COMMUNICATING WITH THE BOARD OF DIRECTORS OF UNITED RENTALS, INC.

The board of directors (the "<u>Board</u>") of United Rentals, Inc. (the "<u>Company</u>") values communications with our security holders and other constituencies. The Company has adopted procedures to enable security holders and other interested parties to communicate with the Board or with any individual director or directors of the Board.

Please note that the procedures outlined below are intended to apply to communications regarding corporate governance, corporate responsibility, accounting, internal controls, or auditing matters. The foregoing procedures do <u>not</u> apply to (i) stockholder proposals pursuant to Securities Exchange Act Rule 14a-8 and communications made in connection with such proposals, (ii) service of process or any other notice or communications in a legal, regulatory, governmental or other proceeding or (iii) general business solicitations or inquiries.

If you wish to send a communication, you should mail it to United Rentals, Inc., 100 First Stamford Place, Suite 700, Stamford, CT 06902, Attention: Chief Legal Officer. Communications should be addressed to the Board or the particular director or directors. For example, communications regarding accounting, internal controls, or auditing matters should be addressed to the Audit Committee. The Chief Legal Officer reviews all communications and will forward appropriate communications to the Board or the relevant director or directors.

