



NEWS RELEASE

# Weave Launches New Platform for Multi-Location Healthcare Practices

2024-06-26

*Platform enhancements improve revenue cycle management velocity for multi-location practices*

LEHI, Utah--(BUSINESS WIRE)-- [Weave](#) (NYSE: WEAV), a leading all-in-one experience platform for small- and medium-sized healthcare businesses, today announced the launch of its [enterprise experience](#), created and tailored for group and enterprise healthcare practices. This new solution is designed to help practices with multiple locations, like dental service organizations (DSOs), vision, veterinary, and medical groups standardize their operations, create additional efficiencies and accelerate revenue cycle management.

"Increasingly, healthcare practices have more than one location, through organic growth, consolidation or acquisition," said Branden Neish, Chief Product and Technology Officer at Weave, "Weave is now optimized for enterprise organizations to empower practices to achieve operational excellence, drive revenue growth, and deliver an exceptional patient experience across all locations."

Key features and benefits of the new enterprise experience include:

## **Improve Revenue Cycle Management (RCM) Velocity**

- Create and distribute digital forms to any or all locations to enhance first-time insurance claim processing, saving staff time and reducing errors associated with manual data entry.
- Unify payment requests across all locations through a single admin login, including text-to-pay, online bill pay, and in-office terminals.
- Improve case acceptance rates and reduce accounts receivable with multiple patient payment options, including buy-now, pay-over-time, and payment plans.

## **Streamline New Office Integration and Technology Enablement**

- Consolidate phones, forms, reminders, texting, and team communication under a single platform to reduce redundant functionality.
- Secure data exchange with authorized integration with dozens of dental, optometry, veterinary, and medical systems of record.
- Quickly train staff and ensure utilization with a simple and familiar user experience.



- Provide remote work capabilities through mobile devices or browser access.

### **Improve Performance With Group and Enterprise Level Information and Reporting**

- Comprehensive analytics and reporting tools provide insights to evaluate trends, benchmark performance, and discover actionable data across locations.
- Compare and contrast performance between locations to drive best practices and optimize revenue opportunities.
- Export data to the preferred system for further analysis and integration.

### **Accelerate Growth Through New Patient Acquisition, Improved Case Conversion, and Churn Reduction**

- Create and manage automated messaging across locations for missed calls, recalls, reactivations, and appointment reminders.
- Easily develop and deliver marketing campaigns with centrally managed bulk texting and email marketing.
- Enhance review collection and response management using Weave's automated response assistant to improve online reputation.

### **Transform Central Operations**

- Enhance operational efficiency with a single login to manage all locations and settings.
- Streamline communication with messaging tags and a centralized inbox for two-way text messages across locations.
- Centralize management of reviews, faxes, forms, and appointment requests across multiple locations from one admin login.

Weave provides exceptional ongoing support for group practices. Weave is named the leader in [Patient Relationship Management by G2](#) and was recently [recognized by Business Intelligence Group for excellence in customer service](#). Weave continuously enhances and deepens its product integrations and develops new features to meet the evolving needs of healthcare practices.

For more information about Weave for group and enterprise practices, visit [getweave.com](https://getweave.com).

### **About Weave**

Weave is the all-in-one experience platform for small- and medium-sized healthcare businesses. From the first phone call to the final invoice and every touchpoint in between, Weave connects the entire customer journey. Weave's software solutions transform how local businesses attract, communicate with, and engage customers to grow their business. In the past year, Weave has been named a G2 leader in Patient Engagement, Optometry, Dental Practice Management, and Patient Relationship Management software. To learn more, visit [getweave.com/newsroom/](https://getweave.com/newsroom/).

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Released June 26, 2024