# FIRST AMERICAN FINANCIAL Fall Investor Presentation

September, 2018



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CERTAIN STATEMENTS MADE IN THIS PRESENTATION AND THE RELATED MANAGEMENT COMMENTARY AND RESPONSES TO INVESTOR QUESTIONS CONTAIN FORWARD-LOOKING STATEMENTS WITHIN THE MEANING OF SECTION 27A OF THE SECURITIES ACT OF 1933, AS AMENDED, AND SECTION 21E OF THE SECURITIES EXCHANGE ACT OF 1934, AS AMENDED. THESE FORWARD-LOOKING STATEMENTS CAN BE IDENTIFIED BY THE FACT THAT THEY DO NOT RELATE STRICTLY TO HISTORICAL OR CURRENT FACTS AND MAY CONTAIN THE WORDS "BELIEVE," "ANTICIPATE," "EXPECT," "INTEND," "PLAN," "PREDICT," "ESTIMATE," "PROJECT," "WILL BE," "WILL CONTINUE," "WILL LIKELY RESULT," OR OTHER SIMILAR WORDS AND PHRASES OR FUTURE OR CONDITIONAL VERBS SUCH AS "WILL," "MAY," "MIGHT," "SHOULD." "WOULD." OR "COULD." THESE FORWARD-LOOKING STATEMENTS INCLUDE. WITHOUT LIMITATION. STATEMENTS REGARDING FUTURE OPERATIONS. PERFORMANCE, FINANCIAL CONDITION, PROSPECTS, PLANS AND STRATEGIES, THESE FORWARD-LOOKING STATEMENTS ARE BASED ON CURRENT EXPECTATIONS AND ASSUMPTIONS THAT MAY PROVE TO BE INCORRECT. RISKS AND UNCERTAINTIES EXIST THAT MAY CAUSE RESULTS TO DIFFER MATERIALLY FROM THOSE SET FORTH IN THESE FORWARD-LOOKING STATEMENTS. FACTORS THAT COULD CAUSE THE ANTICIPATED RESULTS TO DIFFER FROM THOSE DESCRIBED IN THE FORWARD-LOOKING STATEMENTS INCLUDE, WITHOUT LIMITATION, INTEREST RATE FLUCTUATIONS; CHANGES IN THE PERFORMANCE OF THE REAL ESTATE MARKETS; VOLATILITY IN THE CAPITAL MARKETS; UNFAVORABLE ECONOMIC CONDITIONS; FAILURES AT FINANCIAL INSTITUTIONS WHERE THE COMPANY DEPOSITS FUNDS; CHANGES IN APPLICABLE LAWS AND GOVERNMENT REGULATIONS; HEIGHTENED SCRUTINY BY LEGISLATORS AND REGULATORS OF THE COMPANY'S TITLE INSURANCE AND SERVICES SEGMENT AND CERTAIN OTHER OF THE COMPANY'S BUSINESSES; USE OF SOCIAL MEDIA BY THE COMPANY AND OTHER PARTIES; REGULATION OF TITLE INSURANCE RATES; LIMITATIONS ON ACCESS TO PUBLIC RECORDS AND OTHER DATA; CHANGES IN RELATIONSHIPS WITH LARGE MORTGAGE LENDERS AND GOVERNMENT-SPONSORED ENTERPRISES; CHANGES IN MEASURES OF THE STRENGTH OF THE COMPANY'S TITLE INSURANCE UNDERWRITERS, INCLUDING RATINGS AND STATUTORY CAPITAL AND SURPLUS; LOSSES IN THE COMPANY'S INVESTMENT PORTFOLIO; MATERIAL VARIANCE BETWEEN ACTUAL AND EXPECTED CLAIMS EXPERIENCE; DEFALCATIONS, INCREASED CLAIMS OR OTHER COSTS AND EXPENSES ATTRIBUTABLE TO THE COMPANY'S USE OF TITLE AGENTS; ANY INADEQUACY IN THE COMPANY'S RISK MANAGEMENT FRAMEWORK; SYSTEMS DAMAGE, FAILURES, INTERRUPTIONS AND INTRUSIONS, OR UNAUTHORIZED DATA DISCLOSURES; PROCESS AUTOMATION; TECHNOLOGICAL DEVELOPMENTS THAT CHANGE THE WAY REAL ESTATE TRANSACTIONS ARE CONDUCTED AND RELATED DOCUMENTS ARE PROCESSED; ERRORS AND FRAUD INVOLVING THE TRANSFER OF FUNDS: THE COMPANY'S USE OF A GLOBAL WORKFORCE: INABILITY OF THE COMPANY'S SUBSIDIARIES TO PAY DIVIDENDS OR REPAY FUNDS: AND OTHER FACTORS DESCRIBED IN THE COMPANY'S QUARTERLY REPORT ON FORM 10-Q. INCLUDING UNDER THE CAPTION "RISK FACTORS" IN ITEM 1A OF PART II OF THAT REPORT. THE FORWARD-LOOKING STATEMENTS SPEAK ONLY AS OF THE DATE THEY ARE MADE. THE COMPANY DOES NOT UNDERTAKE TO UPDATE FORWARD-LOOKING STATEMENTS TO REFLECT CIRCUMSTANCES OR EVENTS THAT OCCUR AFTER THE DATE THE FORWARD-LOOKING STATEMENTS ARE MADE.



