as an analytical tool. This measure is not a measurement of our financial performance under GAAP and should not be considered in isolation or as an alternative to or substitute for net income (loss), income (loss) from operations, earnings (loss) per share or any other performance measures determined in accordance with GAAP or as an alternative to cash flows from operating activities as a measure of our liquidity. Our presentation of Adjusted EBITDA should not be construed as an inference that our future results will be unaffected by unusual or non-recurring items.

Forward-Looking Statements

Certain statements made in this earnings release are "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act") and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), and are subject to the safe harbor created thereby under the Private Securities Litigation Reform Act of 1995. All statements other than statements of historical or current fact included in this earnings release are forward-looking statements. Forward-looking statements reflect our current expectations and projections relating to our financial condition, results of operations, plans, objectives, future performance and business. You can identify forward-looking statements by the fact that they do not relate strictly to historical or current facts. These statements may include words such as "anticipate," "estimate," "expect,"

"project," "plan," "intend," "believe," "may," "will," "should," "can have," "likely" and other words and terms of similar meaning (including their negative counterparts or other various or comparable terminology).

For example, all statements we make relating to our estimated and projected costs, expenditures, cash flows, growth rates and financial results, our plans and objectives for future operations, growth or initiatives, strategies or the expected outcome or impact of pending or threatened litigation are forward-looking statements. All forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those that we expected, including:

- the adverse impact of rulemaking changes implemented by the Consumer Financial Protection Bureau on our income streams, profitability and results of operations;
- changes in consumer spending and general economic conditions;
- the negative impact on interest expense as a result of rising interest rates;
- inflationary pressures with respect to labor and raw materials and global supply chain constraints that could increase our expenses;
- our ability to identify and respond to new and changing product trends, customer preferences and other related factors:
- our dependence on a strong brand image;
- increased competition from other brands and retailers;
- our reliance on third parties to drive traffic to our website;
- the success of the shopping centers in which our stores are located;
- our ability to adapt to consumer shopping preferences and develop and maintain a relevant and reliable omni-channel experience for our customers;
- our dependence upon independent third parties for the manufacture of all of our merchandise;
- availability constraints and price volatility in the raw materials used to manufacture our products;
- interruptions of the flow of our merchandise from international manufacturers causing disruptions in our supply chain;
- our sourcing a significant amount of our products from China;
- shortages of inventory, delayed shipments to our e-Commerce customers and harm to our reputation due to difficulties or shut-down of our distribution facility;
- our reliance upon independent third-party transportation providers for substantially all of our product shipments;
- our growth strategy;
- our failure to attract and retain employees that reflect our brand image, embody our culture and possess the appropriate skill set;
- damage to our reputation arising from our use of social media, email and text messages;

- our reliance on third-parties for the provision of certain services, including real estate management;
- our dependence upon key members of our executive management team;
- our reliance on information systems;
- system security risk issues that could disrupt our internal operations or information technology services;
- unauthorized disclosure of sensitive or confidential information, whether through a breach of our computer system, third-party computer systems we rely on, or otherwise;
- our failure to comply with federal and state laws and regulations and industry standards relating to privacy, data protection, advertising and consumer protection;
- payment-related risks that could increase our operating costs or subject us to potential liability;
- claims made against us resulting in litigation;
- changes in laws and regulations applicable to our business;
- regulatory actions or recalls arising from issues with product safety;
- our inability to protect our trademarks or other intellectual property rights;
- our substantial indebtedness and lease obligations;
- restrictions imposed by our indebtedness on our current and future operations;
- changes in tax laws or regulations or in our operations that may impact our effective tax rate;
- the possibility that we may recognize impairments of long-lived assets;
- our failure to maintain adequate internal control over financial reporting; and
- the threat of war, terrorism or other catastrophes that could negatively impact our business.

The outcome of the events described in any of our forward-looking statements are also subject to risks, uncertainties and other factors described in the sections entitled "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations" in our Annual Report on Form 10-K filed with the Securities and Exchange Commission ("SEC") on April 2, 2024 and in our other filings with the SEC and public communications. You should evaluate all forward-looking statements made in this earnings release in the context of these risks and uncertainties.

