



NEWS RELEASE

CenturyLink Wholesale Receives Five "Best-in-Class" Awards

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MONROE, La., Sept. 24, 2013 /PRNewswire/ -- **CenturyLink, Inc.** (NYSE: CTL) was selected by its wholesale customers across the U.S. as the recipient of five "Best-in-Class" awards. The honors were presented to CenturyLink today by international research firm ATLANTIC-ACM during a ceremony at the COMPTEL PLUS 2013 convention in Orlando.

(Logo: <http://photos.prnewswire.com/prnh/20090602/DA26511LOGO>)

The ATLANTIC-ACM 2013 U.S. Metro Wholesale Carrier Report Card, based on customer survey results, shows **CenturyLink Wholesale** rated best-in-class for its customer service, sales representatives, provisioning, billing and data value. This is the 8th consecutive year that CenturyLink has been honored by ATLANTIC-ACM with Best-in-Class awards.

"These awards are particularly important to CenturyLink because they represent the voice of the customer and directly reflect the experience they have with us," said Bill Cheek, president of CenturyLink's wholesale markets group. "We are a company that is committed to providing high-quality communications solutions along with outstanding customer service."

"CenturyLink's year-over-year wins reflect a continued focus on providing exemplary support to their customers," stated Fedor Smith, President, ATLANTIC-ACM. "According to wholesale buyers, CenturyLink consistently beats customers' expectations for on-time service delivery, customer service, and overall data value."

The survey results are detailed in **ATLANTIC-ACM's** 2013 Metro Wholesale Carrier Report Card.

About CenturyLink

CenturyLink is the third largest telecommunications company in the United States and is recognized as a leader in

the network services market by technology industry analyst firms. The company is a global leader in cloud infrastructure and hosted IT solutions for enterprise customers. CenturyLink provides data, voice and managed services in local, national and select international markets through its high-quality advanced fiber optic network and multiple data centers for businesses and consumers. The company also offers advanced entertainment services under the CenturyLink® Prism™ TV and DIRECTV brands. Headquartered in Monroe, La., CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. For more information, visit www.centurylink.com.

About ATLANTIC-ACM

Boston-based ATLANTIC-ACM is a leading provider of strategic research and consulting services for the telecommunications and information industries. In addition to producing the industry's principal benchmarking, sizing and opportunity studies, the company assists clients in evaluating telecommunications opportunities for successful investment, market entry and long-term planning. For more information, visit ATLANTIC-ACM's website at www.atlantic-acm.com.

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