



NEWS RELEASE

CenturyLink's bilingual call center marks anniversary

2013-07-22

PHOENIX, July 22, 2013 /PRNewswire/ -- The bilingual call center of **CenturyLink, Inc.** (NYSE: CTL) is celebrating 29 years of meeting the needs of Spanish-speaking customers.

(Logo: <http://photos.prnewswire.com/prnh/20090602/DA26511LOGO>)

"El Centro de CenturyLink" was founded in Phoenix in 1984 by three employees who saw a need to provide in-language customer service to the company's Spanish-speaking customer base. Today, El Centro remains based in Phoenix, and has more than 180 bilingual employees serving the residential and small business communications needs of customers through phone and online sales, service, and technical support.

In addition to serving customers, El Centro is also committed to investing in the communities it serves. El Centro employees collect school supplies, canned food, clothing and monetary donations to support local children and families in need.

"On behalf of CenturyLink, I would like to congratulate our bilingual call center employees for 29 years of service to the Hispanic community," said Ken McMahon, vice president/general manager of CenturyLink in Phoenix.

To learn more about CenturyLink's products or services in Spanish or to chat with an in-language representative, visit espanol.centurylink.com or call 1-800-624-7957.

About CenturyLink

CenturyLink is the third largest telecommunications company in the United States and is recognized as a leader in the network services market by technology industry analyst firms. The company is a global leader in cloud infrastructure and hosted IT solutions for enterprise customers. CenturyLink provides data, voice and managed services in local, national and select international markets through its high-quality advanced fiber optic network

and multiple data centers for businesses and consumers. The company also offers advanced entertainment services under the CenturyLink® Prism™ TV and DIRECTV brands. Headquartered in Monroe, La., CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. For more information, visit www.centurylink.com.

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