We caution you that the important factors referenced above may not include all of the factors that are important to you. In addition, we cannot assure you that we will realize the results or developments we expect or anticipate or, even if substantially realized, that they will result in the outcomes or affect us or our operations in the way we expect. The forward-looking statements included in this earnings release are made only as of the date hereof. We undertake no obligation to publicly update or revise any forward-looking statement as a result of new information, future events or otherwise except to the extent required by law. Our forward-looking statements do not reflect the potential impact of any future acquisitions, mergers, dispositions, joint ventures or investments.

Investors and others should note that we may announce material information to our investors using our investor relations website (https://investors.torrid.com), SEC filings, press releases, public conference calls and webcasts.

We use these channels, as well as social media, to communicate with our investors and the public about our company, our business and other issues. It is possible that the information that we post on social media could be deemed to be material information. We therefore encourage investors to visit these websites from time to time. The information contained on such websites and social media posts is not incorporated by reference into this filing. Further, our references to website URLs in this filing are intended to be inactive textual references only.

TORRID HOLDINGS INC. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS AND COMPREHENSIVE INCOME (UNAUDITED) (In thousands, except per share data)

Three Months Ended April 29, May 4, 2024 2023 Net sales 279,771 293,854 Cost of goods sold 164,350 183,212 Gross profit 115,421 110,642 Selling, general and administrative expenses Marketing expenses 76,466 71,228 13,351 12.812 Income from operations 26,143 26,063 Interest expense 9,468 Other expense, net of other income 110 60 Income before provision for income taxes 16,656 Provision for income taxes 4,484 4.727 Net income 12,172 11,808 Comprehensive income: 11,808 Net income 12,172 Other comprehensive loss: Foreign currency translation adjustment (170)(89)Total other comprehensive loss (89) (170)Comprehensive income \$ 12.083 11,638 Net earnings per share: 0.11 Diluted \$ 0.12 \$ 0.11 Weighted average number of shares: 104,268 103,800 Basic Diluted 104,027

TORRID HOLDINGS INC. CONDENSED CONSOLIDATED BALANCE SHEETS (UNAUDITED) (In thousands, except share data)

	May	4, 2024	Febr	uary 3, 2024
Assets				
Current assets:				
Cash and cash equivalents	\$	20,465	\$	11,735
Restricted cash '		399		399
Inventory		144,808		142,199
Prepaid expenses and other current assets		27,032		22,229
Prepaid income taxes		1,592		2,561
Total current assets		194,296		179,123

Property and equipment, net		98,455 153,931		103,516
Operating lease right-of-use assets Deposits and other noncurrent assets		153,931		162,444 14,783
Deferred tax assets		8,681		8,681
Intangible asset		8,400		8,400
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Total assets	\$	479,678	\$	476,947
Liabilities and stockholders' deficit	-			
Current liabilities:				
Accounts payable	\$	58,850	\$	46,183
Accrued and other current liabilities		108,764		107,750
Operating lease liabilities		36,050		42,760
Borrowings under credit facility		_		7,270
Current portion of term loan		16,144		16,144
Due to related parties		8,519		9,329
Income taxes payable		5,996		2,671
Total current liabilities		234,323		232,107
Noncurrent operating lease liabilities		147,730		155,825
Term loan		284,517		288,553
Deferred compensation		5,259		5,474
Other noncurrent liabilities		6,489		6,705
Total liabilities		678,318		688,664
Commitments and contingencies				
Stockholders' deficit				
Preferred shares: \$0.01 par value; 5,000,000 shares authorized; no shares issued and				
outstanding at May 4, 2024 and February 3, 2024		_		_
Common shares: \$0.01 par value; 1,000,000,000 shares authorized; 104,345,896 shares issued				
and outstanding at May 4, 2024; 104,204,554 shares issued and outstanding at February 3,				
2024		1.044		1,043
Additional paid-in capital		136,133		135,140
Accumulated deficit		(335,415)		(347,587)
Accumulated other comprehensive loss		(402)		(313)
Total stockholders' deficit		(198,640)		(211,717)
Total liabilities and stockholders' deficit	\$	479,678	\$	476,947
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TORRID HOLDINGS INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED) (In thousands)

