

# Voya Financial Fact Sheet



## Q2 2021

Voya Financial, Inc. (NYSE: VOYA), provides health, wealth and investment solutions that enable its individual, workplace and institutional clients to achieve their financial wellness goals with confidence. With a vision to be America's Retirement Company®, Voya's products, solutions and digital capabilities help create a better financial future for all.



6,000  
employees

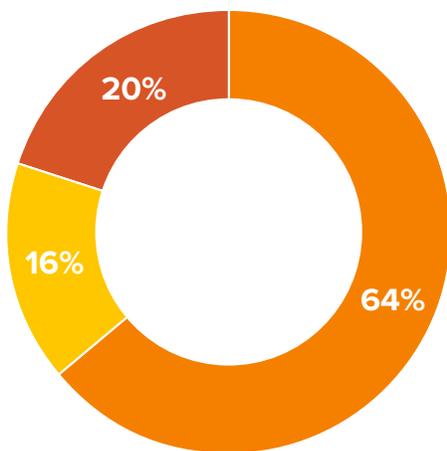


14.8 million  
customers

\$7.6 billion  
2020 revenues

\$721 billion  
total AUM and AUA\*

\$7.5 billion  
market cap\*  
\*as of June 30, 2021



Percentage of adjusted operating earnings before income taxes by segment – 12 months ended June 30, 2021\*\*

- Wealth Solutions
- Health Solutions
- Investment Management

\*\*Excludes Corporate.

## Our Businesses:

**Wealth Solutions** is a top-five\*\*\* provider of retirement products and services in the U.S. serving more than 51,000 institutional clients and 6 million individual retirement plan participants. Voya also has approximately 600 financial professionals serving retail and workplace clients. Voya is focused on guiding Americans to greater retirement readiness and financial wellness through employer-sponsored savings plans and holistic retirement and income guidance.

**Health Solutions** is a leading provider of stop-loss and supplemental health insurance in the U.S. Voya provides a comprehensive and highly

flexible portfolio of life, disability, voluntary insurance products, and health savings and spending accounts to businesses covering over 6.6 million individuals through the workplace.

**Investment Management** is a leading, active asset management firm serving both affiliated and external institutions as well as individual investors. Drawing on over 40 years of history in investment management, the firm has the experience and resources to provide clients with investment solutions with an emphasis on equities, fixed income, and multi-asset strategies and solutions.

\*\*\*Pensions & Investments Magazine, Defined Contribution Record Keepers Directory, April 2021.

## Awards and Recognition:



Third-party awards and/or rankings about entities within the Voya family of companies are given based upon various criteria and methodologies. Awards and/or rankings are not representative of actual client experiences or outcomes, and are not indicative of any future performance. For certain awards/rankings, Voya pays a fee to be considered. For material facts regarding an award, including but not limited to whether a fee was paid to be eligible for the award, please visit [www.voya.com/about-us/our-character/awards-and-recognition](http://www.voya.com/about-us/our-character/awards-and-recognition).

## Voya Cares®



The Voya Cares program is an extension of our mission to help all Americans plan, invest and protect their financial future. Specifically, the program impacts the lives of people with disabilities and special needs, as well as their caregivers, by helping them think differently — and holistically — about their financial future.

At the intersection of our culture and business expertise, Voya Cares is designed to help serve the one in four Americans who are impacted by a disability,<sup>1</sup> which is a vast and largely underserved community. Learn more by visiting [VoyaCares.com](http://VoyaCares.com).

Voya also received a score of 100% on the 2021 Disability Equality Index®, designating the company as one of 191 companies named as a “Best Places to Work for Disability Inclusion” for the fourth consecutive year.



## Our Four Pillars of Corporate Responsibility



### Empowering Our People

**50%** Gender parity among independent Board Members

**116,000** Employee Training Hours

**57%** Enterprise Leadership Nonprofit Board Service

**50%** Gender Parity among Voya's workforce



### Serving Our Clients

**94%** Customer Satisfaction for Wealth Solutions business<sup>2</sup>

**40** ESG Engagements with Portfolio Companies

**218,000+** Benefit Claims Paid

**28%** Increased Savings for myOrangeMoney Users<sup>3,4</sup>



### Investing in Communities

**40** Paid Volunteer Hours Annually

**37,000+** Hours of Volunteer Service

**\$5.6M** Employee Donations with Foundation Matching Gifts

**3,250+** Unique Nonprofit Organizations Served<sup>5</sup>



### Protecting the Environment<sup>6</sup>

**54%** Energy Reduction

**88%** Paper Use Reduction

**120%** Electricity Use Offset

**13.7 Million** Disposable Cups Diverted from Landfill<sup>7</sup>

1. "Prevalence of Disabilities and Health Care Access by Disability Status and Type Among Adults — U.S., 2016"

2. Based on July-August 2020 survey data

3. Based on data from 4/1/19 through 3/31/20

4. Voya Plan Participant myOrangeMoney users save 28% more than non-users

5. Nonprofit beneficiaries of volunteerism hours and donations

6. Performance as compared to 2007 baseline

7. Since 2008, due to our *Bring Your Own Mug* program

For more information: [Voya.com](http://Voya.com)

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