### Use of non-GAAP Financial Measures

THIS SLIDE PRESENTATION CONTAINS CERTAIN FINANCIAL MEASURES THAT ARE NOT PRESENTED IN ACCORDANCE WITH GENERALLY ACCEPTED ACCOUNTING PRINCIPLES (GAAP), INCLUDING ADJUSTED INVESTMENT INCOME. ADJUSTED INVESTMENT INCOME EXCLUDES AFFILIATED INVESTMENTS AND IS PRESENTED BECAUSE IT PROVIDES THE COMPANY'S MANAGEMENT AND READERS AND VIEWERS OF THIS PRESENTATION WITH A BETTER UNDERSTANDING OF THE IMPACT OF INTEREST RATES ON THE COMPANY'S INVESTMENT INCOME OVER TIME. THE COMPANY DOES NOT INTEND FOR THESE NON-GAAP FINANCIAL MEASURES TO BE A SUBSTITUTE FOR ANY GAAP FINANCIAL INFORMATION. IN THE SLIDE PRESENTATION THESE NON-GAAP FINANCIAL MEASURES HAVE BEEN PRESENTED WITH, AND RECONCILED TO, THE MOST DIRECTLY COMPARABLE GAAP FINANCIAL MEASURES. INVESTORS SHOULD USE THESE NON-GAAP FINANCIAL MEASURES ONLY IN CONJUNCTION WITH THE COMPARABLE GAAP FINANCIAL MEASURES.







# Leader in the Title and Settlement Services Industry

\$5.8B Total Revenue

18,700 Employees

92% of Revenue, Title Segment

 $26.2^{0/0}$  Title Market Share

Offices

of Revenue, Specialty Insurance Segment

\$9.6B Total Assets

**Q** Countries

**Trusted National Brand** 

Largest Title Plant and Property Record Database

Fortune 100 Best Companies to Work For® 2016 – 2017 – 2018



### FIRST AMERICAN STRATEGY

#### VISION:

To Be the Premier Title Insurance and Settlement Services Company

Profitably Grow Our Core Title and Settlement Business

Strengthen the Enterprise Through Data and Process Advantage Manage
and Actively
Invest in
Complementary
Businesses that
Support or
Expand the
Core

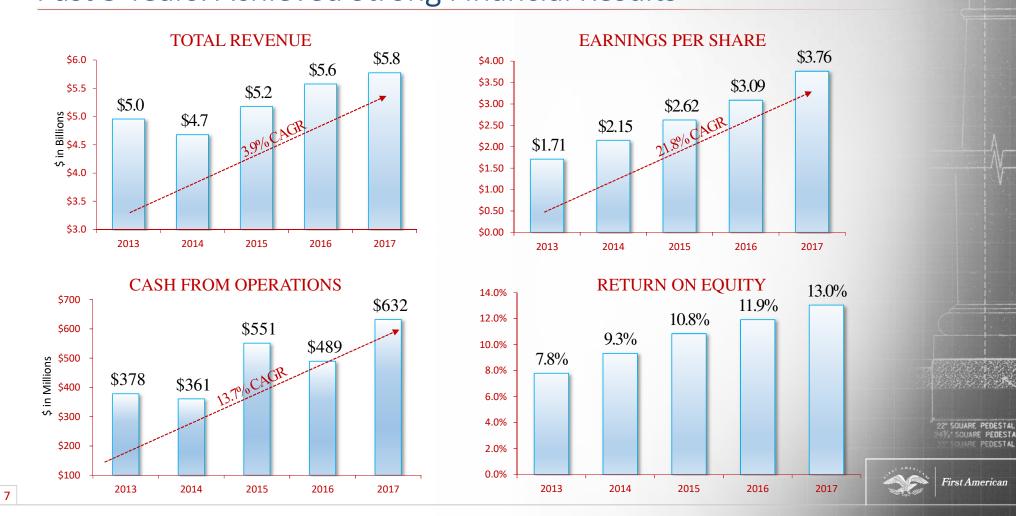
Deploy Our Capital to Maximize Long-Term Shareholder Returns

Innovation

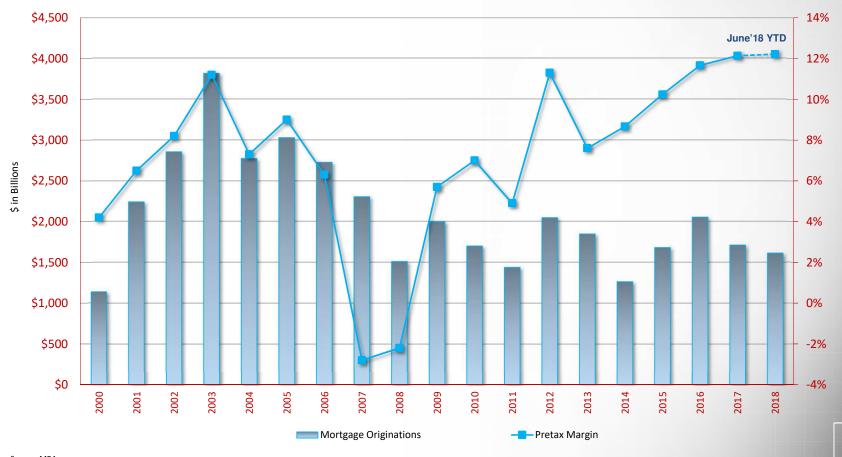
Compliance and Risk Management People and Culture



