

Investor Relations Data Sheet

Unaudited

Last updated: 5/4/20

In thousands, except percentages and Chegg Services subscribers

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REVENUE												
Total net revenues	\$ 255,066	\$ 76,949				· · · · · ·						
Y/Y change		22.9%	31.8%	18.5%			26.6%			31.2%		35.1%
Required Materials	\$ 69,383						\$ 22,117	. ,	. ,			,
Y/Y change		(4.2%)		(13.5%)		` '	7.0%			29.7%		41.2%
Chegg Services	\$ 185,683					,						,
Y/Y change		37.1%	38.4%	37.3%	35.0%	36.8%	33.8%	29.8%	27.9%	31.4%	30.8%	33.3%
Subscribers												
Chegg Services subscribers	2,210,000	1,642,000	1,709,000	1,711,000		, ,	2,157,000	2,229,000	2,214,000	2,543,000		2,908,000
Y/Y change	45%	44%	45%	45%	34%	38%	31%	30%	29%	32%	29%	35%
EBITDA												
EBITDA	\$ 930			, ,	. ,			. ,	. ,			,
% of revenue	0.4%	4.1%	7.6%	(4.4%)			7.5%			25.1%		16.0%
Y/Y change	n/m	n/m	n/m	42.8%	75.8%	n/m	131.7%	241.3%	n/m	109.2%	231.2%	186.8%
Adjusted EBITDA	\$ 46,399	\$ 16,707	\$ 19,251	\$ 12,521	\$ 34,821	\$ 83,300	\$ 23,896	\$ 31,064	\$ 23,058	\$ 46,996	\$ 125,014 \$	
% of revenue	18.2%	21.7%	25.9%	16.9%	36.4%	25.9%	24.5%	33.1%	24.5%	37.4%	30.4%	24.2%
Y/Y change	123.1%	75.3%	91.0%	119.6%	65.1%	79.5%	43.0%	61.4%	84.2%	35.0%	50.1%	33.0%
RECONCILIATION OF NET (LOSS) INCOME TO EBITDA AND ADJUSTED EBITDA												
Net (loss) income:	\$ (20,283)	\$ (2,617)	\$ (3,909)	\$ (13,709)	\$ 5,347	\$ (14,888)	\$ (4,318)	\$ (2,029)	\$ (11,477)	\$ 8,219	\$ (9,605) \$	(5,713)
Interest expense, net	74	20	3.664	3,772	3.769	11,225	4,232	13,514	13,548	13,557	44,851	13,427
Provision for (benefit from) income taxes	1,802	541	428	713	(252)	,	626	583	623	802	2,634	522
Textbook library depreciation expense		_	_	_	_		_	_	_	_		3,527
Other depreciation and amortization	19,337	5,217	5,448	5,966	6.174	22,805	6,785	7,149	7,435	8,878	30,247	9,243
EBITDA	930	3,161	5,631	(3,258)	15,038	20,572	7,325	19,217	10,129	31,456	68,127	21,006
Textbook library depreciation expense		· —	· —		· —			· —	_	· —	·	(3,527)
Share-based compensation expense	38,359	11,642	12,043	13,818	14,527	52,030	15,038	15,452	16,865	17,554	64,909	18,334
Other expense (income), net	(560)	(564)	(894)	(1,209)	(1,320)	(3,987)	(1,567)	(5,253)	(7,751)	(5,492)	(20,063)	(4,960)
Restructuring (credits) charges	1,047	220	15	17	337	589	22	47	28		97	`
Acquisition related compensation costs	6,623	2,248	2,456	3,153	6,239	14,096	3,078	1,601	2,309	3,478	10,466	940
Donation from Chegg Foundation		· —	· —	, <u> </u>	_			· —	1,478	´ —		_
Adjusted EBITDA	\$ 46,399	\$ 16,707	\$ 19,251	\$ 12,521	\$ 34,821	\$ 83,300	\$ 23,896	\$ 31,064	\$ 23,058	\$ 46,996	\$ 125,014 \$	31,793

Notes:

^{*}Chegg Services revenue primarily includes Chegg Study, Chegg Writing, Chegg Tutors, Thinkful and Chegg Math Solver

^{*}Chegg Services subscribers include Chegg Study, Chegg Tutors, Chegg Writing, Thinkful and Chegg Math Solver customers who have paid to access the service during the time period

^{*}Adjusted EBITDA is earnings before interest, taxes, depreciation and amortization, or EBITDA, adjusted to include textbook depreciation and to exclude share-based compensation expense, acquisition-related compensation costs, restructuring (credits) charges, Donation from Chegg Foundation and other (expense) income, net

^{*}The presentation of these non-GAAP financial measures is not intended to be considered in isolation from, as a substitute for, or superior to, the financial information prepared and presented in accordance with GAAP, and may be different from non-GAAP financial measures used by other companies.

