DIVERSIFIED HEALTHCARE TRUST

(Nasdaq: DHC)

DHC is a REIT focused on owning high-quality healthcare properties located throughout the United States.

DHC owns \$7.4 billion in assets that include 379 medical office and life science properties, senior living communities and wellness centers located in 36 states and Washington, D.C.

Our business strategy for our life science and medical office portfolio (our "Office Portfolio") incorporates a focus on sustainable approaches to operating these properties in a manner that benefits our shareholders, tenants and the communities in which we are located.

Further details can be found in The RMR Group's (RMR) 2022 Sustainability Report (RMR Report).

GOVERNANCE HIGHLIGHTS

The Board has adopted Governance Guidelines and Committee Charters for each of its three standing Board Committees. All of DHC's trustees, officers and personnel are subject to a Code of Business Conduct and Ethics. We also have a Governance Hotline that allows users to report concerns or complaints about accounting, internal accounting controls or auditing matters and any violation or possible violation of DHC's Code of Business Conduct and Ethics.

We also have a Business Partners' Code of Conduct, an Employee Health and Wellness Policy, a Human Rights Policy and a Philanthropy Policy.



Employee Health and Wellness Policy

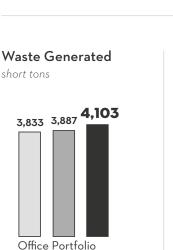






Business Partners'

Code of Conduct



* Senior Housing Operating Portfolio



Green Lease Leader Gold

LEADER

GOLD

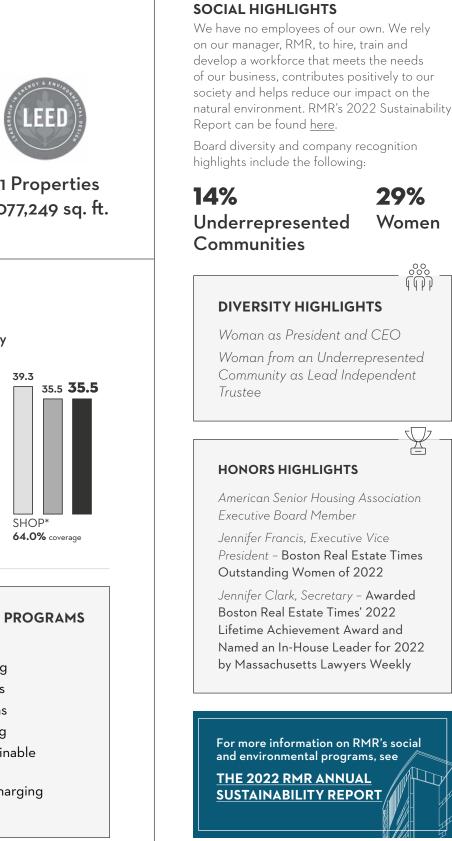
ENVIRONMENTAL HIGHLIGHTS

CERTIFICATIONS/AWARDS

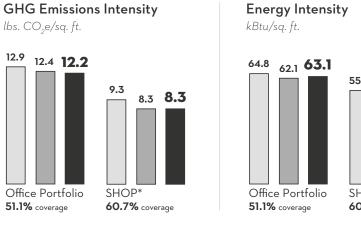
28 Properties 3,101,532 sq. ft.



