



NEWS RELEASE

Lumen Elevates Melissa Mann and Jessica Taylor to Chief Officer Roles, Strengthening Public Policy and Communications Leadership

2026-05-26

DENVER--(BUSINESS WIRE)-- Lumen Technologies (NYSE: LUMN) today announced the elevation of Melissa Mann to Chief Public Policy Officer and the promotion of Jessica Taylor to Senior Vice President and Chief Communications Officer. The appointments underscore the strategic importance of public policy and communications as Lumen advances its transformation and deepens its engagement with government and enterprise customers.

Lumen Chief Public Policy Officer Melissa Mann

“Melissa and Jessica are exceptional leaders who have

helped shape Lumen’s voice, strengthen our stakeholder engagement, and advance our public policy priorities,” said Lumen CEO Kate Johnson. “Melissa has built a credible, effective public policy organization, and Jessica has played a critical role in sharpening our communications strategy and corporate narrative during a pivotal period for the company. These elevations reflect both the importance of these functions and our commitment to recognizing and elevating strong leaders who are driving meaningful impact across the business.”

Mann has been a trusted leader at Lumen for nearly a decade, shaping the company’s public policy strategy and fostering strong relationships with legislators, regulators, and industry stakeholders. In her expanded role as Chief Public Policy Officer, she will continue leading Lumen’s global advocacy efforts in support of the company’s work with government and regulated industry customers, as well as the advancement of Lumen’s network, AI, and digital transformation initiatives.

“I’m honored to step into this role and continue advancing policy work that supports Lumen, our industry and the communities we serve,” said Mann. “I’m proud of the strong relationships our team has built and the role we play in driving thoughtful advocacy that supports Lumen’s long-term growth.”



+1 603 404 7003

Source: Lumen Technologies