

American Airlines Partners with the American Red Cross to Aid Winter Storm Victims

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FORT WORTH, Texas — In response to the devastating winter weather that continues to impact the Central United States and beyond, American Airlines has activated its disaster response **giving platform**, allowing customers and team members to assist American Red Cross efforts in Texas and beyond.

American is a long-standing national partner of the Red Cross, which has fully activated its resources to aid winter storm victims struggling without power or water. Monetary donations are the best way to assist those currently in need to help provide shelter, food, relief supplies and health services through trained Red Cross personnel who are on the ground in impacted areas.

From now through Feb. 28, 2021, AAdvantage® members can earn 10 miles for every dollar donated to the Red Cross with a minimum \$25 donation. Visit the **Red Cross website** to donate now.

Travel alerts for 60 airports are also in place to allow customers whose travel plans are impacted by winter storms Uri and Viola flexibility to rebook without change fees. Customers can reschedule their travel on **aa.com** or by contacting Reservations at 800-433-7300 in the United States or Canada. If a customer chooses not to fly to/from an airport covered by the current waivers, American will waive change fees for future travel. Customers are also encouraged to check the status of their flight on **aa.com**.

If an American flight has been canceled or excessively delayed, customers may cancel their itinerary and **request a refund by visiting aa.com**. Customers who booked through a travel agent should contact their travel agency directly.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.