



NEWS RELEASE

Weave Named Exclusive Patient Engagement Platform Endorsed for American Dental Association Members

2026-03-13

LEHI, Utah--(BUSINESS WIRE)-- [Weave \(NYSE: WEAV\)](#), a leading all-in-one customer experience platform for small and medium-sized healthcare businesses, today announced it has been selected as the exclusive patient engagement platform endorsed for members of the American Dental Association (ADA). This designation is reserved for products and services that meet the highest standards for today's dental practices.

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"We are excited to launch this new relationship with Weave," said Dr. Allen Reavis, chair of the ADA Member Advantage board of directors. "They have a deep understanding of dentistry and what happens in the front office of a dental

practice. This has led them to create a highly customer-focused suite of services that will help ADA members save time and improve efficiency within the many different aspects of patient communication."

Before making the endorsement, ADA Member Advantage conducted a vetting process on the effectiveness and value of Weave's solutions. Members who [sign up](#) receive meaningful discounts and enhanced training to realize efficiencies in their business quickly.

"Weave was built to help practices operate more efficiently, drive better outcomes, and unlock growth so healthcare professionals can spend more time focused on patient care," said David McNeil, Chief Revenue Officer at Weave. "We're honored to support ADA members with technology solutions designed to deliver meaningful results, and being selected through such a rigorous process validates the meaningful value our platform delivers to practices nationwide."

Weave's all-in-one platform empowers dental practices with tools that streamline operations and enhance the patient experience, including:

- **Customized Phone System & Number:** Weave's intelligent phone system equips your team with

actionable insights on every call by displaying patient information upfront. All calls and texts are unified under your trusted practice number to ensure consistent, professional communication.

- **Always-On AI Receptionist:** Our agentic, AI-powered receptionist automatically follows up on missed calls with text messages that let patients schedule appointments, answers frequently asked questions in real time, and seamlessly escalates to a staff member when needed.
- **Faster Insurance Eligibility Insights:** Our enhanced insurance tool leverages Robotic Process Automation (RPA) to access dental payer portals directly and retrieve detailed eligibility information. Teams gain a complete view of coverage, including frequency limitations, remaining benefits, and code-specific details.
- **Enterprise-Grade Infrastructure:** Built for multi-location healthcare practices and dental service organizations (DSOs), Weave Enterprise centralizes operations across dozens or hundreds of locations to standardize workflows, improve efficiency, and accelerate revenue cycle management.

To learn more about the endorsement, visit <https://www.getweave.com/partners/ada/>

About Weave

Weave is a leading AI-powered patient communications and engagement platform purpose-built for small and medium-sized healthcare practices. Operating at the center of patient interactions, Weave brings together AI agent and staff conversations across voice and text into unified, intelligent workflows that power the entire patient journey. Authorized integrations with practice management systems enable Weave to power critical practice operations, such as scheduling, verification of insurance eligibility, and collecting payments. By embedding AI directly into practice workflows, Weave reduces administrative burden and delivers real-time insights that help practices run smarter and grow with confidence. Serving nearly 40,000 customer locations, Weave was named a 2025 Best Software Awards winner for healthcare software products by G2. To learn more, visit [getweave.com/newsroom](https://www.getweave.com/newsroom).

About the American Dental Association

The not-for-profit ADA is the nation's largest dental association, representing 159,000 dentist members. The premier source of oral health information, the ADA has advocated for the public's health and promoted the art and science of dentistry since 1859. The ADA's state-of-the-art research facilities develop and test dental products and materials that have advanced the practice of dentistry and made the patient experience more positive. The ADA Seal of Acceptance has long been a valuable and respected guide to consumer dental care products. The Journal of the American Dental Association (JADA), published monthly, is the ADA's flagship publication and the best-read scientific journal in dentistry. For more information about the ADA, visit [ADA.org](https://www.ada.org). For more information on oral health, including prevention, care and treatment of dental disease, visit the ADA's consumer website [MouthHealthy.org](https://www.mouthhealthy.org).

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Source: Weave