



NEWS RELEASE

# Teladoc Health Introduces New and Expanded Virtual Care Capabilities for Hospitals and Health Systems

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Expanded continuum of virtual care services enabled, including access to specialty and complex care; streamlined diagnostic test orders

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Health systems can now offer their patients a broader spectrum of virtual care services, mirroring their in-person operating model, with Clinical WorkScope from Teladoc Health. Photo courtesy of Teladoc Health.

HIMSS Booth #6579

PURCHASE, NY, Feb. 05, 2019 (GLOBE NEWSWIRE) -- **Teladoc Health** (NYSE: TDOC), the global leader in virtual care, announces today new capabilities that enable health systems to deliver a broader spectrum of virtual care services and to streamline diagnostic testing orders. The licensed virtual platform and its expanded capabilities will be

showcased live during the **HIMSS19 Global Conference & Exhibition**, February 11-15, in Orlando.

#### Clinical WorkScope – Enabling Unlimited Virtual Use Cases with Unprecedented Configurability

Approximately three-quarters of health systems either currently have or are implementing consumer telehealth programs in 2019 and an increasing number of systems are deploying virtual care to serve complex care needs, such as post-discharge readmission prevention and chronic condition management. Through its new and unique capability called Clinical WorkScope, Teladoc Health now helps health systems provision virtual care for multiple specialties, enabling patients to access the broadest spectrum of clinical services through a unified, branded consumer experience.

At the heart of Clinical WorkScope is the ability for health systems to configure clinical rules such that the virtual workflow is consistent with the essential elements of the health system's in-person operating model. It supports the configuration of patient routing paths, clinical workflows, physician groupings, and pricing models that are necessary for virtual care access to specialists and specialty clinics. The virtual care platform can also be customized to reflect the health system's enterprise and specialty clinic brands, fully supporting the health system's brand and consumer experience strategy.

"As hospitals and health systems continue their focus on growth, quality and enhanced service experience, enabling widespread use of virtual care is a strategic, must-have in their enterprise toolkit for 2019 and beyond," said Alan Roga, MD, president, Hospitals and Health Systems, Teladoc Health. "Virtual care is fundamental to care expansion, clinician efficiency, cost reduction, and quality enhancement across all patient populations. We're thrilled to help our clients evolve their traditional bricks-and-mortar model through continued innovation that naturally extends their infrastructure to meet more patient care needs."

"Today's healthcare consumers are expecting convenient care that's quality care, and now both our patients and our providers will benefit from a smart expansion of virtual care that enables us to meet more care needs," said Judd Hollander, MD, senior vice president of healthcare delivery innovation at Philadelphia's Thomas Jefferson University and associate dean for strategic health initiatives at Sidney Kimmel Medical College.

#### Integrated Diagnostic Testing Capabilities

An additional new clinical feature from Teladoc Health enables clinicians delivering care through a health system's licensed platform to order diagnostic imaging and laboratory tests from the health system's own facilities, as well as from nationally-recognized organizations including LabCorp and Quest Diagnostics. Fully-integrated into the virtual care workflow, this functionality improves patient care by expediting necessary tests, diagnosis, and treatment and assuring the data is integrated into the patient record.

The new Clinical WorkScope and Diagnostic Testing capabilities are now available to all current and future users of the Teladoc Health SaaS-based licensed platform. For more information visit

**[www.Teladoc.com/businesses/health-systems](http://www.Teladoc.com/businesses/health-systems)**.

#### About Teladoc Health

A mission-driven organization, Teladoc Health, Inc. is successfully transforming how people access and experience healthcare, with a focus on high quality, lower costs, and improved outcomes around the world. The company's award-winning, integrated clinical solutions are inclusive of telehealth, expert medical opinions, AI and analytics, and licensable platform services. With more than 2,000 employees, the organization delivers care in 125 countries and in more than 20 languages, partnering with employers, hospitals and health systems, and insurers to transform care delivery. For more information, please visit **[www.teladochealth.com](http://www.teladochealth.com)** or follow **@TeladocHealth** on Twitter.

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