

Chile Becomes the First Latin American Country to Trial Digital Health Pass for American Airlines Customers, Preflight Testing to Launch for US Virgin Islands

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FORT WORTH, Texas — American Airlines and the government of Chile are partnering to offer customers access to VeriFLY, a new mobile app designed to help travelers understand coronavirus (COVID-19) documentation requirements and enable them to securely store and display their test results digitally. In addition, the airline is the first to provide customers traveling to South America with a convenient at-home testing option through LetsGetChecked. Travelers to the US Virgin Islands will also be able to take advantage of the at-home testing option in December.

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- Airline will expand mobile app trial to include customers flying between Miami and Chile beginning Dec. 7. Customers will be able to utilize VeriFLY in both the U.S. and Chile to make travel easier end-to-end.
- American is also expanding its preflight COVID-19 testing program for American Airlines flights from Miami to Santiago.
- Starting Dec. 9, American will be the first carrier to offer preflight COVID-19 testing to flights from the U.S. to the U.S. Virgin Islands.

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LetsGetChecked. Travelers to the U.S. Virgin Islands will also be able to take advantage of the at-home testing option in December.

Since American announced its preflight COVID-19 testing program in October, the airline has continued to expand customer access to its at-home testing partner, LetsGetChecked, now available for all of the carrier's flights to Belize, Grenada, St. Lucia and the Hawaiian Islands.

"As we continue to reopen travel throughout Latin America and the Caribbean, we have been looking for ways to simplify our customers' travel experience. Our preflight testing program and our recently launched mobile app trial are essential tools that will help our customers return to the skies," said Juan Carlos Liscano, Vice President of Operations for Miami, the Caribbean and Latin America. "American is the leading U.S. airline in the region and we are committed to helping restart travel and tourism in the countries we serve."

MOBILE APP TRIAL EXPANSION

American **recently announced** a partnership with a new mobile wellness wallet solution, **VeriFLY**, from the identity assurance leader Daon. The app is designed to help travelers easily understand COVID-19 requirements for their destination and streamline airport check-in through digital verification to ensure customers have completed those requirements.

Beginning Dec. 7, customers traveling between Miami International Airport (MIA) and Santiago, Chile (SCL) will have the opportunity to test the new solution at no cost by creating a secure profile and confirming details for their trip. The app can be utilized on both ends of the travel journey for seamless verification. The app was initially available for customers traveling to Jamaica.

"It is incredibly valuable that airlines are innovating with new technology to adapt to the demands of a new way of doing tourism, helping encourage the reactivation of international travel, especially at a time when Chile is opening its borders," said Andrea Wolleter, National Director of Chile's National Tourism Service (SERNATUR). "Today we are promoting responsible and safe tourism through the adoption of protocols which now provide a better travel experience, helping simplify procedures while respecting health security measures."

LETSGETCHECKED AVAILABLE FOR CHILE AND US VIRGIN ISLANDS

American is also expanding its partnership with LetsGetChecked to give more customers access to at-home PCR

testing with observation by a medical professional via virtual visit.

Customers traveling to Chile will have access to preflight COVID-19 testing on flights beginning Dec. 7. Testing must be complete within 72 hours of departure.

For travel beginning Dec. 9, customers traveling from the U.S. to the U.S. Virgin Islands will have access to the testing program on the following flights. Testing must be complete within five days of departure.

- Flights to Cyril E. King Airport (STT) in St. Thomas from American's hubs in Charlotte (CLT), Dallas-Fort Worth (DFW), Miami (MIA), Chicago (ORD) and Philadelphia (PHL).
- Flights to Henry E. Rohlsen Airport (STX) in St. Croix from CLT and MIA.

"The U.S. Virgin Islands is pleased to announce its participation in the preflight COVID-19 testing program offered by American Airlines through LetsGetChecked. Through this initiative, we continue to demonstrate our commitment to keeping our residents and visitors safe and healthy during the coronavirus pandemic," said Joseph Boschulte, Commissioner of Tourism for the U.S. Virgin Islands. "This easy-to-use, at-home solution adds another layer of protection and confidence for those traveling to the Territory, allowing them to focus on their unique reasons for choosing the USVI."

For more information on the VeriFLY app, please visit aa.com/covid19testing.

AMERICAN AIRLINES IN CHILE

American resumed passenger flights to Chile Aug. 5 and is currently operating daily service between MIA and SCL. To keep commerce and essential goods moving during the pandemic, the carrier operated cargo-only flights between MIA and SCL from June through October and continues to transport cargo on its passenger flights. To date, the airline has moved more than 1.7 million kilos of cargo to Chile, including pharmaceuticals and critical medical supplies.

AMERICAN AIRLINES IN US VIRGIN ISLANDS

During the pandemic, American has continued operating service to the U.S. Virgin Islands – both St. Thomas (STT) and St. Croix (STX) – and is currently flying more than 50 weekly flights to STT from its hubs in CLT, DFW, MIA, ORD and PHL, as well as more than 20 weekly flights to STX from CLT and MIA.

American's Clean Commitment

American's preflight testing program serves as a key element of the airline's **Clean Commitment**, a multifaceted approach to giving customers peace of mind when they travel. American has also launched a **travel tool**, powered by Sherpa, to make travel planning easier for customers who are eager to reconnect with the people and places that matter most.

About LetsGetChecked

LetsGetChecked is a direct-to-consumer at-home health testing and insights company. Offering an end-to-end model, LetsGetChecked's Sure-track Test offers consumers an FDA EUA-authorized Coronavirus at-home testing solution. The at-home coronavirus (COVID-19) test incorporates a nasal swab and PCR lab analysis, offering convenient and secure results on average 48 hours upon receipt in the lab.

About VeriFLY by Daon

VeriFLY is a mobile wellness wallet that allows real-time verification of COVID-related credentials, such as diagnostic lab test results, right on your smartphone. Simple to use but powerful in scale, VeriFLY is built on Daon's award-winning identity assurance technology that performs 100M+ authentications each day for iconic companies around the world.

About American Airlines Group

American's purpose is to care for people on life's journey. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL and the company's stock is included in the S&P 500. Learn more about what's happening at American by visiting news.aa.com and connect with American on Twitter [@AmericanAir](https://twitter.com/AmericanAir) and at Facebook.com/AmericanAirlines.