# Past 5 Years: Achieved Strong Financial Results

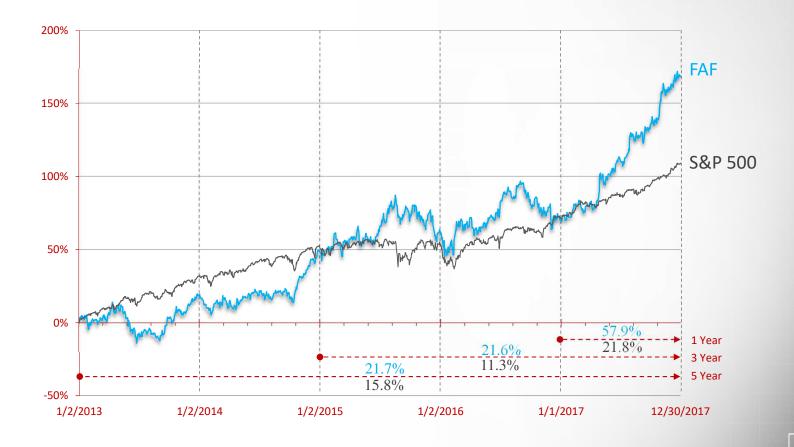


# Historical Title Insurance Margin



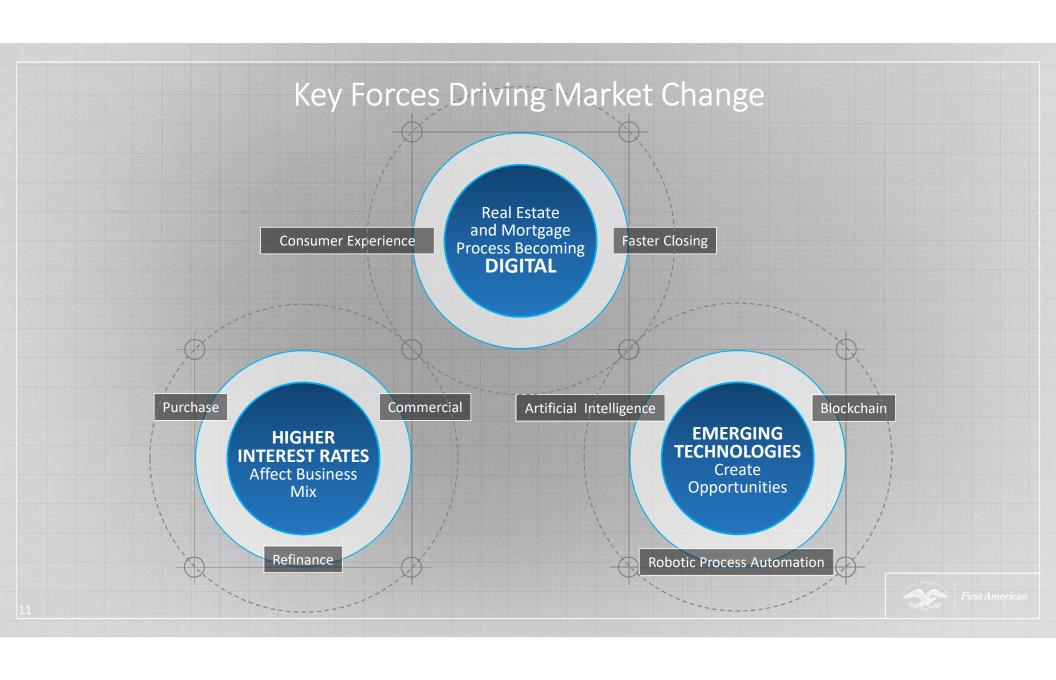


# Total Shareholder Return

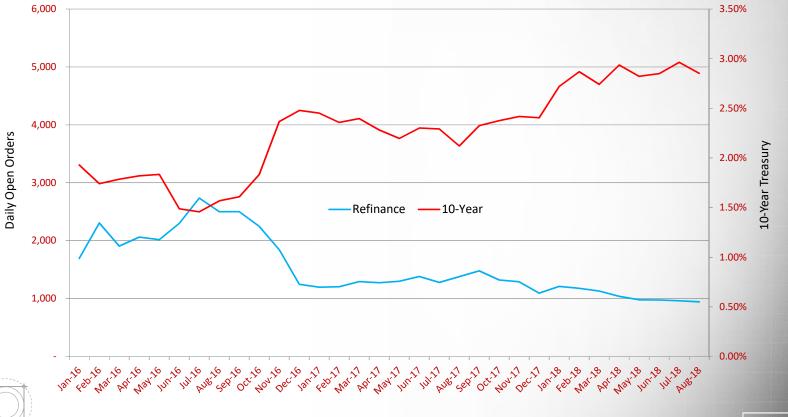






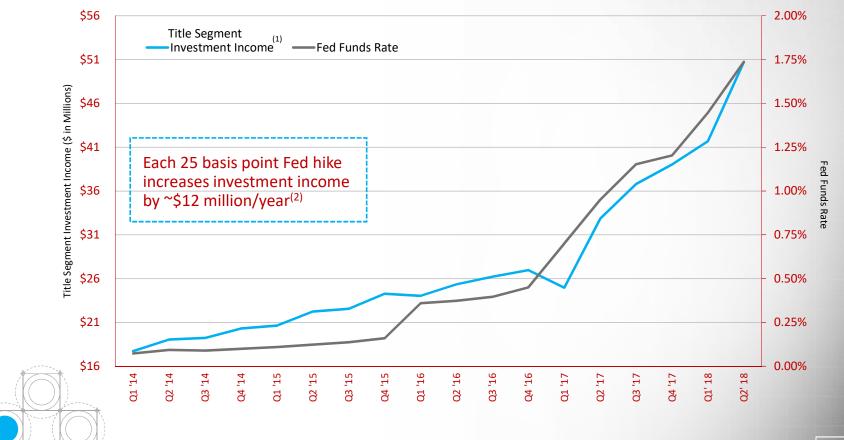


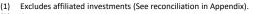
# Rising Rates Have Changed the Business Mix





