

### Warning Regarding Forward-Looking Statements and Disclaimers

This presentation contains information about Service Properties Trust, Diversified Healthcare Trust, Office Properties Income Trust, Industrial Logistics Properties Trust and Seven Hills Realty Trust (together, the REITs). The information regarding each REIT (each, a company) has been provided solely by that company. No company guarantees the accuracy or completeness of information herein about another company. Each company's filings with the securities and exchange commission (SEC) are available at the SEC's website at www.sec.gov.

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 and other securities laws that are subject to risks and uncertainties. These statements may include words such as "believe", "expect", "anticipate", "intend", "plan", "estimate", "will", "may" and negatives or derivatives of these or similar expressions. These forward-looking statements include, among others, statements about: executing the REITs' strategic plans and related benefits; commercial real estate market conditions; and RMR's liquidity and its position to capitalize on additional growth opportunities in the current market environment.

Forward-looking statements reflect RMR's current expectations and those of the REITs, are based on judgments and assumptions, are inherently uncertain and are subject to risks, uncertainties and other factors, which could cause actual results, performance or achievements to differ materially from expected future results, performance or achievements expressed or implied in those forward-looking statements. Forward looking statements are not guaranteed to occur and may not occur. Some of the risks, uncertainties and other factors that may cause actual results, performance or achievements to differ materially from those expressed or implied by forward-looking statements include, but are not limited to, the following:

The dependence of RMR's revenues on a limited number of clients; the variability of its revenues; risks related to supply chain constraints, commodity pricing and inflation, including inflation impacting wages and employee benefits; changing market conditions, practices and trends, which may adversely impact its clients and the fees RMR receives from them; potential terminations of the management agreements with its clients; increases in or sustained high market interest rates, which may significantly reduce RMR's revenues or impede its growth; RMR's dependence on the growth and performance of its clients; its ability to obtain or create new clients for its business and other circumstances beyond RMR's control; the ability of RMR's clients to operate their businesses profitably, optimize their capital structures and to grow and increase their market capitalizations and total shareholder returns; RMR's ability to successfully provide management services to its clients; RMR's ability to maintain or increase the distributions RMR pays to its shareholders; RMR's ability to successfully pursue and execute capital allocation strategies; RMR's ability to prudently invest in its business to enhance its operations, services and competitive positioning; and RMR's ability to successfully integrate acquired businesses and realize the expected returns on its investments; risk that cost savings and synergies anticipated to be realized by the acquisition of MPC Partnership Holdings LLC may not be fully realized or may take longer to realize than expected; changes to RMR's operating leverage or client diversity; litigation risks; risks related to acquisitions, dispositions and other activities by or among its clients; allegations, even if untrue, of any conflicts of interest arising from RMR's management activities; its ability to retain the services of its managing directors and other key personnel; RMR's and its clients' risks associated with RMR's and its clients' costs of compliance with laws and regulations, including sec

These risks, uncertainties and other factors are not exhaustive and should be read in conjunction with other cautionary statements that are included in RMR's and each company's periodic filings. The information contained in RMR's and each company's filings with the SEC, including under the caption "Risk Factors" in its periodic reports, or incorporated therein, identifies important factors that could cause differences from the forward-looking statements in this presentation. RMR's and each company's filings with the SEC are available on the SEC's website at www.sec.gov.

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Unless otherwise expressly noted, all data presented are as of or for the fiscal year ended September 30.

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# Compelling Investment Opportunity



**Diversified revenue sources** from perpetual capital and private capital clients spanning all major commercial real estate sectors.



**Substantial earnings stability** resulting from over 75% of services revenues derived from 20-year evergreen contracts with significant termination provisions.



**Attractive fee upside** from incentive fees (2016-2019 annual average of ~\$100 million) and potential promote income on private capital co-investments longer term.



**Highly profitable business model** with annual Adjusted EBITDA margins of ~50%.



**Track record of increasing shareholder returns** via quarterly dividend growth and a special dividend.



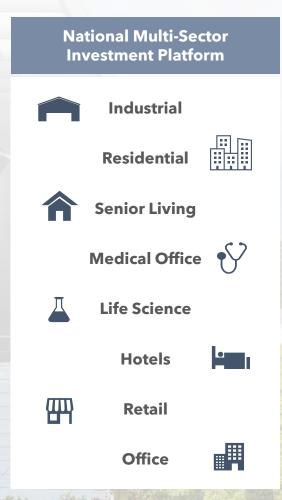
**Well positioned for growth** with asset light, scalable infrastructure, over \$200 million of cash and no corporate debt.



