

THE RMR GROUP TERMS AND CONDITIONS

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- iv. Circumventing any encryption or other security tool(s) used anywhere on the Website, or otherwise introduce any virus, worms, Trojan horses, corrupted files, or other malware to the Website or its code.
- v. Forging of headers or other manipulation of identifying information in order to disguise the origin of any information transmitted via the Website;
- vi. Using technology in any matter without RMR's prior express written authorization in order to direct any person away from the Website to another website for any purpose;
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Manager, Investor Relations
The RMR Group
Two Newton Place
255 Washington Street
Newton, MA 02458 USA
Telephone: (617) 219-1410

E-mail: ir@RMRreit.com

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- iii. Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit the service provider to locate the material;
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- vi. A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

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YOU ACKNOWLEDGE AND AGREE THAT YOU ARE WAIVING YOUR RIGHTS TO (1) BRING A LEGAL ACTION IN COURT (2) HAVE YOUR DISPUTE RESOLVED BY A JUDGE OR JURY, AND (3) PARTICIPATE AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS ACTION OR REPRESENTATIVE PROCEEDING.

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