# ... and Higher Short-term Rates Benefit Investment Income





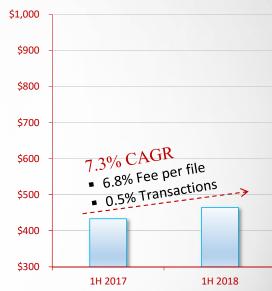
(2) Company estimate.



# **Strong Purchase Market Continues**

#### DIRECT PURCHASE REVENUE





#### **Purchase Market**

- Strong economy and job growth
- Low inventory continues to drive home price appreciation
- Expect purchase revenue growth to continue

#### First American Operations

- 550 local offices focused on purchase
- Leading homebuilder business
- Fee per file 2.5x refinance



# Digital Transformation of Mortgage and Closing Process Underway **Digital Experience Quality Service Proactive Communication** Transparency **Real Estate** DIGITAL SOLUTIONS Consumers Agents First American Financial Lenders **Faster Closings Reduced Costs** Improved Accuracy

# **Emerging Technologies Create Opportunities**



Emerging Technologies

- High potential use case when coupled with proprietary data
  - Enhanced data collection and predictive analytics to drive title automation and enhance risk decisioning
  - Reduced operational costs
  - Improved productivity



- Opportunity to drive process efficiencies
- Collaborating with lenders on proof of concepts
- After extensive testing, nearing launch of first production application for internal use
- In our view, unlikely to disrupt title
  - Doesn't address many title issues (fraud, easements, special rights, etc.)
  - Numerous legal and financial challenges



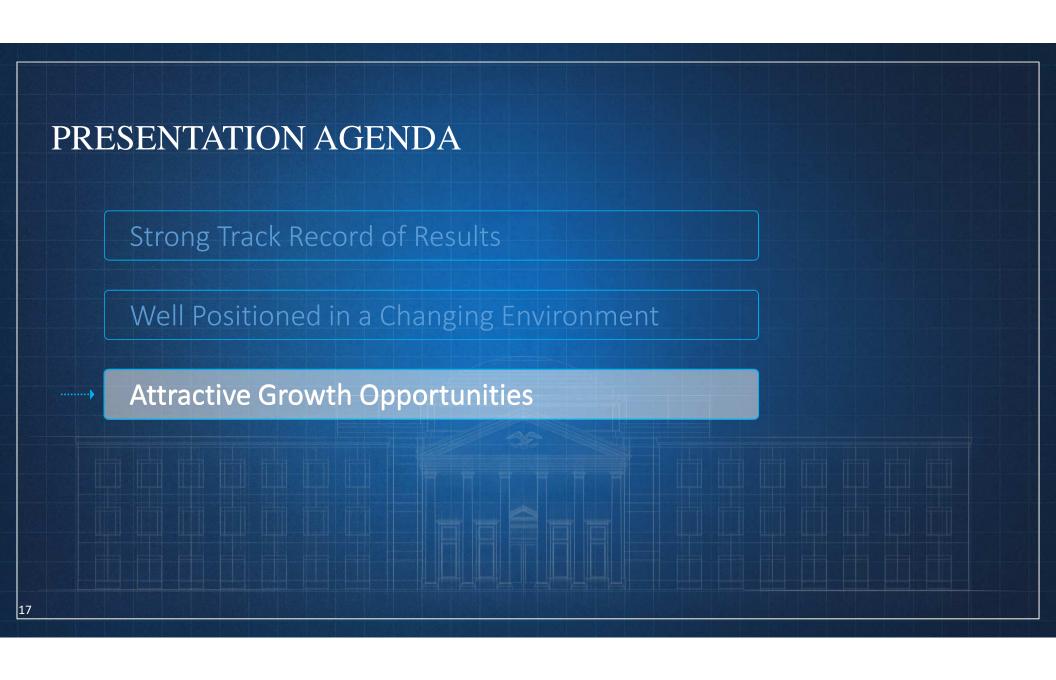


- Automation of standard, repeatable tasks improves productivity and reduces cost
- Nearly 100 pilots being evaluated across operations including accounting and underwriting
- A number of applications are now in production









# Strong Outlook for Title and Settlement Business

### Revenue Growth

- Favorable purchase market trends continue
- Commercial fundamentals remain strong
- Investment income improves as short term rates rise
- Refinance activity approaching a floor

### **Cost Efficient Operation**

- Disciplined cost management culture
- Prudent underwriting has driven claim losses lower
- Leveraging data and technology to improve productivity and enhance risk decisioning