**Valuation discount** to industry peers presents meaningful upside opportunity.

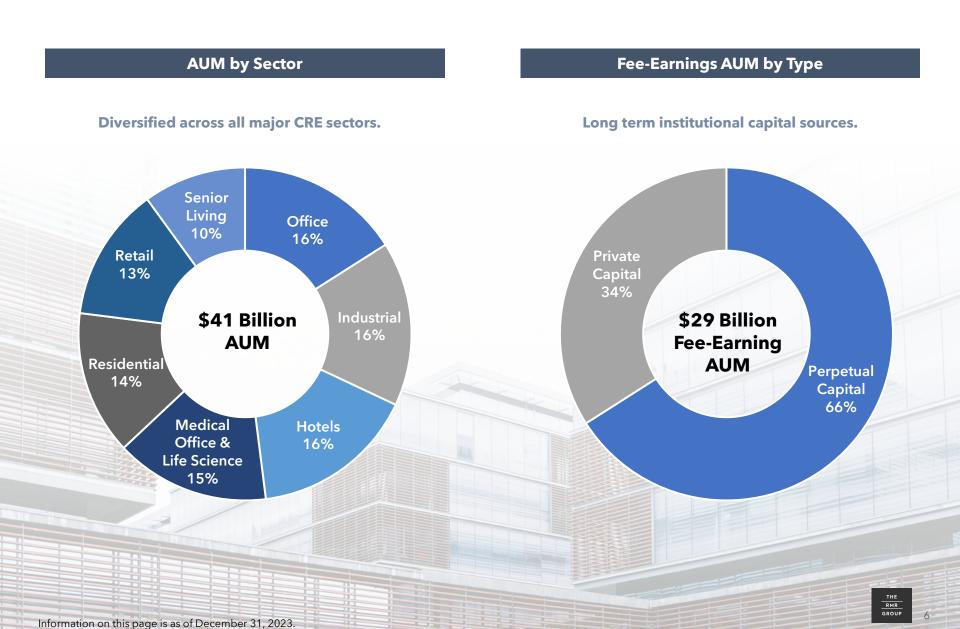
### A Dynamic Alternative Asset Manager Focused Solely on Real Estate

# **RMR Platform** Over \$41 Billion in AUM More than \$5 Billion in Annual Revenues Over 2,000 **Properties** Over 20,000 **Employees**



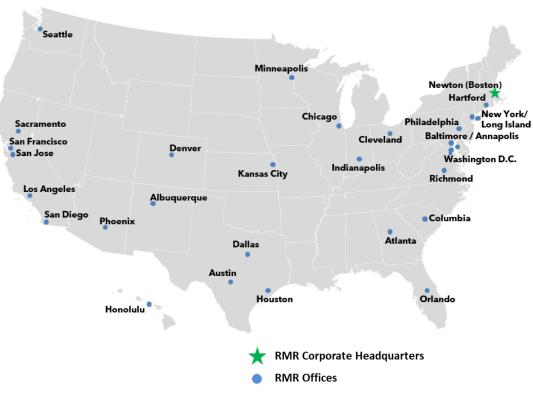


### Diverse Mix of AUM and Capital Sources



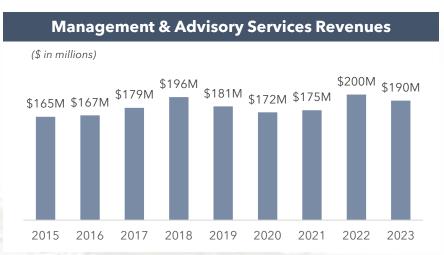
# National Vertically Integrated Real Estate Operating Platform is a Differentiator and Competitive Advantage