17 Properties 1,430,004 sq. ft.



PERFORMANCE 2020 2021 2022



Waste Diverted

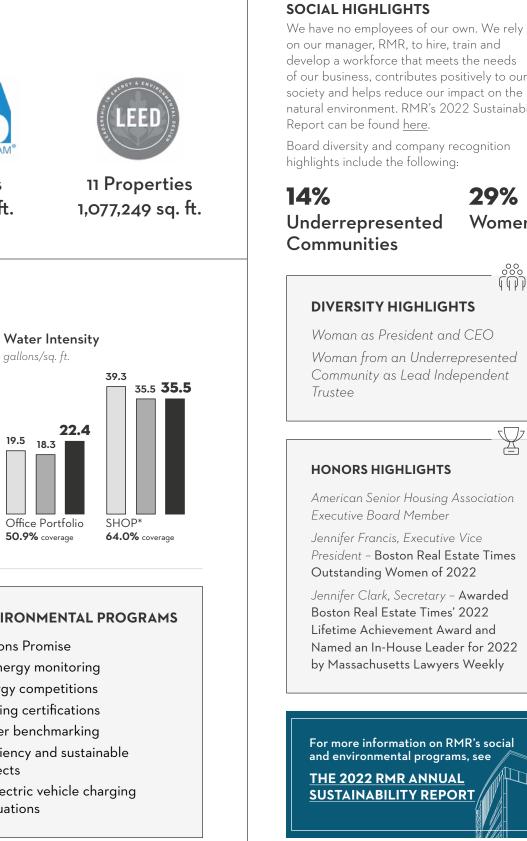
978 957 **1,005**

Office Portfolio

24% diverted

short tons

55.0 49.6 **49.6** 19.5 SHOP^{*} 60.7% coverage



ACTIVE ENVIRONMENTAL PROGRAMS

- Zero Emissions Promise
- Real-time energy monitoring
- Annual energy competitions
- Green building certifications
- Energy/water benchmarking
- Energy efficiency and sustainable capital projects
- Solar and electric vehicle charging station evaluations



DIVERSIFIED HEALTHCARE TRUST

(Nasdaq: DHC)

TASK FORCE ON CLIMATE-RELATED FINANCIAL DISCLOSURES (TCFD)

Our existing business practices are intended to align with the TCFD framework across both physical and transition risks and opportunities. For more information on our approach to climate risks and opportunities, please see the 2022 Sustainability Report of our manager, RMR LLC.

All page references are to the 2022 RMR Sustainability Report unless otherwise noted.

GOVERNANCE	DISCLOSURE RESPONSE	RISK MANAGEMENT
a) Describe the board's	Environmental Leadership - Alignment with TCFD	DISCLOSURE
oversight of climate- related risks and opportunities.	Framework, pp. 25, 42 Good Governance - ESG Oversight, pp. 9-10 Good Governance - Risk Management and Compliance, p. 12 <u>2023 Proxy Statement</u> - Our Board's Role in Oversight of Risk Management, pp. 5-6	a) Describe the organization's processes for identifying and assessing clima related risks.
 b) Describe management's role in assessing and managing climate- related risks and opportunities. 	Environmental Leadership - Alignment with TCFD Framework, pp. 25, 42 Good Governance - ESG Oversight, pp. 9-10	b) Describe the organization's processes for managing clima related risks.
STRATEGY		c) Describe how processes for
DISCLOSURE	DISCLOSURE RESPONSE	identifying, assessing, and
a) Describe the climate- related risks and opportunities the organization has identified over the short, medium,	Physical and transitional risks vary by asset type and geographical location. Both climate events and local, state and federal policy developments are monitored for portfolio impact. Programs are deployed where risks and opportunities exist. Physical risk review is coordinated with property insurance brokers.	managing clima related risks are integrated into the organization overall risk management.
and long term.	Environmental Leadership - Alignment with TCFD Framework, pp. 25, 42	METRICS AND TARGETS
	2022 Form 10-K Annual Report - Item 1A. Risk	DISCLOSURE
b) Describe the impact of climate- related risks and opportunities on the organization's businesses, strategy, and financial planning.	Factors, pp. 13-26 Environmental Leadership - Alignment with TCFD Framework, pp. 25, 42 <u>2022 Form 10-K Annual Report</u> - Item 1A. Risk Factors, pp. 19-22	a) Disclose the metrics used by the organization to assess climat related risks and opportunities in line with its strategy and ris management
c) Describe the resilience of the organization's strategy, taking into consideration different climate- related scenarios, including a 2°C or lower scenario.	Environmental Leadership - Alignment with TCFD Framework, pp. 25, 42 <u>2022 Form 10-K Annual Report</u> - Item 1A. Risk Factors, pp. 13-26	process. b) Disclose Scope Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emission and the related risks.
		c) Describe the targets used by the organization manage climate related risks and opportunities

