

Nelnet FFELP Claim Filing & Gross Reject Rates

Calendar Year	\$ Claim Filed	\$ Rejected	% Rejected
2015	1,077,480,000	949,707	0.0881%
2016	1,160,001,000	638,780	0.0551%
2017	1,018,101,000	445,155	0.0437%
2018	1,347,621,000	789,682	0.0586%
2019	2,291,222,000	765,955	0.0334%
2020	1,105,249,000	1,858,879	0.1682%
2021	1,867,364,000	1,178,201	0.0631%
2022	2,033,193,000	588,116	0.0289%
2023	1,435,511,000	805,315	0.0561%
2024	1,366,578,000	1,083,752	0.0793%
2025	552,100,000	2,060,235	0.3732%

** Nelnet servicing portfolio, gross claims rejected, through 8/31/2025*