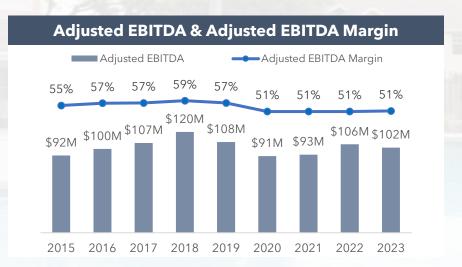


### Track Record of Strong Growth and Attractive Cash Flows

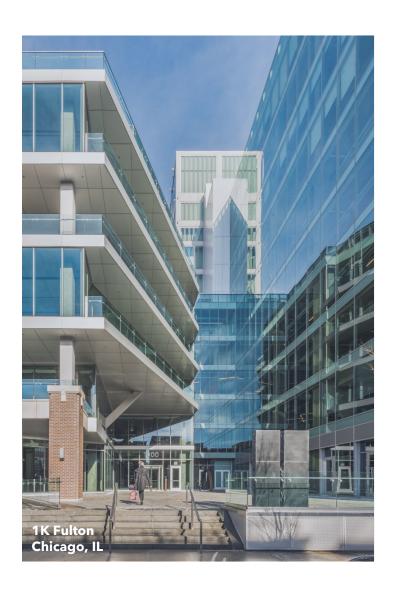








# Strong Balance Sheet and Well Covered Dividend









# Perpetual Capital as of December 31, 2023

Client	Description	AUM	Fee-Earning AUM
Service Properties Trust	Owns 220+ hotels and ~750 net lease service and necessity-based retail properties nationwide.	\$11.3B	\$7.0B
Diversified Healthcare Trust	Owns 370+ medical office and life science properties, senior living communities and wellness centers nationwide.	\$7.6B	\$4.0B
Office Properties Income Trust	Owns ~150 office and mixed-use properties in select growth-oriented marks nationwide.	\$6.0B	\$3.0B
Industrial Logistics Properties Trust <sup>1</sup>	Owns a national portfolio of over 410 industrial and logistics properties.	\$2.6B	\$4.6B
Seven Hills Realty Trust	Originates and invests in first mortgage loans secured by middle market and transitional CRE.	\$0.6B	\$0.6B
Total Perpetual Capital		\$28.1B	\$19.2B

# Private Capital as of December 31, 2023

Client	Description	AUM	Fee-Earning AUM
RMR_ RESIDENTIAL	Vertically integrated platform focused on multifamily properties across the Sunbelt.	\$5.5B	\$5.5B
Industrial Real Estate Funds <sup>1</sup>	Portfolio of "Core Plus" industrial real estate.	\$3.9B	\$0.9B
Medical Office & Life Science Real Estate Funds	Portfolio of "Core Plus" medical office and life science real estate.	\$2.4B	\$2.4B
₩ SONESTA	Owns, manages and franchises more than 1,100 hotels, more than 95,000 guest rooms and a diversified portfolio of more than 15 brands across multiple markets.	\$0.5B	\$0.5B
→ Alerislife	Owns and manages over 100 senior living communities within the U.S.	\$0.3B	\$0.3B
Other Private Real Estate Funds	Portfolio of "Core Plus" office real estate.	\$0.6B	\$0.4B
Total Private Capital		\$13.2B	\$10.0B

# RMR's Significant Contractual Relationships

	Client	Contractual Relationship
Perpetual Capital	SERVICE PROPERTIES TRUST  OFFICE PROPERTIES INCOME TRUST  DIVERSIFIED HEALTHCARE TRUST  INDUSTRIAL LOGISTICS PROPERTIES TRUST	<ul> <li>At the Managed Equity REITs, RMR earns fees pursuant to Business Management and Property Management Agreements that renew each year for successive 20-year terms.</li> <li>Business management revenues principally consist of monthly fees generally based on 50 bps per annum multiplied by the lower of: (1) the historical cost of real estate; or (2) average market capitalization.</li> <li>Property management revenues principally consist of monthly fees based on 3.0% of gross rents collected at managed properties.</li> <li>Construction supervision revenues consist of fees up to 5.0% of the cost of certain construction activities undertaken at the properties.</li> <li>Incentive fees are equal to 12% of total shareholder returns in excess of benchmark index total returns per share, subject to caps. Total shareholder returns must be positive.</li> </ul>
	SEVEN HILLS REALTY TRUST	<ul> <li>At SEVN, Tremont Realty Capital LLC, RMR's subsidiary, earns fees pursuant to its Business Management Agreement that renews each year for a successive one-year term.</li> <li>Base management fee principally consists of an annual fee based on 1.5% of equity, payable quarterly.</li> <li>Incentive fees are equal to the difference between (a) the product of (i) 20% and (ii) the difference between (A) SEVN's core earnings for the most recent 12-month period and (B) the product of (1) 7% per year and (2) SEVN'S equity in the most recent 12-month period and (b) the sum of any incentive fees paid during the first three quarters of the most recent 12-month period.</li> </ul>
Private Capital	RMR_ RESIDENTIAL	<ul> <li>Property management revenues principally consist of monthly fees between 2.5% to 3.5% of gross collected rent.</li> <li>Acquisition fees up to 0.75% of the acquisition cost of new investments.</li> <li>Construction supervision revenues consist of fees up to 5.0% of the cost of certain construction activities undertaken at the properties.</li> <li>Potential promote income based on performance of new co-investments.</li> </ul>
	Real Estate Funds	<ul> <li>Management fees are based on a percentage of average invested capital as defined in the applicable management agreements.</li> <li>Property management fees consist of monthly fees based on 3.0% of gross rents collected at managed properties.</li> <li>Construction supervision revenues consist of fees up to 5.0% of the cost of certain construction activities undertaken at the properties.</li> </ul>
FIRST S	\$1.6 Billion	Estimated gross potential termination fees if perpetual capital clients terminated RMR management agreements. <sup>1</sup>