### Title Margin

- Focus remains on margin expansion
- Record margin in 2016, again in 2017



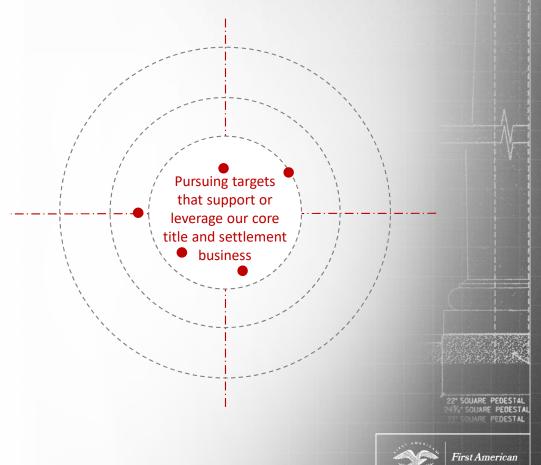
# Disciplined M&A Strategy Drives Growth

## **Focused Strategy**

- Title companies that expand our footprint in key markets
- Companies that enhance our data capabilities or expand product and service offerings

### **Disciplined Process**

- Strategic and cultural fit
- Risk adjusted return targets
- Operational integration



		Mergers & Acquisition	ons		
		COMPANY	ТҮРЕ	TOTAL SPEND <sup>(1)</sup>	
2018	First Funding PCN	Provides residential warehouse funding and management services to small and mid-sized mortgage originators.  Provides residential mortgage closing services including a software platform known as Safe Escrow that enables more efficient and secure cash disbursement and closing processes for title agents.	Complementary  Complementary	\$78M	
2017	SIS Nevada Title	Buyout of long standing joint venture of title information provider.  Leading title and escrow company with a strong presence in southern Nevada.	Complementary Title	\$91M	<ul> <li>Acquire companies strategic to our core business that:</li> <li>Strengthen geographic presence</li> </ul>
2016	TD Service RedVision Forsythe	Leading provider of technology and services to the mortgage banking industry; broadens and enhances our post-closing and document management capabilities.  Largest independent provider of title and real property research; expands coverage to all 50 states and significantly improves product capabilities in the agent channel.  Largest independent appraisal company in the U.S.; significantly expanded valuation offering to lender customers.	Complementary  Complementary  Complementary	\$115M	<ul> <li>Enhance product breadth</li> <li>Analyze expected returns on a risk-adjusted basis</li> <li>Aggressively integrate acquisitions to realize</li> </ul>
2015	TitleVest	Title/Settlement service agent with significant residential position in NYC.	Title	\$32M	synergies
2014	Interthinx Universal Land Title	Provides solutions to help clients minimize risk, increase operational efficiencies, and satisfy regulatory requirements; best known for FraudGUARD, a market-leading mortgage fraud analytics product.  Title/Settlement service agent primarily located in southern Florida.	Complementary	\$163M	
	oniversal Edita Hitic	Trace of the control	The state of the s		First America.

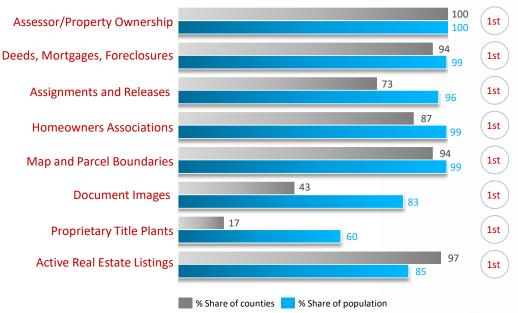
Note: Highlights transactions of \$5 million or greater. (1) Aggregate purchase price for all completed acquisitions in given year. Source: Company's 10-K fillings.

# Attractive Growth Prospects in Our Property Data Business

**RANK** 

Leveraging Data Assets to Drive Title Automation and Enhanced Risk Decisioning





### **Property Record Database**

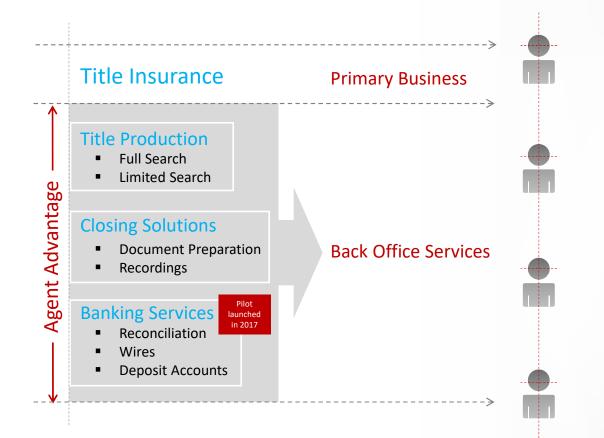
- Largest property record database
- Datatree.com and data licensing demonstrating growth

### Title Plant

- Continued expansion into new markets
  - Houston, Dallas, El Paso
- Long-term strategy to expand plant coverage to facilitate title automation



# Offering a Wider Array of Products to Title Agents



### **Customer Benefits**

- Reduced operating costs
- Risk mitigation
- Process efficiency

#### First American Benefits

- Expands "share of wallet" with agents
- Grows bank deposits
- Deepens customer relationships
- Reduces underwriting risk



### **SUMMARY**

### Strong Track Record of Results

21.7% annualized total shareholder return past 5 years

### Well Positioned in a Changing Environment

- Financial performance remains strong despite higher interest rates
- Actively investing for the digital future
- Application of emerging technologies creates opportunities

