NEWS RELEASE

The American Hospital Association Exclusively Endorses the Teladoc Telehealth Technology Platform and Licensable Software Solution

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Hospital and Health Systems Can Provide Virtual Care via Choice of Online Video, Phone or Mobile App

The American Hospital Association (AHA) today announced it has exclusively endorsed the **Telehealth Technology Platform and Licensable Software Solution** from Teladoc, Inc. Following a proprietary due diligence process, Health Forum, the strategic business enterprise of the American Hospital Association (AHA), awards the AHA Endorsement to products and services that help member hospitals and health care organizations achieve operational excellence.

Hospitals are implementing innovative strategies to provide services beyond their four walls and increase access to care for their patients and others in the community who have health care needs. The Teladoc Telehealth Technology Platform and Licensable Software Solution increases access to quality and affordable care by enabling individuals to seek medical care from any location via phone; secure, online, multi-party-video; or mobile app.

Through its platform-as-a-service and licensable software solution, the Teladoc solution enables hospitals and health systems to create, manage and clinically direct their own telehealth programs to increase patients' access to care, improve efficiency and care coordination, and reduce costs.

Current and new patients can use the solution to schedule appointments or select physicians available for on-demand or scheduled consultations. Moreover, physicians can use the secure, cloud-based solution, which can integrate with electronic health record systems, to schedule appointments, review each patient's medical history, provide a consultation, instant message other care team members and prescribe medication.

As part of the solution, Teladoc also provides marketing support to help hospitals increase patients' awareness and utilization, and provides reporting capabilities for tracking the solution's performance.

"We recognize the operational challenges health care organizations face in extending care into their communities," said Kathleen Wessel, vice president, business management for Health Forum. "With a delivery model that has been validated by multiple independent experts for its strong return on investment, and industry-leading technology dedicated to supporting hospitals and health systems, Teladoc can help health care organizations achieve their goals."

"At Teladoc, we consistently hear from hospitals and health systems that our telehealth technology platform and licensable software solution play a vital role in their evolution to a more consumer-driven health care landscape," said Dr. Alan Roga, president, Teladoc Provider Market. "This exclusive endorsement by the AHA is testament to the work we've done on behalf of these clients and the important financial and clinical goals we've helped them meet. We are proud and honored that Teladoc has met the AHA's highest standards for excellence."

About the AHA

The American Hospital Association (AHA) is a not-for-profit association of health care provider organizations and individuals that are committed to the improvement of health in their communities. The AHA is the national advocate for its members, who include nearly 5,000 member hospitals, health systems and other health care organizations and 43,000 individual members. Founded in 1898, the AHA provides education for health care leaders and is a source of information on health care issues and trends. Visit **http://www.aha.org** to learn more.

About Health Forum

Health Forum is the strategic business enterprise of the American Hospital Association (AHA) dedicated to serving member hospitals by helping them identify the optimal solutions to their most pressing market challenges. Through the AHA Endorsement, along with educational programs featuring peers and industry experts, Health Forum supports the decision-making process for hospitals looking for partners to help with clinical integration, information technology, talent management, cultural transformation, financial sustainability, the patient flow and other key challenges.

Health Forum is proud to reinvest its profits in the AHA Mission: To advance the health of individuals and communities. For more information, contact us at solutions(at)aha(dot)org or 800.242.4677. Also connect with us via **Facebook**, **LinkedIn**, and **Twitter**.

About Teladoc

Teladoc, Inc. (NYSE:TDOC) is the nation's leading provider of telehealth services and a pioneering force in bringing the virtual care visit into the mainstream of today's health care ecosystem. Serving some 7,000 clients — including health plans, health systems, employers and other organizations — more than 17 million members can use phone, mobile devices and secure online video to connect within minutes to Teladoc's network of more than 3,000 board-

certified, state-licensed physicians and behavioral health specialists, 24/7. With national coverage, a robust, scalable platform and a Lewisville, Texas-based member services center staffed by 400 employees, Teladoc offers the industry's most comprehensive and complete telehealth solution including primary care, behavioral health care, dermatology, tobacco cessation and more. For additional information, please visit **http://www.teladoc.com**.

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