

American Airlines Strengthens Requirement That Customers Wear Face Coverings on Board

6/15/2020

FORT WORTH, Texas — American Airlines announced a stronger policy for customer face coverings today as part of its commitment to the safety and well-being of customers and team members.

American, like other U.S. airlines, already requires customers to wear a face covering while on board aircraft. American already enforces this policy at the gate and will deny boarding to customers who don't comply. American now may also deny future travel for customers who refuse to wear a face covering. American made this change after working in conjunction with Airlines for America on an industrywide response.

We believe the face covering requirement is important, so customers will notice more reminders of our policy as they travel with us, both at the airport and in flight.

Some passengers are exempt from the face covering requirement, such as young children and those with a disability or medical reason for why they cannot wear a face covering. The policy also does not apply while eating or drinking.

Details of the updated policy for face coverings will be communicated to American Airlines team members this week, and the policy will go into effect June 16. American also requires team members to wear face coverings while at work.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's

happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.