



NEWS RELEASE

CenturyLink Wholesale Wins Five Best-in-Class Awards from ATLANTIC-ACM

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MONROE, La., Oct. 3, 2011 /PRNewswire/ -- For the sixth consecutive year, **CenturyLink** (NYSE: CTL) earned best-in-class honors from customers across the nation surveyed for the ATLANTIC-ACM Metro Wholesale Report Card. CenturyLink Wholesale won five of the firm's coveted Best-in-Class Awards in the Incumbent Local Exchange Carrier (ILEC) category. ATLANTIC-ACM is an international strategy consulting and research firm focusing on the emerging and converging telecommunications and multimedia industries worldwide.

(Logo: <http://photos.prnewswire.com/prnh/20090602/DA26511LOGO>)

CenturyLink Wholesale took Best-in-Class in the firm's ILEC category for customer service, network performance, data value, provisioning and sales representatives.

"We take pride in delivering a robust suite of high quality data/IP and voice solutions to our wholesale customers domestically and internationally," said **Bill Cheek**, president of CenturyLink's wholesale markets group. "We are grateful for our customers, who continue to appreciate our dedication to serving them, and to ATLANTIC-ACM for conducting the surveys and providing us with important feedback. It is an honor to be recognized by our customers for 6 consecutive years."

"CenturyLink's award-winning streak reflects a consistent focus on providing exceptional customer service," explained **Dr. Judy Reed Smith**, chief executive officer and founder, ATLANTIC-ACM. "Judging by our survey results, CenturyLink's wholesale customers appreciate the company's deep commitment to delivering exceptional products and services."

The survey results are detailed in ATLANTIC-ACM's 2011 Metro Wholesale Report Card.

About CenturyLink

CenturyLink is the third largest telecommunications company in the United States. The company provides broadband, voice and wireless services to consumers and businesses across the country. It also offers advanced entertainment services under the CenturyLink™ Prism™ TV and DIRECTV brands. In addition, the company provides data, voice and managed services to business, government and wholesale customers in local, national and select international markets through its high-quality advanced fiber optic network and multiple data centers. CenturyLink is recognized as a leader in the network services market by key technology industry analyst firms. CenturyLink's customers range from Fortune 500 companies in some of the country's largest cities to families living in rural America. Headquartered in Monroe, La., CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. For more information, visit www.centurylink.com.

About ATLANTIC-ACM

Boston-based ATLANTIC-ACM is a leading provider of strategic research and consulting services, serving the telecommunications and information industries. In addition to producing the industry's principal benchmarking, sizing and opportunity studies, the company assists clients in evaluating telecommunications opportunities for successful investment, market entry, and long-term planning. For more information, visit ATLANTIC-ACM's website at <http://www.atlantic-acm.com>

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