



NEWS RELEASE

Mercer Renews Teladoc as a Preferred Telehealth Provider

4/26/2016

LEWISVILLE, Texas--(BUSINESS WIRE)-- Teladoc, Inc. (NYSE: TDOC), the nation's first and largest telehealth provider, announced it has been selected again by Mercer as a preferred provider following a comprehensive six-month review of telehealth providers. The three-year renewal ensures that Mercer's health benefits consulting teams, clients and prospective customers nationally have access to Teladoc's sophisticated technology platform, spectrum of telehealth services, including behavioral health and dermatology, and health care provider networks.

"For the past three years, Teladoc has provided valuable telehealth services and meaningful ROIs to our clients and their employees," said Cheryl Mealey, Principal and Mercer's Telehealth leader. "Together, we have successfully brought traditional primary care telehealth services and other innovative solutions to shared clients and prospective customers. Renewing our relationship just made sense."

Since 2012, Teladoc and Mercer have enjoyed a preferred provider relationship that has offered telehealth services to more than 700,000 people through a variety of clients including Fortune 500 and Fortune 1000 companies.

"We are thrilled Mercer chose us again to be a preferred telehealth provider for their consultants and clients," said Mike King, Teladoc chief sales officer. "Mercer is a respected leader in health care benefits consulting and the opportunity to continue our collaboration with Mercer reinforces the strength of our existing relationship and the increased interest from Mercer employer clients in the value of telehealth offerings."

About Teladoc

Teladoc, Inc. (NYSE: TDOC) is the nation's first and largest telehealth platform, delivering on-demand health care anytime, from almost anywhere via mobile devices, the Internet, secure video and phone. Teladoc provides consumers with access to its network of more than 3,100 board-certified, state-licensed physicians and behavioral

health professionals who provide care for a wide range of non-emergency conditions. With a median response time of less than 10 minutes, Teladoc physicians performed more than 575,000 telehealth visits in 2015. Teladoc and its physicians consistently earn a 95 percent member satisfaction rating or better, and Teladoc is the first telehealth provider to be certified by the National Committee for Quality Assurance (NCQA) for its physician credentialing process.

Recognized in June 2015 by MIT Technology Review as one of the “50 Smartest Companies,” Teladoc works with health plans, employers, organizations and individuals to provide access to affordable, high-quality health care on-demand. Teladoc is transforming the access, cost and quality dynamics of health care delivery. For more information, please visit teladoc.com, twitter.com/teladoc, facebook.com/teladoc or linkedin.com/teladoc.

View source version on businesswire.com: <http://www.businesswire.com/news/home/20160426005082/en/>

Source: Teladoc, Inc.

Teladoc, Inc.

Patty Sullivan, 469-294-5096

pr@teladoc.com