



NEWS RELEASE

Weave Unveils RPA-Powered Insurance Eligibility, Dramatically Improving Dental Verification Rates and Practice Reimbursement Accuracy

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Weave's New Insurance Eligibility Solution Increases Dental Verification to 90% Average

LEHI, Utah--(BUSINESS WIRE)-- [Weave](#) (NYSE: WEAV), a leading all-in-one customer experience and payments software platform for small and medium-sized healthcare businesses, today announced [Weave Insurance Eligibility \(WIE\)](#). This advanced solution provides dental practices with some of the most accurate, comprehensive, and instantly accessible insurance data in the industry.

While traditional Electronic Data Interchange (EDI) clearinghouses provide a foundation of data, they often leave critical gaps. By integrating Robotic Process Automation (RPA) technology, Weave customers can automatically retrieve real-time data from insurance portals, eliminating a well-known pain point that currently consumes hours of front-office time.

"At Vero Dental, we invest in the latest clinical technology, and it is vital that our administrative experience matches the world-class care our patients expect from our doctors," said Heather Buckson, Office Manager at Vero Dental. "Weave Insurance Eligibility has been transformative, reclaiming critical time for my team to focus on meaningful patient interactions while significantly increasing our reimbursement accuracy and office throughput."

Driving Operational Efficiency and Practice Growth

The introduction of RPA-driven eligibility allows dental practices to move away from administrative bottlenecks and toward patient-centric care:

- **Optimized Reimbursements:** By providing more complete eligibility data upfront, offices can ensure claims are clean upon submission. This leads to faster payments and a significant reduction in outstanding accounts receivable balances.
- **Reclaiming Administrative Hours:** Weave Insurance Eligibility frees staff from tedious phone calls and portal hopping to manually verify insurance. This allows teams to focus on patient experience and high-value tasks without adding headcount.
- **Enhanced Patient Trust:** Transparent financial conversations are the bedrock of patient loyalty.

By providing accurate out-of-pocket estimates at the point of care, practices increase case acceptance and build long-term trust.

“Our mission is to automate tedious, but critical tasks so healthcare providers spend their time working directly with patients,” said Cam Holt, Head of Product at Weave. “Integrating payer portals directly into the Weave platform doesn’t just give offices more data; it gives them better data. Customers are achieving an average verification rate of 90%, it is a massive milestone that directly impacts the bottom line of every practice we serve.”

To learn more about Weave Insurance Eligibility, visit <https://www.getweave.com/weave-insurance-eligibility/>.

About Weave

Weave is a leading AI-powered patient communications and engagement platform purpose-built for small and medium-sized healthcare practices. Operating at the center of patient interactions, Weave brings together AI agent and staff conversations across voice and text into unified, intelligent workflows that power the entire patient journey. Authorized integrations with practice management systems enable Weave to power critical practice operations, such as scheduling, verification of insurance eligibility, and collecting payments. By embedding AI directly into practice workflows, Weave reduces administrative burden and delivers real-time insights that help practices run smarter and grow with confidence. Serving nearly 40,000 customer locations, Weave was named a 2025 Best Software Awards winner for healthcare software products by G2. To learn more, visit investors.getweave.com.

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Source: Weave