



NEWS RELEASE

CenturyLink Wholesale Receives Three Best-in-Class Awards from ATLANTIC-ACM

2012-10-08

MONROE, La., Oct. 8, 2012 /PRNewswire/ -- For the seventh consecutive year, **CenturyLink, Inc.** (NYSE: CTL) earned best-in-class honors from customers across the nation surveyed for the ATLANTIC-ACM Metro Wholesale Report Card. **CenturyLink Wholesale** won three of the firm's coveted Best-in-Class Awards in the Incumbent Local Exchange Carrier (ILEC) category. ATLANTIC-ACM is an international strategy consulting and research firm focusing on the emerging and converging telecommunications and multimedia industries worldwide.

(Logo: <http://photos.prnewswire.com/prnh/20090602/DA26511LOGO>)

CenturyLink Wholesale took Best-in-Class in the firm's ILEC category for customer service and data value and tied for best in provisioning.

"Being recognized by our customers year after year for the services we provide is a great honor for us," said **Bill Cheek**, president of CenturyLink's wholesale markets group. "Not only do we offer them a robust suite of high-quality solutions, we learn their business, listen to their needs and collaborate with them every step of the way. We look forward to continuing our commitment to offer best-in-class service, now and in the future."

"CenturyLink's award-winning streak reflects a consistent focus on providing exceptional customer service," explained **Fedor Smith**, President, ATLANTIC-ACM. "Judging by our survey results, CenturyLink's wholesale customers appreciate the company's deep commitment to delivering exceptional customer support, product value and efficient service delivery."

The survey results are detailed in ATLANTIC-ACM's 2012 Metro Wholesale Report Card.

About CenturyLink

CenturyLink is the third largest telecommunications company in the United States and is recognized as a leader in the network services market by technology industry analyst firms. The company is a global leader in cloud infrastructure and hosted IT solutions for enterprise customers. CenturyLink provides data, voice and managed services in local, national and select international markets through its high-quality advanced fiber optic network and multiple data centers for businesses and consumers. The company also offers advanced entertainment services under the CenturyLink™ Prism™ TV and DIRECTV brands. Headquartered in Monroe, La., CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. For more information, visit www.centurylink.com.

About ATLANTIC-ACM

Boston-based ATLANTIC-ACM is a leading provider of strategic research and consulting services, serving the telecommunications and information industries. In addition to producing the industry's principal benchmarking, sizing and opportunity studies, the company assists clients in evaluating telecommunications opportunities for successful investment, market entry, and long-term planning. For more information, visit ATLANTIC-ACM's website at <http://www.atlantic-acm.com>

SOURCE CenturyLink, Inc.