RISK MANAGEMENT	
DISCLOSURE	DISCLOSURE RESPONSE
a) Describe the organization's processes for identifying and assessing climate- related risks.	Good Governance - Risk Management and Compliance, p. 12 <u>2023 Proxy Statement</u> - Sustainability, pp. 2-5
 b) Describe the organization's processes for managing climate- related risks. 	Environmental Leadership – Alignment with TCFD Framework, pp. 25, 42 Good Governance – Risk Management and Compliance, p. 12 <u>2023 Proxy Statement</u> – Sustainability, pp. 2-5
c) Describe how processes for identifying, assessing, and managing climate- related risks are integrated into the organization's overall risk management.	Good Governance - Risk Management and Compliance, p. 12 Environmental Leadership - Alignment with TCFD Framework, pp. 25, 42
METRICS AND TARGETS	
DISCLOSURE	DISCLOSURE RESPONSE
a) Disclose the metrics used by the organization to assess climate- related risks and opportunities in line with its strategy and risk management process.	Environmental Leadership - Greenhouse Gas Emissions and Climate Change, p. 21 Environmental Leadership - RMR's Pathway to Net Zero Emissions from Operations, p. 18 Environmental Leadership - Energy Management, p. 22 Environmental Leadership - Water and Waste Management, p. 24 Appendices E to H, pp. 46-56
b) Disclose Scope 1, Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emissions, and the related risks.	Appendices E to H, pp. 46-56
c) Describe the targets used by the organization to manage climate- related risks and opportunities and performance	Environmental Leadership - At a Glance, p. 17 Environmental Leadership - Greenhouse Gas Emissions and Climate Change, p. 21 Environmental Leadership - RMR's Pathway to Net Zero Emissions from Operations, p. 18

SUSTAINABILITY ACCOUNTING STANDARDS BOARD (SASB)

The following disclosures are informed by the guidance of the Sustainability Accounting Standards Board (SASB) Industry Standard for Real Estate Version 2018-10. To the extent an accounting metric, as defined by the SASB Standard, is not applicable to our portfolio or data to report on the applicable accounting metric is not available to us, we have not made any disclosure.

For the following disclosures, our properties are reported in two segments, our Office Portfolio and SHOP, and are consistent with how these properties and our operating results are presented in our other Securities and Exchange Commission (SEC) filings. The information presented is as of December 31, 2022, unless otherwise noted. Additionally, for all sustainability accounting metrics, Same Property includes properties owned continuously since January 1, 2021 and excludes properties classified as held for sale or out of service undergoing redevelopment, if any, and medical office and life science properties owned by unconsolidated joint ventures in each of which we own an equity interest.