<sup>1.</sup> Please refer to the Appendix for a definition of the calculation of termination fees.





#### Multiple Levers to Drive Growth

**1** Growth within Managed REITs

- Diverse client platform allows RMR to capitalize on strategic opportunities across sectors and navigate real estate cycles.
- Significant opportunity to grow base business management fee (~\$60 million) and incentive fees (2016 2019 annual average of ~\$100 million) if Managed Equity REITs' share prices continue to increase.

**2** Expand Private Capital Vehicles

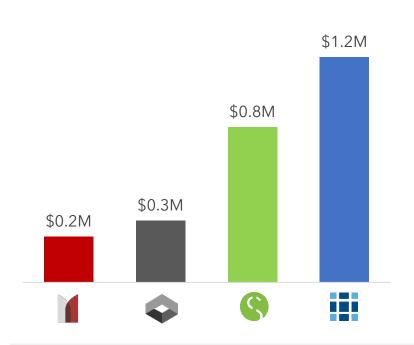
- Leverage joint venture relationships to support future fundraising as we launch new ventures (e.g. credit, residential, industrial, etc.).
- Expanding relationships with private capital creates cross-selling opportunities and could facilitate future allocations to new product launches and new real estate sectors.

**3** Utilize RMR's Balance Sheet

- Deploy balance sheet to seed and/or coinvest in private ventures, which could expand client relationships.
- Identify possible strategic acquisition targets to accelerate AUM growth.

### Significant Upside Potential as Managed Equity REIT Share Prices Recover

#### Incremental Impact to RMR Annual Revenue of a \$1.00 Per Share Increase by REIT<sup>1</sup>



#### ~\$60 Million Annualized Revenue

Opportunity by closing the gap between enterprise value and the historical cost of the Managed Equity REITs underlying assets.

#### Taking Decisive Actions at Managed Equity REITs to Improve Share Prices

- **OPI:** Office market fundamentals remain challenging and current focus is on stabilizing balance sheet.
  - Recently entered into \$425 million of new secured credit facilities, closed \$300 million senior secured notes and executed \$177 million of interest-only mortgage financings.
- **ILPT:** With no debt maturities until 2027, focus remains on operational excellence (portfolio occupancy of ~99% and continued rental rate growth).
- Hotel portfolio performance a focus of management and SVC's primary operator, Sonesta.
  - Targeted renovations and capital investments across the portfolio expected to generate long term benefits.
  - Closed on \$1 billion of senior secured notes in November 2023.
- DHC: •
- Senior living portfolio recovering as demonstrated by recent meaningful improvements in occupancy and cash flows.
  - Recent issuance of \$941 million of zero coupon bonds helped address near term debt maturities.

# RMR's Recent Multifamily Platform Acquisition ("RMR Residential") Enhances Private Capital Growth Opportunity

In December 2023, we completed the acquisition of CARROLL, a vertically integrated platform with deep residential market knowledge, value-add real estate experience and high quality global institutional partners.



