



NEWS RELEASE

## Weave Selected as an Overall SaaS Award Winner for the APPEALIE SaaS and Software Awards

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LEHI, Utah--(BUSINESS WIRE)-- [Weave](#) (NYSE: WEAV), a leading all-in-one customer experience and payments software platform for small and medium-sized healthcare businesses, was selected as an overall winner in Analytics and Business Intelligence, Customer Service and ERP, and Finance for Small Business and Mid-Market companies at the APPEALIE SaaS and Software awards.

The APPEALIE awards are awarded to SaaS applications that demonstrate outstanding customer satisfaction and success. Overall, SaaS Award winners were selected using Net Promoter Scores™ (NPS), UI/UX, recent product improvements, and third-party analyst research, among other criteria. A total of 14 SaaS apps were recognized for their demonstrated excellence and customer outcomes. As an indicator of APPEALIE's SaaS Award selectivity, the Overall SaaS Award winners averaged over 4.6 stars on the most popular software review platforms (G2, Capterra, and GetApp - all of which use a 5-star rating scale).

Weave optimizes operations and helps healthcare practices grow through better patient communication and engagement. Weave integrates billing and payment requests into a practice's communication workflows—helping to shorten payment timelines, reduce accounts receivable and write-offs, and drive overall growth and profitability.

"Customer satisfaction is our driving force at Weave," said Brett White, CEO of Weave. "Being one of 14 apps to be selected as an overall winner with the APPEALIE Awards is truly an honor. Our teams work hard to provide solutions that address the needs of our customers and their patients and clients. We are committed to putting our customers first by developing innovative solutions for healthcare practices, and recognition for this award proves we are on the right track."

Weave recently launched a fully redesigned experience with a modern, intuitive interface, and powerful AI tools. Weave includes an AI-powered Assistant integrated into the platform, which helps customers craft personalized responses to reviews, write professional branded emails, and automate tasks like message tagging and voicemail transcriptions. With Weave Call Intelligence, healthcare providers can easily extract actionable insights from call data through automated call categorization and revenue opportunity identification. This innovative AI-powered product provides a comprehensive understanding of patient and client interactions, empowering practice owners and office managers to make data-driven decisions that can drive practice growth.

Weave enables healthcare practices to automate tasks, improve data accuracy, streamline payment workflows, and provide seamless care to patients. Weave's recognition in the APPEALIE awards follows multiple awards for workplace excellence, business performance, and employee satisfaction. These include ranking first in 23 categories in the G2 2025 Winter Report, being named a [Great Place to Work list in the U.S. and India](#), ranking in the [top 20 best places to work in Utah](#), being featured on [Inc.'s Annual List of Best Workplaces for 2024](#) as well as being named an [Inc. 2024 Power Partner Award Winner](#). For more information on how Weave helps healthcare providers grow their practices, visit <https://www.getweave.com>

## **About Weave**

Weave is the leading all-in-one customer experience and payments software platform for small and medium-sized healthcare businesses. From the first phone call to the final invoice and every touchpoint in between, Weave connects the entire patient journey. Weave's software solutions transform how healthcare practices attract, communicate with, and engage patients and clients to grow their business. Weave seamlessly integrates billing and payment requests into communication workflows, streamlining payment timelines, reducing accounts receivable, and supporting practice profitability. In the past year, Weave has been named an Inc. Power Partner, a G2 leader in Patient Relationship Management software, and a Top 50 Product for Small Business. To learn more, visit [getweave.com/newsroom/](https://www.getweave.com/newsroom/).

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