### Attractive Growth Opportunities

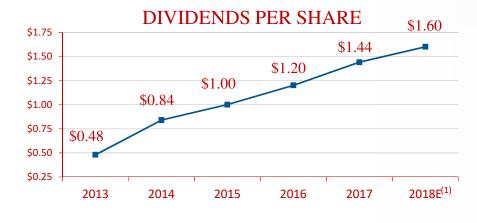
- Strong industry outlook
- Active M&A pipeline
- Data assets drive title automation and enhance risk decisioning
- Expanding service offering for title agents

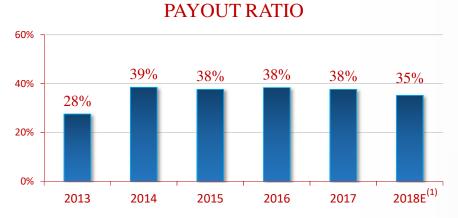
# Capital Management Strategy

- Objective: Create long-term shareholder value
- Capital management priorities:
  - Make value-creating investments in our core business
  - Acquire businesses that fit within our strategy
  - Return excess capital to shareholders through dividends and share repurchases
  - Maintain "A-" financial strength ratings and adequate capital levels
  - Manage our capital structure prudently
  - Maintain ample financial flexibility and holding company liquidity



### Dividends





### **Dividend Considerations**

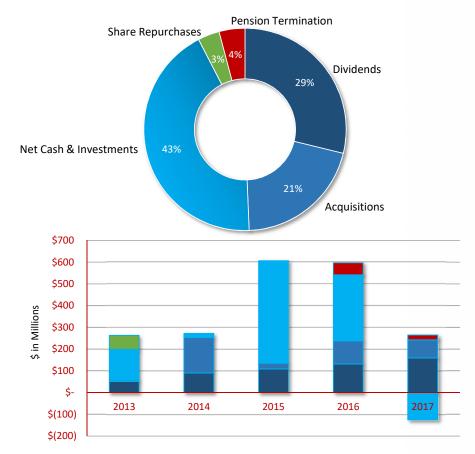
- First American expects to pay a meaningful dividend given the company's cash flow generation and investment opportunities
- Dividend increases are intended to be sustainable in perpetuity
- Dividend increases will be dependent upon expected holding company cash flows, market conditions and alternative uses of capital, among other factors
- The company is not committed to increasing the dividend every year





### Uses of Free Cash Flow and Debt Proceeds

#### **CUMULATIVE 5 YEAR USES**



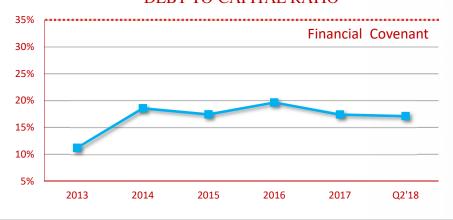
- ~43% of cash flow used for investment portfolio to strengthen the balance sheet
- Moving forward, portfolio strengthening not necessary as capital levels exceed current targets
- A greater proportion of future cash flows will be allocated to dividends given recent increases



# **Capital Structure**

As of June 30 <sup>th</sup> , 2018 (\$ in Millions)	
4.3% Senior Notes Due 2023	\$248
4.6% Senior Notes Due 2024	298
Trust Deed Notes	21
Other Notes	9
Revolving Credit Facility	160
Total Debt	\$736
Total Equity	\$3,570
Debt-to-Capital Ratio	17.1%

#### **DEBT-TO-CAPITAL RATIO**

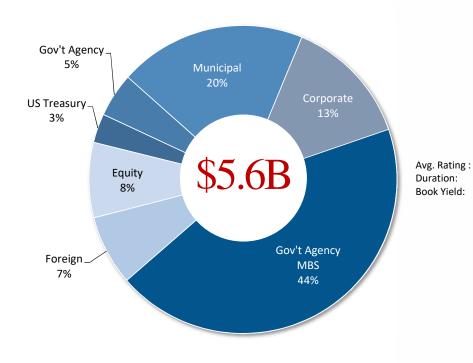


- Management's target debt-to-capital ratio is 18-20%
  - Supports target financial strength ratings
- \$160 million drawn on \$700 million revolving credit facility
- Revolving credit facility term ends in May 2019
- Significant financial flexibility to seize strategic opportunities



