



NEWS RELEASE

## CenturyLink Named Service Provider Partner of the Year by Avaya

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MONROE, La., Nov. 4, 2010 /PRNewswire/ -- CenturyLink, Inc. (NYSE: CTL) has been named the 2010 "Service Provider Partner of the Year" by Avaya. The award was recently announced at the Avaya 2011 America's Partner Conference in Las Vegas, Nev.

Avaya is a global leader in business communications software, systems and services. This prestigious award, earned in the first year of CenturyLink's channel partner agreement with Avaya, was given based on the company's ability to fully certify and train more than 500 sales and professional engineer and technician resources, growth in revenue performance of 110 percent and internal deployment of Avaya technology.

"CenturyLink has risen to the top despite operating during economically challenging times in our country and has continued to invest their time and resources in advancing their Avaya expertise," said Sandy Preizler, vice president, Service Provider Channels, Avaya. "As a result, they were rewarded by both the market and now, by Avaya."

"This award represents CenturyLink's ongoing efforts to bring superior solutions to our business customers," said Shirish Lal, senior vice president of marketing at CenturyLink. "Our customers have leveraged Avaya technology along with advanced CenturyLink services such as Ethernet, MPLS, and Managed Services to build state of the art communications networks which help them deliver on their business objectives."

For more information on telecommunications solutions for your business, call 1-877-365-0045 or go to [www.centurylink.com/business](http://www.centurylink.com/business).

### About CenturyLink

CenturyLink is a leading provider of high-quality broadband, entertainment and voice services over its advanced

communications networks to consumers and businesses in 33 states. CenturyLink, headquartered in Monroe, La., is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. For more information on CenturyLink, visit [www.centurylink.com](http://www.centurylink.com).

### **About Avaya**

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, data solutions, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit [www.avaya.com](http://www.avaya.com)

SOURCE CenturyLink, Inc.

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