^{*}Please refer to the second page of this Investor Relations Data Sheet and our press release issued on May 4, 2020 under the header "Use of Non-GAAP Measures" for a more detailed description of our use of Non-GAAP measures and our reconciliation to GAAP.

^{*}All information provided in this data sheet is as of the date hereof and Chegg undertakes no duty to update this information except as required by law.

^{*}n/m is not meaningful

CHEGG, INC.

RECONCILIATION OF GAAP TO NON-GAAP FINANCIAL MEASURES

(in thousands, except percentages and per share amounts)
(unaudited)

	F	Y 2017	Q	1'18	Q2	2'18	Q3'18		Q4'18	FY 2	2018	Q1'19	Q2'19	Q3'1	9	Q4'19	FY 2019	Q1'20
Total net revenues	\$	255,066	\$	76,949	\$ 7	4,222	\$ 74,237	\$	95,676	\$ 32	21,084	\$ 97,409	\$ 93,862	\$ 94,	151 \$	125,504	\$ 410,926	\$ 131,590
Operating expenses	\$	193,858	\$	59,345	\$ 5	7,149	\$ 64,752	\$	66,062	\$ 24	47,308	\$ 75,101	\$ 66,529	\$ 77,)44 \$	82,253	\$ 300,927	\$ 85,924
Share-based compensation expense		(38,043)	(11,548)		1,940)	(13,712)	(14,410)	(!	51,610)	(14,913)	(15,378) (16,	769)	(17,423)	(64,483	(18,165)
Amortization of intangible assets		(5,531)		(1,417)	((1,446)	(1,836)	(1,812)		(6,511)	(1,790)	(1,713) (1,	190)	(2,489)	(7,482	(2,467)
Restructuring credits (charges)		(1,047)		(220)		(15)	(17)	(337)		(589)	(22)	(47)	(28)	_	(97) —
Acquisition related compensation costs		(6,623)		(2,248)	((2,456)	(3,153)	(6,239)	(*	14,096)	(3,078)	(1,601) (2,	309)	(3,478)	(10,466	(940)
Donation from Chegg Foundation		_		_		_	_		_		_	_	_	(1,	178)	_	(1,478	-
Non-GAAP operating expenses	\$	142,614	\$	43,912	\$ 4	1,292	\$ 46,034	\$	43,264	\$ 17	74,502	\$ 55,298	\$ 47,790	\$ 54,	970 \$	58,863	\$ 216,921	\$ 64,352
Operating expenses as a percent of net revenues		76.0%		77.1%		77.0%	87.2%	<u> </u>	69.0%		77.0%	77.1%	70.9%	. 81	8%	65.5%	73.2%	65.3%
Non-GAAP operating expenses as a percent of net revenues		55.9%		57.1%		55.6%	62.0%		45.2%		54.3%	56.8%	50.9%		4%	46.9%	52.8%	
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Operating income (loss)	\$	(18,967)		(2,620)		(711)	\$ (10,433	, .	7,544		(6,220)	\$ (1,027)	\$ 6,815)57) \$			
Share-based compensation expense		38,359		11,642		2,043	13,818		14,527		52,030	15,038	15,452	,		17,554	64,909	
Amortization of intangible assets		5,531		1,417		1,446	1,836		1,812		6,511	1,790	1,713	,	190	2,489	7,482	2,467
Restructuring (credits) charges		1,047		220		15	17		337		589	22	47		28	_	97	
Acquisition related compensation costs		6,623		2,248		2,456	3,153		6,239	•	14,096	3,078	1,601		309	3,478	10,466	
Donation from Chegg Foundation		_					_		_				_		178	_	1,478	
Non-GAAP operating income (loss)	\$	32,593	\$	12,907	\$ 1	5,249	\$ 8,391	\$	30,459	\$	67,006	\$ 18,901	\$ 25,628	\$ 17,	113 \$	40,607	\$ 102,249	\$ 25,017
Net income (loss)	\$	(20,283)		(,- ,	. ,	(3,909)		, .	5,347		14,888)	\$ (4,318)	\$ (2,029	,	, .		. ,	
Share-based compensation expense		38,359		11,642		2,043	13,818		14,527		52,030	15,038	15,452	,		17,554	64,909	
Amortization of intangible assets		5,531		1,417		1,446	1,836		1,812		6,511	1,790	1,713	,	190	2,489	7,482	
Restructuring (credits) charges		1,047		220		15	17		337		589	22	47		28	_	97	
Acquisition related compensation costs		6,623		2,248		2,456	3,153		6,239		14,096	3,078	1,601		309	3,478	10,466	
Donation from Chegg Foundation				_		_	_		_			_	_	,	178	_	1,478	
Amortization of debt discount and issuance costs				_		3,421	3,537		3,536		10,494	4,005	13,020			13,088	43,202	
Non-GAAP net income (loss)	\$	31,277	\$	12,910	\$ 1	5,472	\$ 8,652	\$	31,798	\$ (68,832	\$ 19,615	\$ 29,804	\$ 23,	782 \$	44,828	\$ 118,029	\$ 28,974
Weighted average shares used to compute net income (loss) per share, basic		100,022	1	10,904	11:	2,738	114,184		115,123	1	13,251	116,730	118,790	120,	085	121,151	119,204	122,428
Effect of shares for stock plan activity		11,063		12,912		1,449	11,457		10,487		11,992	10,032	6,540		960	5,058	7,094	
Effect of shares related to convertible senior notes				-		-	1,221		-		-	3,332	3,646	,	98	2,941	3,526	
Weighted average shares used to compute Non-GAAP net income (loss) per share, diluted		111,085	1:	23,816	12	4,187	126,862		125,610	12	25,243	130,094	128,976			129,150	129,824	
Notice and the second s		(0.00)	•	(0.00)	•	(0.00)	A (0.15	\ _	0.01	•	(0.40)	(0.04)	Φ (0.00) A (6	40) 1	0.00		(0.05)
Net income (loss) per share	\$	(0.20)	\$	(0.02)		(0.03)		, .	0.04		(0.13)	\$ (0.04)		,	.10) \$, , ,
Adjustments	\$	0.48 0.28	\$	0.12		0.15			0.21		0.68 0.55	\$ 0.19 \$ 0.15			.28 \$			T
Non-GAAP net income (loss) per share	\$	0.28	Ъ	0.10	Ф	0.12	ъ 0.07	ъ	0.25	ý.	0.55	р 0.15	ъ 0.23	\$ 0	.18 ∜	0.35	5 0.91	\$ 0.22

