# Powering global connections

## CORPORATE OVERVIEW Q2 FY25




Updated January 2025

# Our mission

FedEx Corporation will produce superior financial returns for its shareowners by providing high-value-added logistics, transportation, and related business services through focused operating companies. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to develop mutually rewarding relationships with its team members, partners, and suppliers. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards.



# Strength in numbers



**705**
Aircraft

**>220**
Countries and territories served

**>500M**
Daily tracking requests

**>500K**
Employees

**~5K**
Operating facilities

**~17M**
Shipments per business day
(avg. daily vol.)

**>200K**
Motorized vehicles




We connect people and possibilities around the world.

**1973**
FedEx begins operations

**1977**
FedEx successfully lobbies for unrestricted routes

**1981**
FedEx opens SuperHub in Memphis

**1989**
FedEx acquires Flying Tigers

**1994**
FedEx launches fedex.com and offers first package-status tracking

**1998**
FedEx acquires Caliber System, Inc.

**2004**
FedEx acquires Kinko's and Parcel Direct

**2013**
FedEx launches FedEx Delivery Manager®

**2014**
FedEx acquires Bongo International and GENCO

**2016**
FedEx acquires TNT Express



# Our leadership



### Frederick W. Smith
**Founder, Executive Chairman of FedEx Corporation**



### Raj Subramaniam
**President and Chief Executive Officer FedEx Corporation**



### Gina F. Adams
**Executive Vice President, General Counsel and Secretary FedEx Corporation**



### Tracy Brightman
**Executive Vice President and Chief People Officer FedEx Corporation**



### Brie Carere
**Executive Vice President and Chief Customer Officer FedEx Corporation**



### John W. Dietrich
**Executive Vice President and Chief Financial Officer FedEx Corporation**



### Sriram Krishnasamy
**Executive Vice President and Chief Digital and Information Officer and Chief Transformation Officer FedEx Corporation and CEO FedEx Dataworks**



### John A. Smith
**Chief Operating Officer US and Canada Federal Express**



### Richard W. Smith
**Chief Operating Officer International and Chief Executive Officer Airline Federal Express**

# Board of directors



**Frederick W. Smith**
Founder, Executive Chairman of FedEx Corporation



**Raj Subramaniam**
President and CEO
FedEx Corporation



**Joshua Cooper Ramo**
Chairman and CEO
Sornay, LLC



**Susan C. Schwab**
Professor Emerita
University of Maryland
School of Public Policy



**Stephen E. Gorman**
Former CEO
Air Methods Corporation



**Frederick P. Perpall**
CEO
The Beck Group



**Paul S. Walsh**
Executive Chairman
McLaren Group Limited



**Silvia Davila**
Regional President, Latin America, Danone S.A.



**Nancy A. Norton**
Retired Vice Admiral
U.S. Navy



**Marvin R. Ellison**
Chairman, President and CEO
Lowe's Companies, Inc.



**Susan Patricia Griffith**
President and CEO
The Progressive Corporation



**David P. Steiner**
Former CEO
Waste Management, Inc.



**Amy B. Lane**
Former MD and Group Leader, Global Retailing Investment Banking Group
Merrill Lynch & Co., Inc.



**R. Brad Martin**
Chairman
RBM Venture Company

# One vision
# One team

FedEx®

- Brings FedEx Express, FedEx Ground, and FedEx Services together as one FedEx
- Improves how we deliver for our customers
  - Enables faster decision making
  - Unifies our world-class operations to become a fully integrated air-ground express network to meet continuously evolving customer needs
  - Increases consistency in customer experiences



## Network 2.0

Our multi-year effort to streamline how we pick up, transport and deliver packages



Streamlines pickup and delivery, simplifies the customer experience



Reduces linehaul miles, improves speed and service



Consolidates sort facilities, reduces handoffs, and improves speed and service



Increases visibility and insights with common technology

# Our portfolio of services

FedEx

The largest express transportation company in the world with integrated expedited, standard, and economy offerings for business and residential package shipping.

