

FISCAL 2021

# **THIRD** QUARTER **RESULTS**



Continued execution of our strategies is producing strong earnings growth and margin improvement across our company. We expect demand for our unmatched e-commerce and international express solutions to remain very high for the foreseeable future.

— FREDERICK W. SMITH

FedEx Chairman and Chief Executive Officer

### **Performance Metrics**

**TOTAL REVENUE** 

\$21.5<sub>B</sub> 4.7%

▲ 23% YoY

**OPERATING MARGIN** 

▲ 230 bp YoY

**NET INCOME** 

\$892<sub>M</sub> \$3.30

▲ 183% YoY

**EARNINGS PER SHARE** 

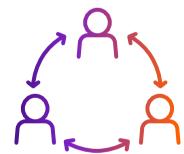
▲ 175% YoY

# **Key Takeaways**



#### **COMPETE COLLECTIVELY**

- Strong financial results point to a solid strategy and continued focus on operational flexibility.
- Goal to achieve carbon neutrality by 2040 builds on longstanding commitment to sustainability across our operations through investments in long-term, transformative solutions for FedEx and our industry.
- Historic effort to distribute vaccines and critical supplies throughout the U.S., Canada, and more than 20 countries around the world.
- Record quarterly seven-day residential delivery volume growth reflects clear differentiation in growing e-commerce market.



#### **OPERATE COLLABORATIVELY**

- Tremendous peak average daily volume growth achieved year-over-year while balancing surging e-commerce deliveries and top-priority vaccine shipments across our networks.
- Freight has delivered more than 1.75M shipments for Ground this fiscal year where none were delivered prior to May 2020.
- New service capabilities launching in Q4 including FedEx International Priority Express and FedEx International Connect Plus will provide international customers two premium services in Europe.



## INNOVATE DIGITALLY

- · Moving the world forward leveraging unique temperature-controlled solutions, real-time monitoring, intervention capabilities, and a peerless physical network.
- Empowering e-commerce customers of all sizes with a portfolio of e-commerce solutions that is growing volume by double digits YTD in FY21.
- Launched a new organization focused on harnessing the power of the rich FedEx data ecosystem to transform the digital and physical customer experience.