SASB CODE	ТОРІС	2022 RESPONSE	
ENERGY MANAGEMENT			
IF-RE-130a.1	Energy consumption data coverage as a percentage of total floor area, by property subsector	Office Portfolio ¹ SHOP ¹	51.1% 60.7%
IF-RE-130a.2	(1) Total energy consumed by portfolio area with data coverage, (2) percentage grid electricity, and (3) percentage renewable, by property subsector	Office Portfolio ² SHOP ²	(1) 294,986 GJ; (2) 76.5%; (3) 0% (1) 799,159 GJ; (2) 68.8%; (3) 0%
IF-RE-130a.3	Like-for-like percentage change in energy consumption for the portfolio area with data coverage, by property subsector	Office Portfolio ^{2,3} SHOP ^{2,3}	-5.5% 0.5%
IF-RE-130a.4	Percentage of eligible portfolio that (1) has an energy rating and (2) is certified to ENERGY STAR, by property subsector	Office Portfolio ¹ SHOP ¹	(1) 56.0%; (2) 31.0% (1) 49.8%; (2) 11.2%
IF-RE-130a.5	Description of how building energy management considerations are integrated into property investment analysis and operational strategy	See footnotes 4 and 5	
WATER MANA	GEMENT		
IF-RE-140a.1	Water withdrawal data coverage as a percentage of (1) total floor area and (2) floor area in regions with High or Extremely High Baseline Water Stress, by property subsector	Office Portfolio ¹ SHOP ¹	(1) 50.9%; (2) 56.6% (1) 64.0%; (2) 66.69
IF-RE-140a.2	(1) Total water withdrawn by portfolio area with data coverage and (2) percentage in regions with High or Extremely High Baseline Water Stress, by property subsector	Office Portfolio ^{1,2} SHOP ^{1,2}	(1) 391.3 km ³ ; (2) 29.9% (1) 2,141.1 km ³ ; (2) 30.9%
IF-RE-140a.3	Like-for-like percentage change in water withdrawn for portfolio area with data coverage, by property subsector	Office Portfolio ^{2,3} SHOP ^{2,3}	21.9% -1.3%
IF-RE-140a.4	Description of water management risks and discussion of strategies and practices to mitigate those risks	See footnotes 5 and 6	

³ Like-for-like metrics include properties where data is available and acceptable to report as defined by SASB. ⁴ For DHC Office, please see pages 20, 23, 26. For DHC SHOP: Substantially all DHC's properties are leased to third parties that assume operating responsibilities for their properties. We encourage our managers and tenants to deploy energy management best practices that improve the economic performance of their operations, which include Centralized utility bill processing and payment system; ENERGY STAR® benchmarking; Light Emitting Diodes (LED) lighting upgrades; and Energy performance review for end-of-life heating, ventilation and air conditioning (HVAC) equipment replacements. These energy management efforts reduce energy usage helping to generate both economic and environmental benefits. As DHC does not operate these properties, it does not track the impact energy strategies have on tenant demand, the cost or benefits associated with these strategies, or the approach taken towards renewable energy generation. RMR Group does assess energy management opportunities and physical and policy driven climate-related risks as part of property acquisition due diligence as well as throughout the life of the asset where applicable to RMR (see page 11). Please also see page 21. ⁵ Where an accounting metric or metric component, as defined by the SASB Standard, is not applicable to DHC's portfolio or data to report on the applicable accounting metric is not available to us, we have not made any disclosure. Targets and goals throughout this report represent RMR's commitments and are not that of DHC specifically, unless otherwise noted.

⁶ For DHC Office, please see page 24. For DHC SHOP: Substantially all DHC's properties are managed by third-party operators that assume operating responsibilities for their properties. Managers are strongly encouraged to use water management practices that reduce operating costs as well as their impact on the consumption of natural resources. These best practices include upgrades for indoor plumbing fixtures, low-flow water closets and urinals, low-flow flush valves, low-flow automatic faucet controls, low-flow faucet aerators and shower heads, water-efficient landscaping, water stress risk analysis using Aqueduct tool and cooling tower water management, among others. As part of due diligence, risks associated with water withdrawals and wastewater discharge are assessed, and during operation, we encourage operators and tenants to reduce water consumption to reduce risk associated with cost and droughts.



DIVERSIFIED HEALTHCARE TRUST

SUSTAINABILITY ACCOUNTING STANDARDS BOARD (SASB)