~\$5.5 Billion

Assets Under Management

~500

Real Estate Professionals 66

**Managed Properties** 

~21,300

Multifamily Units

#### **Investor Partnerships**

20+

Institutional Partner Relationships 29.1%

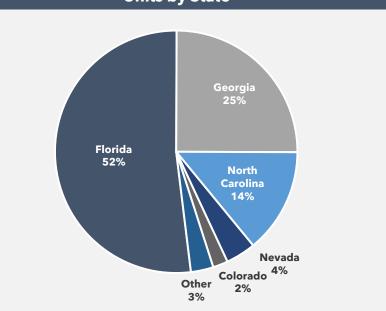
Average Gross Realized IRR

2.2x

Average Gross Realized Equity Multiple \$3 Billion+

Potential Future Investments





### Key Takeaways



Vertically Integrated
Platform Diversified across
All Major CRE Sectors

- \$41 billion of AUM, +28% since 2020 driven by private capital AUM growth.
- Durable portfolio and deep relationships with well capitalized institutional investors.

\$

Strong Financial Profile
Supported by Recurring
Revenues

- Long term financial and operational alignment with clients.
- Durable cash flows with attractive operating leverage as platform continues to scale.



Multiple Levers to Drive Long Term Growth

- Opportunity to cross sell private capital relationships.
- Well-positioned to expand across equity and debt vehicles.



# Governed by a Highly Skilled Board of Directors



**Ann Logan**Independent Director



Rosen Plevneliev Lead Independent Director



Walter C. Watkins, Jr. Independent Director



Jonathan Veitch Independent Director



**Adam Portnoy** Managing Director



**Jennifer Clark** Managing Director

**50%**Female and Members of Underrepresented Communities

66%
Independent

**7 Years**Average Tenure

#### Demonstrated Commitment to Sustainability

#### **Impact Through Action**

- Zero Emissions Promise by 2050 for all RMR managed properties.
  - Reduce GHG emissions 50% by 2029 from 2019 baseline.
  - Achieve net zero emissions from operations by 2050.
- Water and Waste Goals compared to 2019 baseline.
  - Reduce water consumption 25% by 2030.
  - Achieve a 50% diversion rate from landfills by 2025.
- Clean Energy Transition
  - Goal set to Install 75MW of solar capacity across 160 properties over 5 years.

#### **Green Building Certifications**<sup>1</sup>







**86**ENERGY STAR® Certified
Properties

**73**BOMA 360 Recognized Properties

**87**LEED Certified Properties

#### **Enabling Client Efficiency**

- · Real-time Monitoring (RTM) program
  - Identifying savings opportunities using high-resolution building automation data and cross-disciplinary team collaboration.
- Partnership with Clockworks Analytics®
  - Creating a network of RTM and notification that delivers performance, comfort and maintenance improvement.
- Dedicated sustainability team
  - Team consists of 11 professionals, predominantly engineering professionals.

#### **2023 Environmental Progress Highlights**



28.4%
Reduction in Energy
Consumption from 2019
Baseline



35.8%
Reduction from GHG
Emissions from 2019
Baseline





**48.5%**Waste Diverted to Recycling in 2023

THE RMR GROUP

# Annual Sustainability Report



2023 Annual Sustainability Report expected in April.

To access sustainability reports, visit RMR's website at www.rmrgroup.com/corporate-sustainability



# GAAP Results: Condensed Consolidated Statements of Income

(\$ in thousands) (unaudited)	1Q'24	4Q'23	1Q'23
Revenues:			
Management services	\$ 45,094	\$ 44,212	\$ 48,548
Incentive fees	299	468	
Advisory services	1,125	 1,149	 1,091
Total management, incentive and advisory services revenues	46,518	 45,829	 49,639
Reimbursable compensation and benefits	16,828	15,484	14,323
Reimbursable equity based compensation	2,327	2,683	2,289
Other reimbursable expenses	195,998	 158,936	 184,489
Total reimbursable costs	215,153	 177,103	 201,101
Total revenues	261,671	222,932	 250,740
Expenses:			
Compensation and benefits	34,772	34,316	33,264
Equity based compensation	2,829	3,769	2,850
Separation costs	3,544	_	 438
Total compensation and benefits expense	41,145	 38,085	36,552
General and administrative	9,511	7,821	9,163
Other reimbursable expenses	195,998	158,936	184,489
Transaction and acquisition related costs	3,987	3,025	-
Depreciation and amortization	423	 281	 268
Total expenses	251,064	208,148	230,472
Operating income	10,607	 14,784	20,268
Interest income	3,508	3,737	1,770
Gain (loss) on equity method investments	4,049	1,724	(5,314
Income before income tax expense	18,164	20,245	16,724
Income tax expense	(2,638)	(3,187)	(2,484
Net income	15,526	17,058	14,240
Net income attributable to noncontrolling interest in The RMR Group LLC	(8,531)	(9,362)	(7,903
Net loss attributable to noncontrolling interest in consolidated entity	2	_	-
Net income attributable to The RMR Group Inc.	\$ 6,997	\$ 7,696	\$ 6,337

