

VOYA FINANCIAL, INC.

TECHNOLOGY, INNOVATION AND OPERATIONS COMMITTEE CHARTER

Committee Membership:

The Technology, Innovation and Operations Committee (the “Committee”) of the Board of Directors (the “Board”) of Voya Financial, Inc. (the “Company”) shall consist of at least three members of the Board. The members of the Committee shall be appointed by the Board. Members shall serve at the pleasure of the Board and for such term or terms as the Board may determine.

Committee Purpose and Responsibilities:

The Committee shall:

- Receive reports from management on information technology as well as commercial and technical innovation strategies and matters.
- Review the Company’s technology and innovation strategies and associated budgets for the Company and its business segments.
- Review and make recommendations to the Board regarding significant investments in support of the Company’s technology and innovation strategies.
- Review the measurements and tracking systems in place to achieve successful innovation.
- Review and discuss the Company’s technology and innovation policies.
- Monitor and evaluate existing and future trends in technology and innovation that may affect the Company’s strategic plans, including monitoring overall industry trends.
- Review the major technology risk exposures of the Company and the disclosure thereof in the Company’s annual report on Form 10-K, including risks relating to information security, cybersecurity, software change management and deployment and system capacity, and the steps management has taken to monitor and control such exposures.
- Review the Company’s business continuity planning and disaster recovery capabilities and contingency plans.
- Review with management the Company’s risk management and risk assessment guidelines and policies regarding technology risks.
- Coordinate with the Risk, Investment and Finance Committee (with respect to cybersecurity risks) and the Audit Committee and to help ensure that the committees have

received the information necessary to permit them to fulfill their duties and responsibilities with respect to oversight of risk management and risk assessment.

- Take such other actions and do such other things as may be specifically referred or delegated by the Board from time to time.

Committee Structure and Operations:

The Board shall designate one member of the Committee as its chairperson. In the event of a tie vote on any issue, the chairperson's vote shall decide the issue. The chairperson may temporarily delegate his or her responsibilities to another member of the Committee if he or she is not available to perform them. The Committee shall meet at least four times a year at a time and place determined by the Committee chairperson, with further meetings to occur, or actions to be taken by unanimous written consent, when deemed necessary or desirable by the Committee or its chairperson. Members of the Committee may participate in a meeting of the Committee by means of conference call or similar communications equipment by means of which all persons participating in the meeting can hear each other.

Delegation to Subcommittee:

The Committee may, in its discretion, delegate all or a portion of its duties and responsibilities to a subcommittee of the Committee.

Performance Evaluation:

The Committee shall prepare and review with the Board an annual performance evaluation of the Committee, which evaluation shall compare the performance of the Committee with the requirements of this charter. The performance evaluation shall also recommend to the Board any improvements to the Committee's charter deemed necessary or desirable by the Committee. The performance evaluation by the Committee shall be conducted in such manner as the Committee deems appropriate. The report to the Board may take the form of an oral report by the chairperson of the Committee or any other member of the Committee designated by the Committee to make this report.

Resources and Authority of the Committee:

The Committee shall have the resources and authority appropriate to discharge its duties and responsibilities, including the authority to select, retain, terminate, and approve the fees and other retention terms of special counsel or other experts or consultants, as it deems appropriate, without seeking approval of the Board or management.