FedEx Logistics

Global transportation, trade, customs, and e-commerce solutions.

FedEx Office

Print and copy services, shipping pickup and delivery, and same-day courier service.

FedEx Freight

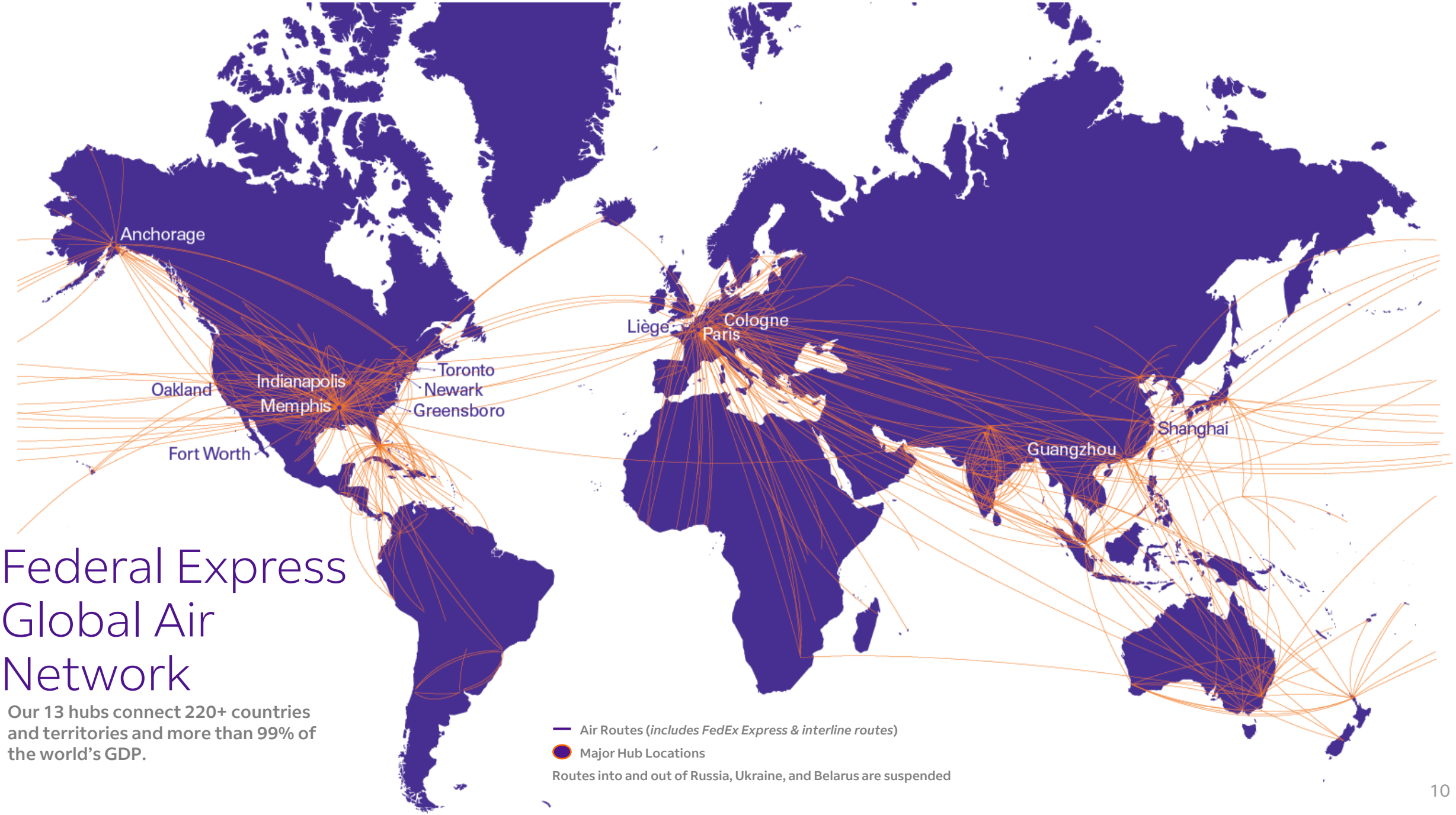
Priority and economy less-than-truckload (LTL) freight shipping.