# Condensed Consolidated Balance Sheets

(\$ in thousands) (unaudited)	Dece	mber 31, 2023	Septer	mber 30, 2023
Assets				
Cash and cash equivalents	\$	202,428	\$	267,989
Due from related parties		114,006		111,323
Prepaid and other current assets		9,271		6,997
Total current assets		325,705		386,309
Property and equipment, net of accumulated depreciation of \$3,112 and \$3,212, respectively		14,728		5,446
Due from related parties, net of current portion		8,987		7,261
Equity method investments		22,102		18,651
Goodwill		71,620		1,859
Intangible assets, net of accumulated amortization of \$1,113 and \$983, respectively		21,356		167
Operating lease right of use assets		30,464		29,032
Deferred tax asset		17,356		18,220
Other assets, net of accumulated amortization of \$80,678 and \$78,324, respectively		113,125		115,479
Total assets	\$	625,443	\$	582,424
Liabilities and Equity			'	
Reimbursable accounts payable and accrued expenses	\$	77,709	\$	77,924
Accounts payable and accrued expenses		42,494		22,578
Operating lease liabilities		5,875		5,068
Total current liabilities		126,078		105,570
Operating lease liabilities, net of current portion		25,580		25,044
Amounts due pursuant to tax receivable agreement, net of current portion		20,886		20,886
Other liabilities		23,534		7,261
Mortgage note payable		4,730		_
Total liabilities		200,808		158,761
Total equity		424,635		423,663
Total liabilities and equity	\$	625,443	\$	582,424



#### **Definitions**

- Assets Under Management (AUM) All references in this presentation to AUM on, or as of, a date are calculated at a point in time.
  - **AUM** is calculated as: (i) the historical cost of real estate and related assets, excluding depreciation, amortization, impairment charges or other non-cash reserves, of the Managed Equity REITs and certain Private Capital clients, plus (ii) the gross book value of real estate assets, property and equipment of AlerisLife, Sonesta and until May 15, 2023, TA, excluding depreciation, amortization, impairment charges or other non-cash reserves, plus (iii) the carrying value of loans held for investment and real estate owned by SEVN, plus (iv) the fair value of RMR Residential, both owned and third-party managed assets. Upon deconsolidation from a Managed Equity REIT, the respective real estate and related assets are characterized as Private Capital and their historical cost represents the fair value of the real estate at the time of deconsolidation.
  - **Fee-Earning AUM** is calculated (i) monthly for the Managed Equity REITs, based upon the lower of the average historical cost of each REIT's properties and its average market capitalization, plus (ii) for all other clients, Fee-Earning AUM equals AUM and includes amounts that may differ from the measures used for purposes of calculating fees under the terms of the respective management agreements.

For additional information on the calculation of AUM for purposes of the fee provisions of the business management agreements, see RMR's Annual Report on Form 10-K for the fiscal year ended September 30, 2023, filed with the SEC. RMR's SEC filings are available at the SEC website: www.sec.gov.

