



NEWS RELEASE

Weave Ranks No. 1 in G2's Fall 2026 Patient Relationship Management Grid Report

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LEHI, Utah--(BUSINESS WIRE)-- [Weave \(NYSE: WEAV\)](#), a leading AI-powered patient engagement and payments platform purpose-built for healthcare practices, has been named the [No. 1 Leader in G2's Fall 2026 Grid® Report for Patient Relationship Management \(PRM\) software](#), earning the highest satisfaction score and largest market presence of any product in the category. In G2's verified reviews, 94% of users rated Weave 4 or 5 stars, and 96% said the product is headed in the right direction.

"Ranking No. 1 in G2's Fall 2026 PRM Grid Report is a direct reflection of the trust healthcare practices place in Weave every day," said Brett White, Chief Executive Officer at Weave. "Our vision is to deliver a better healthcare experience at every practice, for every patient, with every interaction, and this feedback is both an affirmation and a reminder to keep raising the bar."

Where Weave Wins According to Customers

Weave's top ranking is driven by a combination of satisfaction ratings and standout feature scores, including:

- Secure Communications (96%)
- Patient Experience Management (95%)
- Ease of Administration (94%)
- Team Management (92%)
- Ease of Setup (91%)

Weave earned its Leader designation through G2's dual-axis methodology, which scores products on customer satisfaction and market presence based on verified user reviews.

"Earning a Leader position in a G2 Report is highly competitive and rooted in verified customer reviews," said Godard Abel, co-founder and CEO of G2. "Congratulations to Weave for achieving this distinction. Buyers can be confident this ranking reflects the authentic experiences of real users."

In addition to its No. 1 ranking in the overall PRM Grid Report, Weave holds Leader status across

multiple adjacent G2 categories, including Patient Intake, Patient Engagement, Patient Scheduling, HIPAA Compliant Messaging, Optometry, Veterinary Practice Management, and AI Patient Engagement & Operations.

To learn more about Weave's Patient Relationship Management win, read the full G2 report [here](#).

About Weave

Weave is a leading vertical SaaS company delivering an AI-powered patient engagement and payments platform purpose-built for modern healthcare practices. More than software, Weave is an always-on teammate — handling patient interactions across voice and text and operating at the center of the patient journey. Through agentic AI workflows and authorized integrations with practice management systems, Weave ensures critical tasks like scheduling, insurance verification, and payments happen seamlessly, with nothing falling through the cracks. By embedding AI directly into daily operations, Weave reduces administrative workload, frees staff to focus on human-centered care, and delivers real-time insights that help practices run smarter and grow with confidence. Serving more than 40,000 customer locations, Weave was named a 2026 Best Software Awards winner for healthcare software by G2. To learn more, visit getweave.com/newsroom.

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