FedEx Supply Chain

Warehousing, distribution, fulfillment, returns, recycling, and transportation management

FedEx Dataworks

Data-driven solutions that optimize operations, digitize supply chains, and enable FedEx to move up the e-commerce value chain.




# Federal Express Global Air Network

Our 13 hubs connect 220+ countries and territories and more than 99% of the world's GDP.

Air Routes (*includes FedEx Express & interline routes*)

Major Hub Locations

Routes into and out of Russia, Ukraine, and Belarus are suspended




# Federal Express

FedEx provides customers and businesses worldwide with a broad portfolio of transportation, e-commerce, and business services. We focus on making supply chains smarter for everyone by offering integrated business solutions utilizing our flexible, efficient, and intelligent global network, covering more than 220 countries and territories.

**>650**
Airports

**>450K**
Employees

**705**
Aircraft*

**>175K**
Motorized vehicles

**>17M**
Packages moved
(Avg. daily vol.**)

**>20M**
Pounds of freight moved
(Avg. daily vol.**)

*Gross available aircraft includes parked
**Avg. Daily Vol. information fiscal 2025 YTD
Numbers include legacy FedEx Express, FedEx Ground and FedEx Services statistics following the one FedEx consolidation




# FedEx Freight

simplifies LTL shipping in the U.S., Canada, Mexico, Puerto Rico, and U.S. Virgin Islands.

~360
Facilities

~ 40K
Employees

~30K
Motorized vehicles

~ 92K
Shipments
(Avg. daily vol.*)

***Avg. Daily Vol. information for** fiscal 2025 YTD



# FedEx Logistics

connects supply chains globally through a logistics solutions organization.

- Air and Ocean Cargo Networks
- Customs Brokerage and Trade Solutions

**35**
Countries and territories served

**~6K**
Employees

**>1.6M**
Customs brokerage transactions in North America*

*For fiscal 2025



# FedEx Supply Chain

creates an optimized product ecosystem for business clients, leveraging innovative technology to meet the ever-changing needs of their customers.

- Warehousing
- Distribution
- Fulfillment
- Returns
- Recycling
- Transportation management

**475M**
returns processed annually

**>12K**
employees

**508K**
direct to consumer shipments daily

# FedEx Office

makes shipping and printing convenient.

>2K
Locations

>12K
Employees

## Services provided

- Pack and ship
- Copy and print
- Large-format printing
- Signs and graphics






# FedEx Dataworks

applies the powerful data insights generated by the FedEx network to build digital solutions that optimize operations, digitize supply chains, and move up the ecommerce value chain.

>600

Employees

# FedEx and e-commerce

E-commerce has profoundly changed how consumers make purchases and is a fundamental part of retailing. We continue to explore innovative alternatives to help customers deliver.

## Our services go beyond shipping

- Website and marketplace integration
- Flexible delivery options including weekends
- Picture Proof of Delivery (PPOD) and PPOD Attempt (PPODA), Map View and GPS POD *(available for shippers)*
- Nationwide network of retail locations
- FedEx Extra Hours at eligible retailers
- Customized, reliable packaging
- Simplified returns
- E-commerce education and marketing tools
- Access to international markets
- E-commerce fulfillment
- Seamless online shopping experience with ShopRunner



# Our retail footprint

We offer a range of options, from full-service printing, pack and ship, and hold services at FedEx Office locations, to quick drop-off points.

## Our nearly 50,000 locations for U.S. consumers include

- FedEx drop-off and pickup available in thousands of locations including Walgreens, Dollar General, and Albertsons
- FedEx ShipSite at Office Depot / OfficeMax locations
- FedEx Ship Center® and FedEx Authorized ShipCenter® locations
- Thousands of FedEx® Drop Box locations





# The next wave of technology & innovation

- Robotics
- Blockchain
- Drones
- Automation
- Multi-year collaboration with Microsoft

# Priority Earth

"We have a responsibility to take bold action in addressing climate challenges. This goal builds on our longstanding commitment to sustainability throughout our operations, while at the same time investing in long-term, transformational solutions for FedEx and our entire industry."