	Three Months Ended		Three Months Ended
	May 4, 2024		April 29, 2023
OPERATING ACTIVITIES			
Net income	\$ 12,172	\$	11,808
Adjustments to reconcile net income to net cash provided by operating activities:			
Write down of inventory	685		732
Operating right-of-use assets amortization Depreciation and other amortization	10,169		9,982
Depreciation and other amortization	9,639		9,617
Share-based compensation	1,658		2,488
Other	(590)		(742)
Changes in operating assets and liabilities:	(2.424)		4.402
Inventory	(3,431)		4,402
Prepaid expenses and other current assets	(4,803) 969		(1,827) 231
Prepaid income taxes Deposits and other noncurrent assets	(1,176)		(1,057)
Accounts payable	12,911		1,458
Accrued and other current liabilities	3,126		(16,667)
Operating lease liabilities	(15,840)		(10,052)
Other noncurrent liabilities	(165)		(170)
Deferred compensation	(215)		295
Due to related parties	(810)		(2,957)
Income taxes payable	3,325		3,682
Net cash provided by operating activities	 27,624		11,223
INVESTING ACTIVITIES			
Purchases of property and equipment	(7,008)		(5,660)
Net cash used in investing activities	(7,008)		(5,660)
FINANCING ACTIVITIES			
Proceeds from revolving credit facility	62,780		197,020

Principal payments on revolving credit facility Principal payments on term loan		(70,050) (4,375)	(193,450) (4,375)
Proceeds from issuances under share-based compensation plans Withholding tax payments related to vesting of restricted stock units and awards		86 (300)	129 (124)
Net cash used in financing activities		(11,859)	(800)
Effect of foreign currency exchange rate changes on cash, cash equivalents and restricted cash	1	(27)	 (72)
Increase in cash, cash equivalents and restricted cash Cash, cash equivalents and restricted cash at beginning of period		8,730 12,134	4,691 13,935
Cash, cash equivalents and restricted cash at end of period	\$	20,864	\$ 18,626
SUPPLEMENTAL INFORMATION			
Cash paid during the period for interest related to the revolving credit facility and term loan	\$	9,709	\$ 9,065
Cash paid during the period for interest related to the revolving credit facility and term loan Cash paid during the period for income taxes SUPPLEMENTAL DISCLOSURE OF NONCASH INVESTING AND FINANCING ACTIVITIES	\$	201	\$ 834
Property and equipment purchases included in accounts payable and accrued liabilities	\$	1,927	\$ 2,241

Non-GAAP Reconciliation

The following table provides a reconciliation of Net income to Adjusted EBITDA for the periods presented (dollars in thousands):

	Three N	Three Months Ended			
	May 4, 2024	April 29, 2023	3		
Net income	\$ 12,17	72 \$ 11,	,808,		
Interest expense	9,37	77 9,	,468		
Other expense, net of other income	11	10	60		
Provision for income taxes	4,48	84 4,	,727		
Depreciation and amortization ^(A)	9,25	59 9,	,238		
Share-based compensation ^(B)	1,65	58 2,	,488		
Non-cash deductions and charges ^(C)		58)	43		
Other expenses ^(D)	1,22	25	428		
Adjusted EBITDA	\$ 38,22	27 \$ 38,	,260		

⁽A) Depreciation and amortization excludes amortization of debt issuance costs and original issue discount that are reflected in interest expense.

Investors			
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⁽B) During the three months ended May 4, 2024 and April 29, 2023, share-based compensation includes \$0.4 million and \$0.1 million, respectively, for awards that will be settled in cash as they are accounted for as share-based compensation in accordance with ASC 718, Compensation—Stock Compensation, similar to awards settled in shares.

⁽C) Noncash deductions and charges includes non-cash losses on property and equipment disposals and the net impact of non-cash rent expense.

⁽D) Other expenses include severance costs for certain key management positions and certain litigation fees, and the reimbursement of certain management expenses, primarily for travel, incurred by Sycamore on our behalf, which are not considered to be part of our core business.

Joele Frank, Wilkinson Brimmer Katcher

Michael Freitag / Arielle Rothstein / Lyle Weston

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Source: Torrid Holdings Inc.