



NEWS RELEASE

CenturyLink Selects Amdocs for Operational Support Systems Consolidation

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ST. LOUIS, Dec. 5, 2012 /PRNewswire/ -- Amdocs (NYSE: DOX), the leading provider of customer experience systems and services, today announced that CenturyLink, Inc. (NYSE: CTL), the third largest telecommunications company in the United States and a recognized leader in the network services market, has selected Amdocs for an operational support systems (OSS) consolidation project.

(Logo: <http://photos.prnewswire.com/prnh/20120722/NY44154LOGO>)

Amdocs' solution, based on a single inventory repository, provides an automated, scalable platform for planning and managing next-generation services. With the Amdocs solution CenturyLink is expected to drive efficiencies with rapid time to market for new product offers. The consolidated OSS platform will also enable service fulfillment automation, streamlining CenturyLink's ordering process, while optimizing network and asset utilization.

"We chose Amdocs based on its proven experience, particularly supporting Ethernet and VPN services," said Bill Bradley, chief information officer at CenturyLink. "As we look to grow our network business, we will leverage Amdocs' experience in delivering automated and scalable OSS solutions to quickly achieve a consolidated OSS platform. Not only will this enable CenturyLink to launch future products more rapidly, but it will also reduce costs and shorten the order-to-cash cycle."

"To stay ahead, service providers need to be agile and ready for the future," said Rebecca Prudhomme, vice president for product and solutions marketing at Amdocs. "By consolidating functions across multiple technologies and lines of business, and providing a single view of network resources, Amdocs' solution will increase CenturyLink's flexibility."

Supporting Resources

- Learn more about **Amdocs OSS solutions**
- Keep up with **Amdocs news and blogs** by visiting the company's website
- Subscribe to Amdocs' **RSS Feed** and follow us on **Twitter, Facebook, Google+, LinkedIn and YouTube**

About Amdocs

For 30 years, Amdocs has ensured service providers' success and embraced their biggest challenges. To win in the connected world, service providers rely on Amdocs to simplify the customer experience, harness the data explosion, stay ahead with new services and improve operational efficiency. The global company uniquely combines a market-leading BSS, OSS and network control product portfolio with value-driven professional services and managed services operations. With revenue of \$3.2 billion in fiscal 2012, Amdocs and its approximately 20,000 employees serve customers in more than 60 countries.

Amdocs: Embrace Challenge, Experience Success.

For more information, visit Amdocs at www.amdocs.com.

Amdocs' Forward-Looking Statement

This press release includes information that constitutes forward-looking statements made pursuant to the safe harbor provision of the Private Securities Litigation Reform Act of 1995, including statements about Amdocs' growth and business results in future quarters. Although we believe the expectations reflected in such forward-looking statements are based upon reasonable assumptions, we can give no assurance that our expectations will be obtained or that any deviations will not be material. Such statements involve risks and uncertainties that may cause future results to differ from those anticipated. These risks include, but are not limited to, the effects of general economic conditions, Amdocs' ability to grow in the business segments it serves, adverse effects of market competition, rapid technological shifts that may render the Company's products and services obsolete, potential

loss of a major customer, our ability to develop long-term relationships with our customers, and risks associated with operating businesses in the international market. Amdocs may elect to update these forward-looking statements at some point in the future, however the Company specifically disclaims any obligation to do so. These and other risks are discussed at greater length in the Company's filings with the Securities and Exchange Commission, including in our Annual Report on Form 20-F for the fiscal year ended September 30, 2011, filed on December 8, 2011 and our quarterly 6-K filed forms furnished on February 2, May 15 and August 16, 2012.

SOURCE Amdocs