SASB CODE	ТОРІС	2022 RESPONSE	
MANAGEMENT OF TENANT SUSTAINABILITY IMPACTS			
IF-RE-410a.1	(1) Percentage of new leases that contain a cost recovery clause for resource efficiency-related capital improvements and (2) associated leased floor area, by property subsector	Office Portfolio SHOP	(1) 98.95%; (2) 94,456 N/A
IF-RE-410a.2	Percentage of tenants that are separately metered or submetered for (1) grid electricity consumption and (2) water withdrawals, by property subsector	See footnote 7	
IF-RE-410a.3	Discussion of approach to measuring, incentivizing, and improving sustainability impacts of tenants	See footnotes 5 and 8	
CLIMATE CH	ANGE ADAPTATION		
IF-RE-450a.1	Area of properties located in 100-year flood zones, by property subsector	Office Portfolio ¹ SHOP ¹	223,395 sq. ft. 2,653,212 sq. ft.
IF-RE-450a.2	Description of climate change risk exposure analysis, degree of systematic portfolio exposure, and strategies for mitigating risks	See footnote 9	
ΑCTIVITY ΜΕ	TRIC		
IF-RE-000.A	Number of assets, by property subsector	Office Portfolio SHOP	105 237
IF-RE-000.B	Leasable floor area, by property subsector	Office Portfolio SHOP	8,811,373 sq. ft. 25,055,988 sq. ft.
IF-RE-000.C	Percentage of indirectly managed assets, by property subsector	Office Portfolio SHOP	38.9% 100%
IF-RE-000.D	Average occupancy rate, by property subsector	Office Portfolio ¹⁰ SHOP ¹⁰	84.7% 74.4%

¹ Leasable floor area is used for metrics reported as square feet and metrics represented as a percentage of total floor area.

⁵ Where an accounting metric or metric component, as defined by the SASB Standard, is not applicable to DHC's portfolio or data to report on the applicable accounting metric is not available to us, we have not made any disclosure. Targets and goals throughout this report represent RMR's commitments and are not that of DHC specifically, unless otherwise noted.

⁷ For DHC Office: DHC does directly track the percentage of tenants that are separately metered or sub-metered for (1) grid electricity consumption and (2) water withdrawals, by property subsector. For DHC SHOP: 100% of the (1) grid electricity consumption and (2) water withdrawals for the SHOP portfolio are specific to the operator of each SHOP community.

⁸ For DHC Office, please see pages 16, 19 through 24, 26. For DHC SHOP: On DHC's behalf, RMR collaborates with our managers to capture environmental data for our properties. Engaging with our managers that manage data directly, RMR has increased visibility into operational performance for our properties. This effort has provided insight for over 24 million square feet of senior housing properties. Even though DHC does not directly utilize green lease language aligned with GRESB Real Estate Assessment Q39.1, RMR's asset managers encourage our managers to operate our properties in ways that improve the economic performance of their operations, while simultaneously managing their own sustainability impact related to energy and water consumption, as well as greenhouse gas emissions. We believe the engagement activities by RMR incentivizes our managers' behaviors toward positive sustainability outcomes.

⁹ DHC defines climate change resilience as our ability to anticipate, prepare for and recover from adverse physical climate activity including increased severity of acute weather events and chronic changes to weather patterns as well as identify and plan for climate-related transitional activities such as changes in policy and market-driven expectations. Properties susceptible to inundation from flood waters are evaluated routinely by region. The evaluation may include implementing tenant and local agency coordination protocols, property incident response plan reviews, insurance provider assessments and the implementation of physical protection elements, such as flood protection barriers. DHC routinely utilizes technology to evaluate our properties for energy and water performance. Such as flood protection barriers. DHC routinely utilizes technology to evaluate our properties for energy and water performance. Such activities support lower operating expenses, improve comfort for our occupants and reduce our exposure to impacts from policies targeting greenhouse gas emissions. DHC's portfolio strategy includes the development of hazard and vulnerability assessments of our existing properties and scenario planning and economic risk reviews of property development opportunities over long term ownership periods. In 2021, RMR, in coordination with a third-party consultant, began physical climate scenario analyses for substantially all our properties. The climate scenario assessments under evaluation include current physical climate risk exposure and assessments of future physical climate risk exposure models covering near-term (2030), mid-term (2050) and long term (2100) time periods that consider a "business as usual" approach, a 2.0°C emissions mitigation approach in line with the Paris Climate Agreement and a "middle" approach, all based on the Intergovernmental Panel on Climate Change (IPCC) sixth assessment Representative Concentration Pathways (RCP) 8.5, 2.6 and 4.5, respectively. See pages 25 and 42.

