

# Henry Schein One Launches Image Verify, Another Transformative Step Towards Achieving the Cleanest Claims in the Industry

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New Native, AI-Embedded Capability in Dentrix and Dentrix Ascend Helps Improve Image Quality Control at Capture

AMERICAN FORK, Utah--(BUSINESS WIRE)-- **Henry Schein One**, the market leader in dental practice management systems, today announced the launch of AI-driven Image Verify, the latest innovation in a rapid series of product advancements designed to deliver the cleanest claims experience in dentistry. Image Verify, natively embedded in **Dentrix** and **Dentrix Ascend**, represents another major step towards the company's bold Clean Claims vision – a future where dental practices submit claims once and never have to touch them again.

As the market leader in dental cloud-based technology, Henry Schein One has accelerated development across its platform to systematically eliminate friction points that lead to claim delays, denials, and costly rework. From Forms and Eligibility Pro to Voice Notes and a completely redesigned Claims Manager, each innovation is designed to reduce errors prior to submission and optimize the payment process. By natively combining these solutions, revenue cycle management is evolving – leading to fewer resubmissions, less time contacting insurers, and enabling practices to receive payments more quickly while reducing administrative demands.

**Image Verify is an AI-powered quality assessment** tool built directly into the imaging work of Dentrix and Dentrix Ascend. It evaluates clinical images in real time at the moment of capture. By alerting teams to blur, misalignment, and incomplete coverage immediately, Image Verify helps prevent one of the most common and avoidable causes of claim denials.

**Up to 20% of dental claims are initially denied**, contributing to an **average practice revenue loss of 9%** each year. **Missing or low-quality images remain among the leading causes of these denials.** By automating image verification at the source, Henry Schein One is eliminating upstream issues and reducing preventable errors.

"Every year, the industry loses billions of dollars to preventable denials – from incomplete documentation to missing images to manual errors that require costly rework," said Dr. Ryan Hungate, Chief Clinical and Strategy

Officer at Henry Schein One. "Image Verify is an important advancement, and it's part of a bigger mission. We've been reengineering the entire workflow inside Dentrax and Dentrax Ascend. Together, these innovations form a connected system to help eliminate errors before submission. That's how we make clean claims possible – helping practices reduce rework, avoid time-consuming calls to insurers, and accelerate reimbursement."

Image Verify automatically reviews diagnostic dental images – such as bitewings and panoramic radiographs – to ensure they are clear and high quality. Team members can immediately determine whether image quality is sufficient, eliminating the need to interrupt appointments for retakes and allowing clinicians to focus more fully on patient care.

The team at Great Lakes Dental Partners has adopted this new technology.

"As we continue to modernize our revenue cycle workflows, tools like Image Verify represent a meaningful step forward," said Khuzaan Screwwalla, Vice President of IT at Great Lakes Dental Partners. "By improving image quality and documentation accuracy on the front end, all the while maintaining our single pane of glass ethos, we're able to submit cleaner claims, strengthen the patient experience, and drive greater consistency across our practices. It's a powerful foundation for scaling efficiently and confidently."

Image Verify is among the latest Dentrax and Dentrax Ascend-native technologies designed to improve revenue cycle management. Additionally, Dentrax customers will receive access to the new Claims Manager this month, providing a centralized hub that streamlines claim review, improves visibility, and optimizes the overall claims management workflow.

For more details about Image Verify and Henry Schein One's technology solutions for clean claims, visit [www.henryscheinone.com](http://www.henryscheinone.com). To learn more in person, connect with Henry Schein One at the Chicago Dental Society Midwinter Meeting, February 19–21, 2026, at Booth #3019, and join the company's happy hour from 4:00 to 5:00 PM CST on Thursday and Friday.

## About Henry Schein One

Henry Schein One, the market leader in dental cloud-based technology, empowers dentists to focus on patient care and helps to ensure practice success. With simple and integrated technology, practices can become more efficient, profitable, and connected - leading to better experiences for patients and care teams alike. The company's comprehensive portfolio spans demand generation, patient experience, practice management, revenue cycle, analytics, and clinical workflow.

Henry Schein One, LLC, is a joint venture between Henry Schein, Inc. (Nasdaq: HSIC) and Internet Brands. Its brands include Dentrax, Dentrax Ascend, Jarvis Analytics, TechCentral, Lighthouse360, and DentalPlans.com, as well as international brands such as Dentally and Software of Excellence.

Media:

Adam Beeson

Sr. Manager of Communications, Henry Schein One

**[Adam.Beeson@henryscheinone.com](mailto:Adam.Beeson@henryscheinone.com)**

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