*Founder and Executive Chairman Frederick W. Smith*




## **Sustainability** | Key steps to our goal of global carbon neutral operations by 2040:

Vehicle Electrification

Sustainable Fuels

Fuel Conservation and Aircraft Modernization

Natural Carbon Sequestration

Efficient Facilities

Sustainable Customer Solutions

Learn more at **fedex.com/sustainability**

# FedEx Cares – Our commitment to make the world a better place

- At FedEx, we believe that we have a responsibility to deliver more than packages – we also deliver good in the world. FedEx Cares is how we carry out our responsibility to the communities where we live and operate. We do this through cash contributions, in-kind shipping, and team member volunteerism.
- Strategic Areas of Focus
  - Empowering entrepreneurs
  - Advancing climate solutions
  - Delivering for good
  - Engaging people & communities

Learn more at **fedexcares.com**



# Engaging people and communities

"At FedEx, our workforce is as diverse as the world we serve, and we believe diversity translates to strength. Embracing diversity, equity, inclusion and opportunity is not just the right thing to do; we also have proven that it fosters innovation and makes us a more competitive company. We actively foster a culture of acceptance and celebrate the unique contributions of individuals. We care about every employee, every customer, and community member and believe everyone should have access to opportunity. These values are core to who we are and how we operate."

*-President and CEO Raj Subramaniam*



# FedEx is consistently named among the world's most valuable and admired brands.

2024 Ethisphere
One of the "World's Most Ethical Companies"

2024 FORTUNE
No. 17 "World's Most Admired Companies"

2024 Women's Choice Awards "Best Companies to Work For"

2024 FreightWaves
Freight –Tech 25 Innovation & Disruption in the Industry

2024 Axios Harris Poll 100
