



NEWS RELEASE

CenturyLink selected to provide statewide voice service for the Texas Health and Human Services Commission

2015-08-31

MONROE, La., Aug. 31, 2015 /PRNewswire/ -- **CenturyLink, Inc.** (NYSE: CTL) today announced that it was awarded a contract by the State of Texas Health and Human Services Commission (HHSC) to provide managed IP-based voice service for the agency's more than 400 statewide locations.

Using a hybrid IT approach that leverages technology already owned by HHSC alongside new CenturyLink services, CenturyLink will provide ongoing management of the agency's existing phone infrastructure, which includes some IP-based phone systems and some legacy analog phone systems. CenturyLink will migrate users of an analog phone system to CenturyLink's **Managed Enterprise: Hosted Collaboration Solution**, a VoIP and unified communications platform that is hosted in the cloud.

"Managed VoIP services from CenturyLink are focused on helping customers improve their organizational agility using the latest technology while at the same time controlling IT spending with our transparent and predictable pricing model," said Kenny Wyatt, senior vice president of business solutions, CenturyLink. "We look forward to delivering a simplified user experience as well as improved efficiency and collaboration with this voice solution for the Texas Health and Human Services Commission."

Texas HHSC employees will have access to advanced voice calling features as well as unified communications (UC) applications. To support an increasingly mobile workforce, CenturyLink will provide UC tools to HHSC that can allow employees to access messaging and calling features from multiple devices, even while working remotely.

CenturyLink provides supported as well as fully managed versions of Hosted VoIP, a cloud-based VoIP service, and SIP trunking, a VoIP service operated by on-premises equipment. Because CenturyLink has a complete portfolio of VoIP solutions, business and government customers have the flexibility to combine Hosted VoIP and SIP trunking systems to best meet unique needs, such as supporting multi-site office environments. CenturyLink also offers business customers across all market segments a full range of unified communications tools that drive productivity and collaboration.

Learn more about CenturyLink's complete portfolio of voice solutions, including the Managed Enterprise: Hosted Collaboration Solution and other managed services at <http://www.centurylink.com/business/enterprise/managed-services/>.

About CenturyLink

CenturyLink (NYSE: CTL) is a global communications, hosting, cloud and IT services company enabling millions of customers to transform their businesses and their lives through innovative technology solutions. CenturyLink offers network and data systems management, Big Data analytics and IT consulting, and operates more than 55 data centers in North America, Europe and Asia. The company provides broadband, voice, video, data and managed services over a robust 250,000-route-mile U.S. fiber network and a 300,000-route-mile international transport network. Visit **CenturyLink** for more information.

Logo - <http://photos.prnewswire.com/prnh/20090602/DA26511LOGO>

To view the original version on PR Newswire, visit: <http://www.prnewswire.com/news-releases/centurylink-selected-to-provide-statewide-voice-service-for-the-texas-health-and-human-services-commission-300135030.html>

SOURCE CenturyLink, Inc.