



NEWS RELEASE

St. Joseph Health Protects Patient Data with MobileIron and Box

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Configures and deploys Box for EMM through the Apple Device Enrollment Program (DEP)

MOUNTAIN VIEW, Calif., Oct. 27, 2016 /PRNewswire/ -- St. Joseph Health (SJH) provides a full range of healthcare services throughout California and Texas with facilities that include 16 acute care hospitals, home health agencies, hospice care, outpatient services, skilled nursing, community clinics, and physician groups. SJH selected MobileIron (NASDAQ:MOBL) and Box for EMM to provide an integrated, secure collaboration platform that made it easy for healthcare workers to share and update patient records and administrative documents while meeting security and regulatory requirements.

"MobileIron and Box have streamlined our workflow by increasing efficiency across every department. Our caregivers have access to secure mobile apps wherever they work — in a hospital, outpatient facility, or in a patient's home — which dramatically improves the quality of care," said Chuck Koet, IT manager at St. Joseph Health.

To learn more about how to protect patient data with MobileIron, visit:

- [Case Study](#): St. Joseph Health protects patient data with MobileIron and Box
- [Blog](#): Lowering healthcare costs, one app and device at a time
- [White Paper](#): Mobile First Healthcare: Managing clinician mobility with patient security

MobileIron + Box enable secure healthcare content in the cloud

After the successful deployment of MobileIron on iPhone and iPad devices, SJH wanted to expand its mobile program by providing access to secure content in the cloud. The SJH team started by integrating Box into its three main portals: Staff Hub, Clinical Hub, and Patient Hub. These portals are used as intranets by internal staff, with Box linking important documents within them. The IT team leverages the Apple Device Enrollment Program (DEP) to

automatically configure and deploy MobileIron and Box on employee mobile devices, and the team secures the app on devices using Box for EMM with MobileIron.

Although most of the 4,500 devices are corporate-owned, about 800 devices are owned by employees. On these devices, MobileIron enables SJH to separate personal and business apps and data. Employees can still access personal apps without putting EMM-managed patient healthcare data at risk.

Results: Simplifying secure access to healthcare data

Together, MobileIron and Box enable SJH to centralize data onto a single, secure, and easy-to-access content management platform. Data is encrypted in transit and at rest to ensure confidential patient data is always secure. And by meeting rigorous HIPAA compliance requirements, no additional solution was needed to meet SJH's compliance needs. MobileIron and Box also support robust access permissions and audit trails to ensure protection of the company's content and intellectual property.

MobileIron and Box also empower SJH to easily create secure and collaborative workspaces with external parties. Physicians, vendors, and other partners are able to upload files and communicate faster, improving the level of care to patients. For example, not all EMTs are employees of SJH and may use a mobile device issued through another company. Box allows these EMTs to share content in a secure Box folder. In an emergency, an EMT can send details of the patient's symptoms and vital signs to the hospital as a secure text message through Box. This enables the hospital to prepare for the patient with as much notice as possible, so the right staff and equipment can be ready when the patient arrives.

In addition to improving responsiveness and care, SJH has accelerated device configuration and management. Prior to MobileIron, device setup could take up to two hours. Now IT can configure devices with all of the apps and policies employees need in less than 15 minutes.

"With MobileIron and Box, we've experienced tremendous gains in IT productivity," said Koet. "We can get devices configured in minutes and users can start working right away. We don't have to explain to each associate how to login to each device; it's all very intuitive," he said.

About Box

Founded in 2005, Box is transforming the way people and organizations work so they can achieve their greatest ambitions. As a leading enterprise content platform, Box helps more than 66,000 businesses, including General Electric, KKR & Co., P&G and The GAP securely access and manage their critical information in the cloud. Box is headquartered in Redwood City, CA, with offices across the United States, Europe and Asia. To learn more about Box, visit www.box.com.

About MobileIron

MobileIron provides the secure foundation for companies around the world to transform into Mobile First organizations. For more information, please visit www.mobileiron.com.

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