



NEWS RELEASE

# Weave's Latest Platform Enhancements Power Smarter Growth for Healthcare Practices

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*AI-powered innovations reinforce Weave's position as the leading healthcare software platform for patient experience and practice performance*

LEHI, Utah--(BUSINESS WIRE)-- [Weave \(NYSE: WEAV\)](#), a leading AI-powered patient communications and engagement platform purpose-built for healthcare practices, highlights the release of comprehensive platform enhancements designed to help practices capture more patient demand, streamline day-to-day operations, and deliver personalized experiences at scale.

Weave releases comprehensive platform enhancements designed to help practices capture more patient demand,

“Healthcare practices require solutions designed around long-

term patient relationships and complex workflows,” said Brett White, Chief Executive Officer at Weave. “These platform enhancements reflect our commitment to helping practices not just manage conversations, but orchestrate the entire patient experience in a way that drives business growth and efficiency.”

## Turning Patient Demand into Practice Growth

At a time when bolt-on AI products flood the market, Weave continues to thoughtfully integrate artificial intelligence into industry-leading solutions designed to solve healthcare's most intractable problems. For instance, [1 out of 3 calls to dental offices are missed during business hours](#), risking that patients are unsatisfied or turn to another provider who picks up the phone. Weave's orchestration layer acts as an extension of the healthcare practice team, ensuring every patient inquiry is captured and can be nurtured into a lasting relationship.

Weave's latest automation and workflow capabilities allow teams to focus less on manual tasks and more on the uniquely human aspects of patient care. Platform updates include:

- **Intelligent Communication Workflows:** Expanded automation across voice, text, and email helps practices respond instantly, route conversations effectively, and ensure no patient inquiry goes unanswered.
- **Deeper Performance Insights:** Enhanced analytics provide visibility into patient engagement,



communication effectiveness, and operational trends—empowering practices to make data-driven decisions.

- **Personalized Patient Journeys:** New capabilities enable practices to deliver timely, relevant communication that feels tailored to each patient while operating efficiently behind the scenes.
- **AI-Powered Enhancements:** A new suite of embedded AI capabilities helps practices work smarter and respond faster across the patient lifecycle, including:
  - AI Assistant with smart replies, inbox tagging, and assisted response composition for reviews and emails.
  - Automated voicemail transcription and fax summaries for faster information access.
  - AI Receptionist to handle appointment scheduling, FAQs, and lead engagement via text messaging.
  - Call Intelligence for categorization, sentiment analysis, task initiation, and revenue opportunity identification.

Weave serves over 40,000 customer locations and processes over a billion patient interactions annually, giving the company unique insight into how practices can attract, engage, and retain patients.

To learn more about Weave's AI-powered platform, visit: <https://www.getweave.com/>

## About Weave

Weave is a leading vertical SaaS company delivering an AI-powered patient communications and engagement platform purpose-built for modern healthcare practices. More than software, Weave is an always-on teammate—handling patient interactions across voice and text and operating at the center of the patient journey. Through agentic AI workflows and authorized integrations with practice management systems, Weave ensures critical tasks like scheduling, insurance verification, and payments happen seamlessly, so nothing falls between the cracks. By embedding AI directly into daily operations, Weave reduces administrative workload, frees up staff to focus on human-centered care, and delivers real-time insights that help practices run smarter and grow with confidence. Serving nearly 40,000 customer locations, Weave was named a 2026 Best Software Awards winner for healthcare software products by G2. To learn more, visit [getweave.com/newsroom](https://www.getweave.com/newsroom).

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