



NEWS RELEASE

Weave Now Integrates With Prompt

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New integration streamlines physical therapy practice management and elevates patient engagement.

LEHI, Utah--(BUSINESS WIRE)-- [Weave](#) (NYSE: WEAV), a leading all-in-one customer experience and payments software platform for small and medium-sized healthcare businesses, today announced an integration with Prompt, the leading software platform for rehab therapy practices. The Weave and Prompt integration provides physical therapy practices with a powerful toolset designed to streamline operations, reduce administrative burdens, and enhance patient experiences.

This integration delivers additional value to Weave and Prompt customers with:

Seamless Patient Communication

- VoIP Phone System with Call Pop – Identify patients when they call, with instant access to key patient details from Prompt like upcoming appointment information and overdue balances for a personalized conversation.
- Two-Way Texting – Engage with patients through text messaging, improving appointment no-show rates, responsiveness and adherence to treatment plans.
- Missed-Call Texts – Automatically send follow-up texts to patients who call but don't leave a message, ensuring no lost opportunities. Include Prompt's online scheduling link to ensure visits get booked even while offices are closed.

Effortless Scheduling & Engagement

- Appointment Reminders – Reduce no-shows with automated reminders via text, keeping schedules full and patients on track.
- Data Sync with Prompt – Eliminate manual data entry with automatic syncing of contacts and schedules from Prompt to Weave.

Simplified Billing & Payments

- Text-to-Pay & Online Payments – Offer patients a seamless way to pay their bills, reducing billing cycles and improving cash flow.
- Automated Payment Reminders – Allows practices to continue to collect more outstanding balances, but now with less effort by enabling practices to turn each Weave payment invoice or Text to Pay request into a "set-it-and-forget-it" collection campaign.



Physical therapy practices often face operational inefficiencies due to disconnected communication systems, leading to delayed payments, high no-show rates, and administrative burdens. Traditional patient outreach methods, such as phone calls and emails, are time-consuming and often ineffective. The Weave and Prompt integration solves these challenges by offering a unified solution that automates and streamlines key practice functions, ultimately improving patient engagement, reducing administrative workload, and boosting revenue.

- Increased Patient Engagement – Advanced communication tools facilitate better relationships and adherence to treatment plans.
- Reduced Administrative Work – Automation frees up staff time, allowing more focus on patient care.
- Improved Cash Flow – Streamlined billing and payments to minimize unpaid invoices.
- Scalability – A flexible and robust system that grows with the practice.
- Enhanced Patient Experience – Improved communication and appointment tracking results in higher patient satisfaction and retention rates.

By integrating Weave's cutting-edge patient engagement capabilities with Prompt's robust practice management features, this integration offers an all-in-one solution that empowers physical therapy practices to operate more efficiently and deliver exceptional patient care. The Weave and Prompt integration ensures that practices can manage all aspects of patient interaction and office operations seamlessly between two powerful systems.

To learn more about Weave for physical therapy practices, visit getweave.com.

About Prompt

Prompt is a leading software solution designed to streamline operations, enhance revenue, and elevate the patient experience for outpatient therapy clinics. With a mission to drive extraordinary outcomes for rehab therapy businesses and their patients, Prompt's platform empowers clinics to operate more profitably, efficiently and improve their ability to deliver exceptional care. To learn more, visit promptmr.com.

About Weave

Weave is the all-in-one experience platform for small- and medium-sized healthcare businesses. From the first phone call to the final invoice and every touchpoint in between, Weave connects the entire customer journey. Weave's software solutions transform how local businesses attract, communicate with, and engage customers to grow their business. In the past year, Weave has been named a G2 leader in Patient Engagement, Optometry, Dental Practice Management, and Patient Relationship Management software. To learn more, visit getweave.com/newsroom.

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