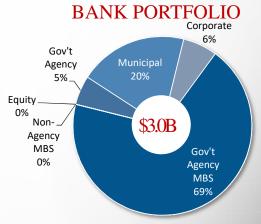
### Investment Portfolio

#### **CONSOLIDATED PORTFOLIO**



#### **INSURANCE PORTFOLIO**





AA

3.4

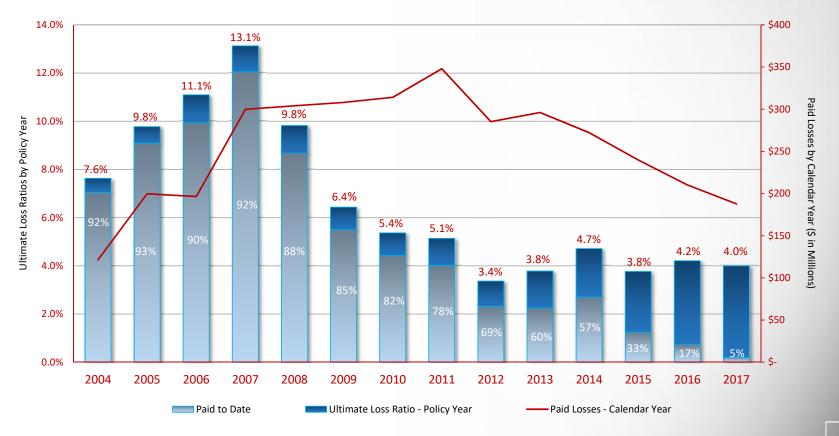
2.5%

Avg. Rating: AA Duration: 2.6 Book Yield: 2.1%

2° SOUARE PEDESTAL 174° SOUARE PEDESTAL SOUARE PEDESTAL



# Ultimate Loss Ratios by Policy Year





# Title Insurance Margin Objective

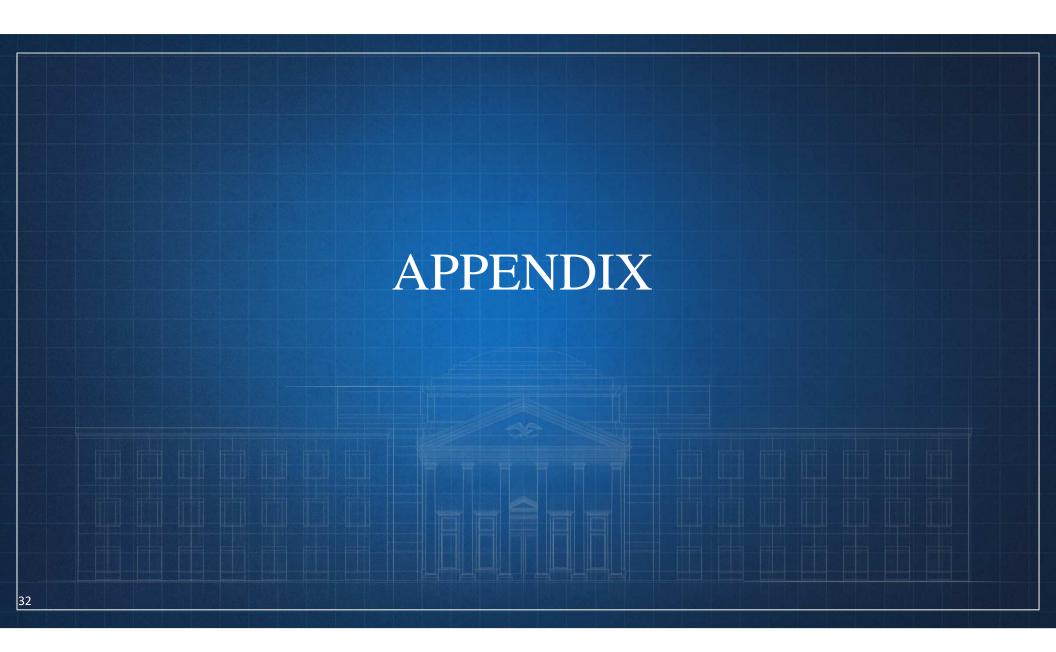
	Downside	Base Case	Upside
Pretax Margin	<11%	11% - 13%	>13%
Mortgage Originations	<\$1.4 Trillion	\$1.4 - \$1.8 Trillion	>\$1.8 Trillion
% Refinance	~25%	~25%	~25%
		i	