¹⁰ Office Portfolio occupancy is as of 12/31/2022 and SHOP occupancy is the 12-month average for the year ending 12/31/2022.

DHC 2022 CERTIFIED PROPERTIES

ADDRESS

11209 N. Tatum Boulevard, Phoenix, AZ 6001 East Thomas Road, Scottsdale, AZ 2500 North Rosemont Blvd, Tucson, AZ 3040 Science Park, San Diego, CA 1145 19th Street NW, Washington, DC 2801 North Decatur Road, Decatur, GA 1360 Upper Hembree Road, Roswell, GA 1100 Ward Avenue, Honolulu, HI 1450 Busch Parkway, Buffalo Grove, IL 1615 Lakeside Drive, Waukegan, IL 1675 Lakeside Drive, Waukegan, IL 5799 Broadmoor Street, Mission, KS 6700 W. 115th Street, Overland Park, KS 5 Hampshire Street, Mansfield, MA 299 Cambridge Street, Winchester, MA 14400 Homecrest Road, Silver Spring, MD 11855 Ulysses Street NE, Blaine, MN 1305 Corporate Center Drive, Eagan, MN 8301 Golden Valley Road, Golden Valley, MN 8401 Golden Valley Road, Golden Valley, MN 8501 Golden Valley Road, Golden Valley, MN 12700 Whitewater Drive, Minnetonka, MN 2200 County Road C West, Roseville, MN 4505 Emperor Boulevard, Durham, NC 5213 South Alston Avenue, Durham, NC 655 Pomander Walk, Teaneck, NJ 4411 The 25 Way, Albuquerque, NM 2200 East Long Street, Carson City, NV 4939 Brittonfield Parkway, East Syracuse, NY 5750 Centre Avenue, Pittsburgh, PA 6818 Austin Center Boulevard, Austin, TX 4015 Interstate 45, Conroe, TX 13215 Dotson Road, Houston, TX 21 Spurs Lane, San Antonio, TX 10800 Nuckols Road, Glen Allen, VA 885 Kempsville Road, Norfolk, VA 6161 Kempsville Road, Norfolk, VA

11 LEED Certified Properties

17 BOMA 360 Certified Properties

28 ENERGY STAR[®] Certified Properties



SQ. FT.	LEED CERTIFIED	вома 360	ENERGY STAR® CERTIFIED
97,289	GOLD	BOMA 360	ENERGY STAR
72,615			ENERGY STAR
224,567			ENERGY STAR
36,418		BOMA 360	
137,977			ENERGY STAR
51,859			ENERGY STAR
28,205			ENERGY STAR
204,356		BOMA 360	ENERGY STAR
64,860		BOMA 360	
98,319	GOLD	BOMA 360	ENERGY STAR
99,657	SILVER		ENERGY STAR
116,923	GOLD		ENERGY STAR
239,366	GOLD		
80,519		BOMA 360	
157,305			ENERGY STAR
138,500			ENERGY STAR
76,758	GOLD	BOMA 360	ENERGY STAR
140,813			ENERGY STAR
40,020	SILVER	BOMA 360	ENERGY STAR
48,124	GOLD	BOMA 360	ENERGY STAR
41,367	GOLD	BOMA 360	ENERGY STAR
149,719	GOLD		ENERGY STAR
23,508		BOMA 360	
105,130		BOMA 360	
126,225		BOMA 360	
293,660			ENERGY STAR
244,268			ENERGY STAR
71,995			ENERGY STAR
88,928			ENERGY STAR
75,985			ENERGY STAR
78,789			ENERGY STAR
59,222		BOMA 360	ENERGY STAR
63,082		BOMA 360	
129,432		BOMA 360	ENERGY STAR
135,375		BOMA 360	
65,173			ENERGY STAR
69,707	SILVER		ENERGY STAR

Sq. Ft.
1,077,249
1,430,004
3,101,532