



NEWS RELEASE

Weave Enhances Payment Product Suite with Payment Reminders

2024-08-27

New Weave feature enhances seamless integration of payment requests into practice workflows

LEHI, Utah--(BUSINESS WIRE)-- [Weave](#) (NYSE: WEAV), a leading all-in-one experience platform for small and medium-sized healthcare practices, announced Payment Reminders, an enhancement designed to help improve revenue cycle management. This new feature allows practices to continue to collect more outstanding balances, but now with less effort by enabling practices to turn each Weave payment invoice or Text to Pay request into a “set-it-and-forget-it” collection campaign.

“We’re very excited to introduce Payment Reminders to our payments product suite,” said Branden Neish, Chief Product & Technology Officer at Weave. “With 63% of patients preferring text payment options, Weave streamlines the process, saving offices time and effort each day.”

Payment Reminders automate payment requests once a Weave invoice or Text to Pay request has been created, encouraging customers to pay their outstanding balances online.

Weave Payments is a full processing solution that empowers healthcare practices to bill and collect more efficiently using their existing communication workflows and patient-preferred payment methods:

- Send payment requests via text with Text to Pay
- Accept payments with credit card or through ACH Direct Debit
- Accept payments online or in person with Online Bill Pay, Scan to Pay, and Mobile Tap to Pay
- Keep a payment method on file
- Offer flexibility with Buy Now, Pay-over-time and Payment Plans

All payment requests through Weave come from the practice’s phone number, so patients have confidence that the request is coming from a trusted source. To learn more about Weave billing and payments solutions, visit <https://www.getweave.com/weave-payments/>.

About Weave

Weave is the all-in-one experience platform for small- and medium-sized healthcare businesses. From



the first phone call to the final invoice and every touchpoint in between, Weave connects the entire customer journey. Weave's software solutions transform how local businesses attract, communicate with, and engage customers to grow their business. In the past year, Weave has been named a G2 leader in Patient Engagement, Optometry, Dental Practice Management, and Patient Relationship Management software. To learn more, visit [getweave.com/newsroom](https://www.getweave.com/newsroom).

View source version on businesswire.com:

<https://www.businesswire.com/news/home/20240827336222/en/>

Natalie House
Senior Director of Content & Communications
pr@getweave.com

Source: Weave

Released August 27, 2024