



NEWS RELEASE

Teladoc CMO Named to National Quality Forum Telehealth Committee

12/20/2016

Brings extensive experience of Teladoc quality initiatives to aid in shaping the industry

LEWISVILLE, Texas--(BUSINESS WIRE)-- **Teladoc**, Inc. (NYSE: TDOC), the undisputed leader in telehealth, providing access to care for millions, today announced that Henry DePhillips, chief medical officer, has been named to the newly formed **National Quality Forum** (NQF) Telehealth Multi-stakeholder Committee. NQF leads national collaboration to improve health and healthcare through measurement and other quality innovation initiatives. Leveraging his experience driving clinical quality initiatives at Teladoc, Dr. DePhillips will work closely with the multi-stakeholder NQF committee to establish a structure for measuring the quality of telehealth encounters and to identify existing and potential metrics that could be used to evaluate the quality of telehealth services.

"Establishing a standard of industry-wide measures for telehealth encounters will be invaluable to the growth and continued success of the telehealth industry," said Dr. DePhillips. "At Teladoc, we have been successfully pioneering the development of clinical protocols tailored specifically to the delivery of remote care for more than a decade now. With the industry ready to boom, I am eager to share our expertise in this journey with the NQF Telehealth Multi-stakeholder Committee and further establish telehealth as a central, interconnected component of our healthcare system."

The NQF Committee will assess the best means of measuring the quality of healthcare services that incorporate telehealth as the primary delivery method, and guide the future development of telehealth-related measures. The Committee will conduct multi-stakeholder reviews of existing and potential telehealth metrics, identify current measurement gaps, and develop a measurement framework and a set of guiding principles for potential future telehealth measurement. This work is funded by the U.S. Department of Health and Human Services.

"Telehealth services are rapidly expanding as they are proven to significantly improve healthcare access, keep

patients healthy, and eliminate unnecessary hospital admissions,” said Jason Goldwater, senior director at NQF, who is leading the telehealth project. “It’s important to assess the quality of telehealth services—just as we assess quality when patients go to the doctor or the hospital—so that providers can make ongoing improvements and patients can have information to help guide their decisions about where and how to get the care they need.”

In addition to Dr. DePhillips’ committee role, Teladoc is an NQF member.

About Teladoc

Teladoc, Inc. (NYSE:TDOC) is the nation’s leading provider of telehealth services and a pioneering force in bringing the virtual care visit into the mainstream of today’s health care ecosystem. Serving some 7,000 clients — including health plans, health systems, employers and other organizations — more than 17 million members can use phone, mobile devices and secure online video to connect within minutes to Teladoc’s network of more than 3,000 board-certified, state-licensed physicians and behavioral health specialists, 24/7. With national coverage, a robust, scalable platform and a Lewisville, Texas-based member services center staffed by 400 employees, Teladoc offers the industry’s most comprehensive and complete telehealth solution including primary care, behavioral health care, dermatology, tobacco cessation and more. For additional information, please visit **www.teladoc.com**.

View source version on businesswire.com: **<http://www.businesswire.com/news/home/20161220005787/en/>**

Source: Teladoc, Inc.

Teladoc

Courtney McLeod, 914-265-6789

Director of Public Relations

cmcleod@teladoc.com