Notes:

^{*}Non-GAAP net loss as net loss excluding share-based compensation expense, amortization of intangible assets, restructuring charges (credits), acquisition related compensation costs, Donation from Chegg Foundation and amortization of debt discount and issuance costs.

^{*}Non-GAAP weighted average shares outstanding as weighted average shares outstanding adjusted for the effect of dilutive options, restricted stock units and warrants, and includes shares related to convertible senior notes

^{*}Non-GAAP EPS as non-GAAP net loss divided by the non-GAAP weighted average number of shares of common stock outstanding during the period, less weighted-average unvested common stock subject to repurchase or forfeiture

^{*}The presentation of these non-GAAP financial measures is not intended to be considered in isolation from, as a substitute for, or superior to, the financial information prepared and presented in accordance with GAAP, and may be different from non-GAAP financial measures used by other companies.

^{*}All information provided in this data sheet is as of the date hereof and Chegg undertakes no duty to update this information except as required by law.

^{*}Stock plan activity includes options to purchase common stock, RSUs, PSUs, employee stock purchase plan and warrants to puchase common stock

^{*}Shares related to convertible senior notes includes the impact of our issuance of 0.25% convertible senior notes due in 2023 as the average price of our common stock during the period was higher than the conversion price \$26.95. No economic dilution occurs until the average price of our common stock is higher than \$40.68 for the 2023 notes and \$79.32 for the 2025 notes as the exercise of capped call instruments will reduce any dilution from conversion of notes.