Best Reputation "The 100 Most Visible Companies in U.S."

2024 Morning Consult
One of the "Most Trusted Brands"

2024 Transport Topics
#2 "Top 500 For-Hire Carries"

2024 Kantar Brandz
One of the "Most Valuable Global Brands"

2024 Brand Finance Brandirectory "Top 100 Global Brands"

2024 Computerworld
"Best Places to Work in IT" For IT Professionals

2024 CIO Magazine
CIO "Top 100" Technology & Innovation

2024 Interbrand
One of the "Best Global Brands"

2024 Brand Finance No. 2 "Top 10 Most Valuable Logistics Brands"

2024 Brand Finance
No. 2 "Top 10 Logistics Brands Sustainability Value"

2024 Brand Finance No. 9 "Top 10 Strongest Logistics Brands"

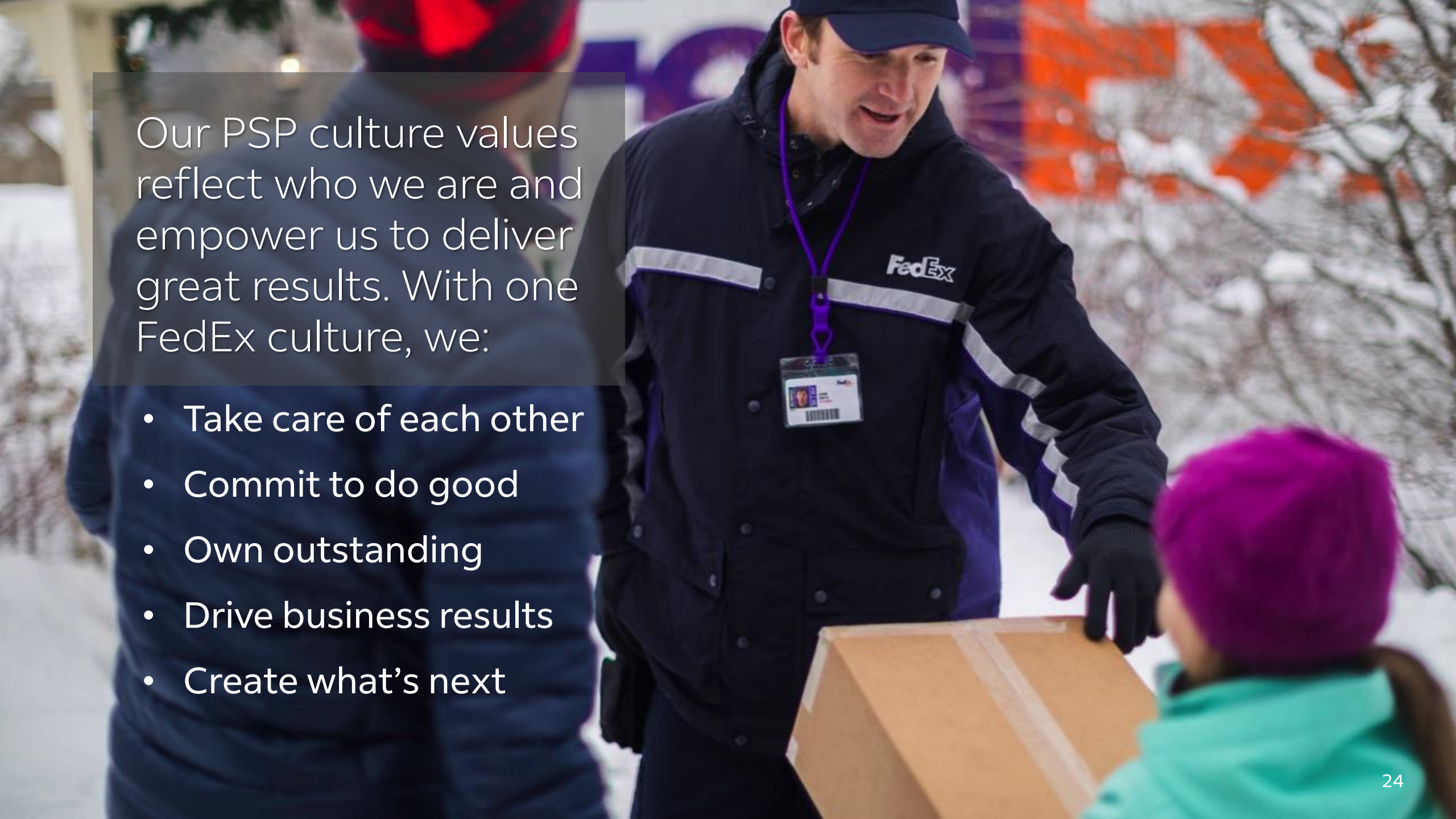
2024 Women in Trucking Assoc.
"Top Company for Women to Work in Transportation"

2024 Asia-Pacific Biopharma Awards
"Overall Logistics & Supply Chain Management Supplier of the Year"

2023 Forbes
One of the "World's Best Employers"

2023 Black Enterprise
"Best Companies for Diversity, Equity & Inclusion"

2023 Military Times
"Best for Vets: Employers"




Our PSP culture values reflect who we are and empower us to deliver great results. With one FedEx culture, we:

- Take care of each other
- Commit to do good
- Own outstanding
- Drive business results
- Create what’s next

# Our culture informs

## How we think and behave

People-Service-Profit (PSP)
is the way we run our business.

## How we work

Quality Driven Management (QDM) helps us do our best work and empowers continuous improvement. Learn more at fedex.com/QDM.

## What we deliver

The Purple Promise, “I will make every FedEx experience outstanding,” brings PSP to life.






Certain statements herein may be considered forward-looking statements. Such statements are subject to risks, uncertainties, and other factors discussed in FedEx Corp.'s and its subsidiaries' press releases and FedEx Corp.'s filings with the Securities and Exchange Commission.