



NEWS RELEASE

DocuSign Agreement Layer for the Agentic Enterprise Coming to Every Agent

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DocuSign, the most trusted name in agreement tech, applies agreement engine to modern agentic enterprise tech stacks

SAN FRANCISCO, Sept. 4, 2026 /PRNewswire/ -- DocuSign (Nasdaq: DOCU) today announced it will open its Model Context Protocol (MCP) Server to every AI agent on September 30. With the DocuSign MCP generally available globally, agreement intelligence and governed action — powered by AI engine DocuSign Iris — are now callable natively from Claude, ChatGPT, Gemini, Copilot, Slack, and any MCP client, directly accessible by the agents running a business.

"For enterprise AI to truly succeed, it must integrate with the foundational systems that businesses rely on, like agreement management," said Allan Thygesen, CEO of DocuSign. "Agents require a robust framework to analyze terms and execute end-to-end agreement workflows. DocuSign becomes the essential agreement layer for any platform's agent, leveraging deep context and the rigorous governance customers demand. This is what evolves a connected agent into a trusted partner for contract management."

DocuSign has operated an open, API-first platform for two decades, with eSignature embedded in over 1,100 partner-built applications. Now, DocuSign's MCP Server extends that same open architecture for agents leveraging a full intelligent agreement suite. The DocuSign MCP Server is built for the enterprise, with account-level admin controls, global multi-region infrastructure, and multilingual support. Agents will draw on the full context of past negotiations, accepted terms, clauses, and company policy through Iris, DocuSign's AI engine, across Intelligent Agreement Management, and even in advanced CLM workflows.

Available everywhere work happens

Docusign eliminates the need for app-switching that slows deals down by natively embedding contract analysis, sending, and tracking where work already happens. This runs bidirectionally with data from systems like Oracle flowing directly into Docusign, while Docusign's own capabilities extend outward into Slack, Perplexity, and Salesforce where Iris runs natively alongside Agentforce. Salesforce recently named Docusign as a Partner of the Year award winner, recognizing IAM integrations across Salesforce, Agentforce and Slack that empower customers to close deals, pull contract insight for renewals and collaborate on agreements without leaving their flow of work.

Here's what beta customers and partners had to share:

- "Salesforce delivers AI agents you can trust, serving customers 24/7, generating new pipeline, and handling routine work at scale — so people can focus on judgment, relationships, and growth. Collaborating with Docusign adds real value for customers who are building their Agentic Enterprise with Salesforce. Agentforce and Slackbot will read and act on contract terms in real-time to accelerate high value sales and service actions. Together we accelerate business processes that our customers really care about," said Joe Inzerillo, President Enterprise & AI Technology, Salesforce.
- "As organizations move from AI experimentation to enterprise-scale deployment, agreements are an essential workflow that agents need to understand and act on securely. Docusign's MCP capabilities give organizations a practical way to bring agreement workflows into the AI platforms and agent experiences where employees already work. Slalom looks forward to helping joint customers design and deploy these connected experiences in a way that drives productivity while supporting the governance, integration, and change management required for enterprise adoption," said Carlos Etter, Director of Global Enterprise Applications & CLM Practice Leader, Slalom.
- "Docusign is Experian's core agreement layer. As an early enterprise customer, we're exploring how agentic capabilities can strengthen our agreement intelligence — verifying accuracy at the drafting stage, automating across the contract lifecycle, and in doing so improving both how our teams work and how our clients experience contracting with us. We're excited by the potential agents hold for how enterprises manage agreements at scale," said Gary Sonnenthal, VP, Global Quote to Cash Product Owner, Experian.

About Docusign

Docusign brings agreements to life. Over 1.9 million customers and more than a billion people in over 180 countries use Docusign solutions to accelerate the process of doing business and simplify people's lives. With intelligent agreement management, Docusign unleashes business critical data that is trapped inside of documents. Until now, these were disconnected from business systems of record, costing businesses time, money, and opportunity. Using Docusign's AInative IAM platform, companies can create, commit, and manage agreements with solutions created

by the #1 company in e-signature and CLM. Learn more at www.docusign.com.

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