



NEWS RELEASE

CenturyLink Business Markets Group Wins "Best-in-Class" Awards

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MONROE, La., June 10, 2011 /PRNewswire/ -- **CenturyLink, Inc.** (NYSE: CTL) has earned two "Best-in-Class" Business Services awards, based on the 2011 Business Connectivity Report Card by ATLANTIC-ACM, a leading telecommunications research consultancy and benchmarking firm.

(Logo: <http://photos.prnewswire.com/prnh/20090602/DA26511LOGO>)

Presenting the awards yesterday at the Yale Club of New York City, ATLANTIC-ACM recognized CenturyLink's Business Markets Group for excellence based on customer feedback in two key areas: ILEC/IXC Billing and ILEC/IXC Enterprise Voice Value.

CenturyLink is the third-largest telecommunications company in the United States as a result of its merger with Qwest. This marks the fifth consecutive year CenturyLink or Qwest has won at least two Business Services awards, and the fourth consecutive year CenturyLink or Qwest has taken the award for Billing.

"In addition to clinching two Business Services awards, CenturyLink was top-rated for Metro Private Line (Speeds DS1 and below) for both Quality and Price Competitiveness, and Long Haul Private Line (Speeds DS3 and above) Price Competitiveness," said Dr. Judy Reed Smith, chief executive officer, ATLANTIC-ACM. "Such widespread customer satisfaction across operations and products serves as a true testament to customers' admiration for CenturyLink's range of business services."

The awards resulted from ATLANTIC-ACM's annual Business Connectivity Report Card. The Report Card evaluates telecommunications carriers in key performance areas based on approximately 3,500 customer ratings.

"These awards reflect that our customers recognize our efforts to deliver a superior level of service," said Chris

Ancell, president of CenturyLink's Business Markets Group. "We are dedicated to serving the needs of our customers and continuing this solid performance."

About ATLANTIC-ACM

Boston-based ATLANTIC-ACM is a leading provider of strategic research and consulting services serving the telecommunications and information industry. The company has been providing benchmarked customer feedback for carriers in their "Report Card" Series since 1995, including the Business Connectivity Report Card which is in its sixth year. In addition, the company assists clients in evaluating telecommunications opportunities for successful investment, market entry, benchmarking, customer response, and long-term planning. For more information, visit ATLANTIC-ACM's website at <http://www.atlantic-acm.com>.

About CenturyLink

CenturyLink is the third largest telecommunications company in the United States. The company provides broadband, voice and wireless services to consumers and businesses across the country. It also offers advanced entertainment services under the CenturyLink™ Prism™ TV and DIRECTV brands. In addition, the company provides data, voice and managed services to business, government and wholesale customers in local, national and select international markets through its high-quality advanced fiber optic network and multiple data centers. CenturyLink is recognized as a leader in the network services market by key technology industry analyst firms. CenturyLink's customers range from Fortune 500 companies in some of the country's largest cities to families living in rural America. Headquartered in Monroe, La., CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. For more information, visit www.centurylink.com.

SOURCE CenturyLink, Inc.

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