- Managed Equity REITs include Diversified Healthcare Trust (DHC), Industrial Logistics Properties Trust (ILPT), Office Properties Income Trust (OPI) and Service Properties Trust (SVC).
- Mountain JV refers to Mountain Industrial REIT LLC, a joint venture in which ILPT owns a majority interest (and accordingly is presented in ILPT's consolidated results).
- **Perpetual Capital** refers to capital with an indefinite duration, which may be terminated under certain conditions, and includes the Managed Equity REITs, Seven Hills Realty Trust (SEVN), and until it was acquired by BP Products North America Inc. on May 15, 2023, TravelCenters of America Inc. (TA).
- **Private Capital** consists of AlerisLife Inc. (AlerisLife), Sonesta International Hotels Corporation (Sonesta), residential real estate we manage from our acquisition of MPC Partnership Holdings LLC (RMR Residential) and other private capital vehicles including ABP Trust and other private entities that own commercial real estate. Some of the Managed Equity REITs own minority interests in certain of these entities. AlerisLife was a publicly traded company until March 20, 2023 when it was acquired by a subsidiary of ABP Trust. As a result, amounts for AlerisLife are characterized as Private Capital for all periods presented.

Continued on next page.

### Definitions (Continued)

**Non-GAAP Measures:** RMR presents certain "non-GAAP financial measures" within the meaning of the applicable rules of the SEC, including EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin. The GAAP financial measure that is most directly comparable to EBITDA and Adjusted EBITDA is net income and the GAAP financial measure that is most directly comparable to Adjusted EBITDA Margin is Net Income Margin, which represents net income divided by total management and advisory services revenues. These non-GAAP financial measures do not represent net income, net income attributable to The RMR Group Inc. or cash generated by operating activities determined in accordance with GAAP, and should not be considered alternatives to net income, net income attributable to The RMR Group Inc. or net income margin determined in accordance with GAAP, as indicators of RMR's financial performance or as measures of its liquidity. Other asset management businesses may calculate these non-GAAP measures differently than RMR does.

Several non-GAAP measures are referenced in this presentation, including EBITDA, Adjusted EBITDA, Distributable Earnings and Adjusted EBITDA Margin. The RMR Group Inc. considers EBITDA, Adjusted EBITDA, Distributable Earnings and Adjusted EBITDA Margin to be appropriate supplemental measures of its operating performance, along with net income, net income attributable to The RMR Group Inc. and net income margin. These measures should be considered in conjunction with net income and net income attributable to The RMR Group Inc. as presented in The RMR Group Inc.'s consolidated statements of income.

• EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin are supplemental measures used to assess operating performance, along with net income, net income attributable to The RMR Group Inc. and net income margin. RMR believes that EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin provide useful information to investors because by excluding the effects of certain amounts, such as non-cash items or non-recurring gains and losses, EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin may facilitate a comparison of current operating performance with RMR's historical operating performance and with the performance of other asset management businesses. RMR also believes that providing Adjusted EBITDA Margin may help investors assess RMR's performance of its business by providing the margin that Adjusted EBITDA represents to its contractual management and advisory fees (excluding incentive business management fees, if any).

**Termination Fee Calculation:** The \$1.6 billion total estimated termination fee is the sum of the termination fees calculated under each of the applicable business and property management agreements based on the following assumptions: (a) assumed termination date of September 30, 2023; (b) for the Managed Equity REITs, monthly future fees were based on actual fees earned by RMR over the 12 months preceding the assumed termination date divided by twelve and, for purposes of determining present value, the monthly future fees were discounted using a rate equal to 1/12th of the sum of the applicable Treasury Rate for that future month plus 300bps. Additionally, in the event the management agreement is terminated by SEVN without a cause event or by Tremont Realty Capital LLC for a material breach, SEVN will be required to pay Tremont Realty Capital LLC a termination fee equal to (a) three times the sum of (i) the average annual base management fee and (ii) the average annual incentive fee, in each case paid or payable to Tremont Realty Capital LLC during the 24 month period immediately preceding the most recently completed calendar quarter prior to the date of termination or, if such termination occurs within 24 months of its initial commencement, the base management fee and the incentive fee will be annualized for such two year period based on such fees earned by Tremont Realty Capital LLC during such period, plus (b) \$1.6 million. In addition, the initial organizational costs related to Tremont Mortgage Trust had paid pursuant to its management agreement with Tremont Realty Capital LLC will be included in the "Termination Fee" under and as defined in SEVN's management agreement with Tremont Realty Capital LLC. No termination fee will be payable if the management agreement is terminated by SEVN for a cause event or by Tremont Realty Capital LLC without SEVN's material breach.

The estimated termination fee is presented for illustrative purposes only based on the assumptions described. Any actual termination fee may be higher or lower than the estimate depending on the actual calculation at the time, including then applicable fees, the then applicable discount rate and other factors.

