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NEWS RELEASE

Henry Schein One Launches Forms to Make Patient Check-In Easier and Faster

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With a native end-to-end workflow in Dentrix and Dentrix Ascend, the new Forms cuts manual work and extra logins for a smoother start to every visit

AMERICAN FORK, Utah--(BUSINESS WIRE)-- Henry Schein One, the most connected solution in dental technology, today launched Forms for Dentrix and Dentrix Ascend (Ascend). With more than 1,000 dental practices adopting Forms just this month, this fully integrated digital intake solution is already simplifying the pre-appointment process for both patients and dental teams. With mobile-friendly and customizable forms, ID and insurance card scanning, and secure two-factor authentication, Forms makes patient check-in virtually touchless. And early results show that 90% of patients complete forms once they've started*, helping practices reduce delays and improve preparedness before every visit.

Designed to reduce manual entry and improve data accuracy, Forms automatically puts patient information right where it's needed, directly inside the Dentrix and Ascend workflows teams are already familiar with. Key features of the new Forms include:

- A built-in form builder with drag-and-drop templates to customize and assign forms by appointment type or visit status
- Forms available in multiple languages to support a diverse patient population
- The ability for patients to scan a driver's license or insurance card to auto-populate fields, with credit card capture coming soon
- Easy tracking of form status from the appointment book, automated patient reminders, highlighted changes for quick review, and digital signatures from both patients and providers
- Seamless chart integration; patient data writes directly into the chart and automatically saves as a PDF

"Nobody wakes up excited to handwrite their medication history for the fifth time," said Dr. Ryan Hungate, Chief Clinical and Strategy Officer, Henry Schein One. "Patients want ease, staff want time back, and practices want accuracy. Our new Forms solution delivers all three, natively, securely, and without extra clicks or integrations. It's a simple but powerful step to move care forward by simplifying intake, and by extension, the entire revenue cycle,

from check-in to payment."

Practices using Forms are already seeing significant daily time savings by eliminating manual data entry. This newfound efficiency allows them to reinvest precious time into patient engagement and boost front-office productivity, all while maintaining accuracy and compliance.

"The biggest benefit is customization," said Michael Wilson, Vice President of IT Systems & Infrastructure, Today's Dental Network. "Our doctors take a lot of pride in their patient correspondences, and they're now able to customize them with pictures and logos. We're also sending fewer forms because we can put more information on a single form. That's been a benefit for our patients, too."

For dental service organizations (DSOs) using Ascend, Forms adds even more value by enabling centralized form creation and multi-location distribution. With just a few clicks, administrators can build a form and share it across some or all locations, supporting a consistent patient experience across the organization.

Click **here** to learn more about Forms, available as part of the standard Ascend upgrade and included in Patient Engage and Lighthouse. Dentrix users without Patient Engage or Lighthouse can still access Forms for a low monthly price.

*On average, based on internal analysis of 365 early adopter sites using Dentrix Forms or Ascend Forms between May - June 2025.

About Henry Schein One

Henry Schein One, a leader in dental software, empowers dentists to focus on patient care, ensuring practice success.

With its simple and integrated software, practices are finally more seamless, more efficient, and more profitable—meaning patients and practitioners are happier. With comprehensive solutions like demand generation, patient experience, practice management, revenue management, dental analytics, and clinical workflow, dental practices will be running smoother than ever before.

Henry Schein One, LLC, is a joint venture between Henry Schein, Inc. (Nasdaq: HSIC) and Internet Brands. The company's portfolio of leading brands includes Dentrix®, Dentrix Ascend®, Jarvis Analytics™, TechCentral™, Lighthouse360+, and DentalPlans.com®, along with solutions offered through international companies, including Dentally and Software of Excellence, among others. For a full list of our brands, please visit our **website** or connect with us on **LinkedIn**.

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