![Henry Schein logo — SOLUTIONS FOR HEALTH CARE PROFESSIONALS]

Henry Schein One Unveils the Next Era of Dentrix Ascend for DSOs and Growth-Focused Practices

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New Packages Accelerate Revenue Through an Integrated, Agentic Platform

AMERICAN FORK, Utah--(BUSINESS WIRE)-- **Henry Schein One**, the market leader in dental practice management systems, today unveiled the next era of **Dentrix Ascend**—introducing **three new packages** built on a fully integrated, agentic platform architecture designed to help practices and Dental Service Organizations (DSOs) increase revenue and accelerate growth.

The new offering strengthens Dentrix Ascend's position as the platform of choice for modern dental organizations while advancing Henry Schein One's strategy to unify practice management, clinical workflows, imaging, and revenue cycle management within a single intelligent platform.

Momentum behind Dentrix Ascend continues to accelerate, signaling a broader industry shift away from legacy practice management systems toward modern cloud platforms. Today, Dentrix and Dentrix Ascend serve more than 48,000 practices in the U.S. and 90 percent of the top 50 DSOs, supporting roughly 100 million claims annually.

Built on Integrated Innovation

These **new packages** bring innovative technology directly into the operational workflows of dental practices.

Key innovations designed to drive clean claims and increase revenue include:

- Digital Forms uses AI to capture insurance data from photos of a patient's driver's license, insurance card, and credit card—making record entry faster and more accurate for practice teams (22 million forms completed in 2025).
- Eligibility Pro retrieves real-time benefits from multiple sources, including insurance portals, and automatically loads coverage details into the patient record—ensuring teams have accurate information before the appointment begins (191 million eligibility checks completed in 2025).
- Image Verify is an AI quality assessment agent that evaluates clinical images at the moment of capture—

helping prevent common causes of claim denials while reinforcing clinical standards through an intuitive star rating system.

- Voice Notes, an AI agent built with AWS, converts chairside conversations into structured clinical records using generative AI to transcribe and summarize in real time—reducing administrative burden and eliminating after-hours note-taking.

These innovations integrate securely with technologies used across the practice. Henry Schein One's network of more than 250 partners and 700+ API endpoints extends the platform while maintaining architectural integrity.

Automation coordinates entire systems—not just individual tasks.

"When intelligence, documentation, imaging, and reimbursement are natively connected inside the core platform—supported by agentic AI working in the background—clean claims and strong outcomes become repeatable," said Dr. Ryan Hungate, Chief Clinical and Strategy Officer at Henry Schein One. "The next era of Dentrix Ascend reflects our commitment to building systems of action—not disconnected add-ons—that allow teams to focus on care, not corrections. That's how performance scales."

Three Options. One Direction.

Dentrix Ascend now offers three structured packages built on the same unified foundation. Each package allows organizations to adopt what they need today and expand seamlessly as they grow.

- Ascend Essentials— Designed for new or smaller practices requiring core workflows and foundational analytics to power day-one operations. Essentials includes key workflows such as payments, claims processing, patient booking, and text and email messaging—combined with Image Verify and Voice Notes.
- Ascend Pro— Built for established practices seeking greater automation and scalability. Pro includes everything in Essentials plus enhanced eligibility capabilities like Eligibility Pro checks and multi-location management.
- Ascend Accelerate— Engineered for multi-location, data-driven organizations, Accelerate includes everything in Pro plus enterprise reporting, system-wide optimization, additional Eligibility Pro checks, and an expanded suite of AI capabilities.

Support and Implementation Built for Scale

The next era of Dentrix Ascend extends beyond technology.

Claire, Henry Schein One's AI-powered support agent, provides 24/7 assistance, access to high-level specialists, and guided conversion and onboarding—helping practices and DSOs migrate with confidence and realize value quickly.

Growth-Minded Leaders See the Difference

"As we scale, complexity becomes expensive," said Dr. Jaleh Pourhamidi of Today's Dental Network. "With Dentrix

Ascend, everything works together by design—imaging, documentation, claims, and payments in one system. Our teams spend less time fixing issues and more time focused on patients and performance."

Availability

The next era of Dentrix Ascend is available immediately.

For more information, visit **www.dentrixascend.com**.

About Henry Schein One

Henry Schein One, the market leader in dental practice management systems, empowers dentists to focus on patient care and helps to ensure practice success. With simple and integrated technology, practices can become more efficient, profitable, and connected - leading to better experiences for patients and care teams alike. The company's comprehensive portfolio spans demand generation, patient experience, practice management, revenue cycle, analytics, and clinical workflow.

Henry Schein One, LLC, is a joint venture between Henry Schein, Inc. (Nasdaq: HSIC) and Internet Brands. Its brands include Dentrix, Dentrix Ascend, Jarvis Analytics, TechCentral, Lighthouse360, and DentalPlans.com, as well as international brands such as Dentally and Software of Excellence.

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