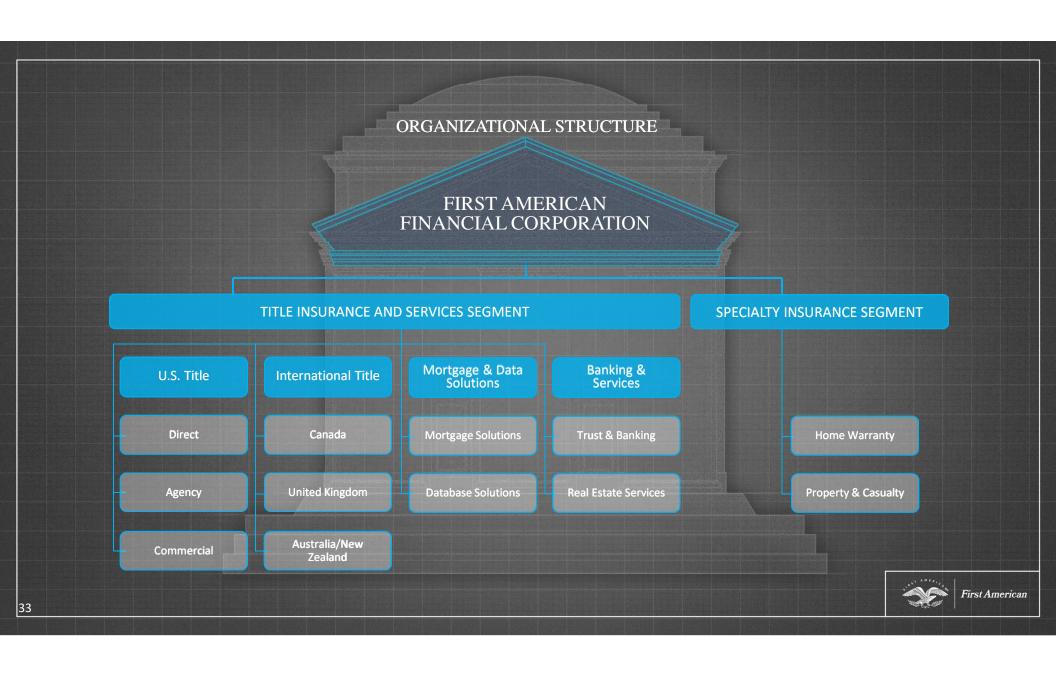


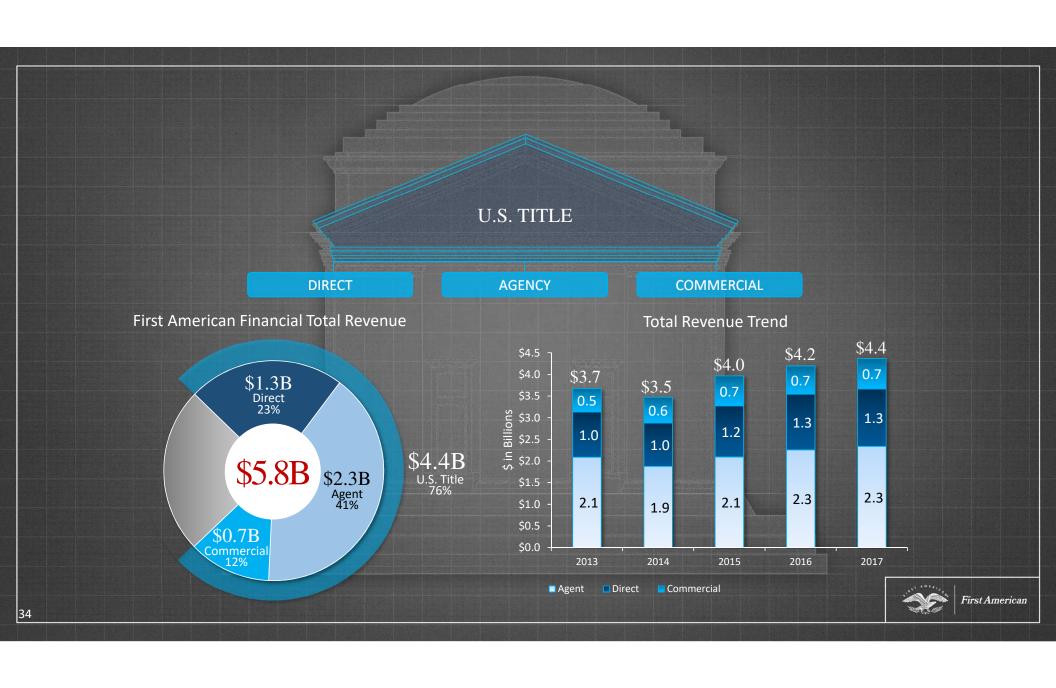
### **Investment Considerations**

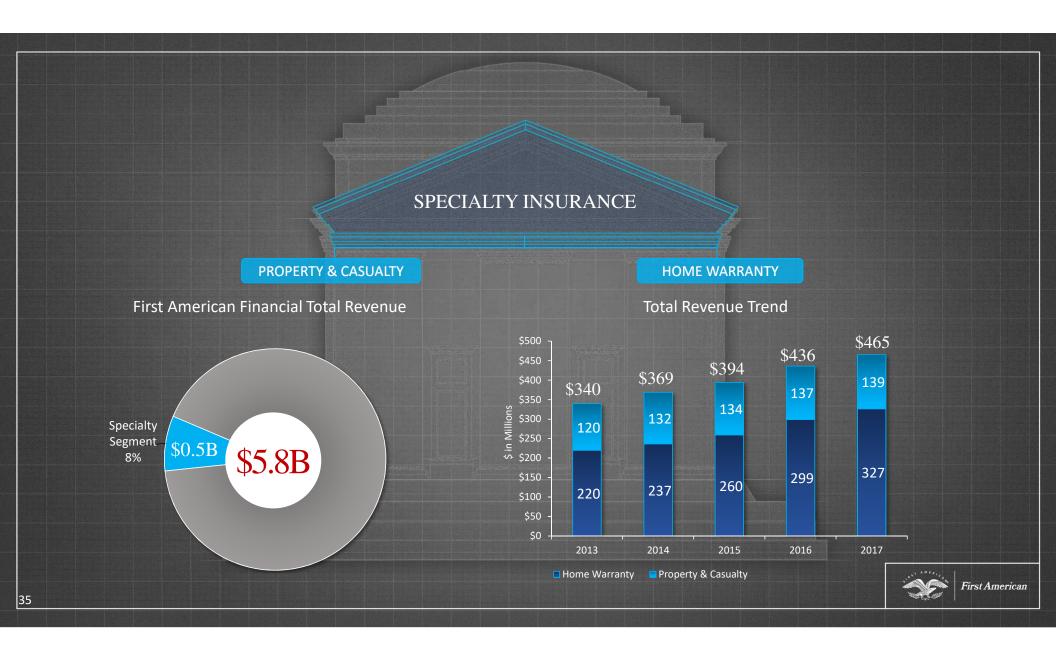
- Focused strategy as "pure play" in title and settlement markets
- Attractive industry characteristics
- Strong competitive position in title and settlement services
- Opportunity to grow by leveraging unique assets (e.g. bank and data)
- Expect earnings and margin growth as mortgage originations improve
- Strong balance sheet and financial flexibility
- Commitment to return capital to shareholders





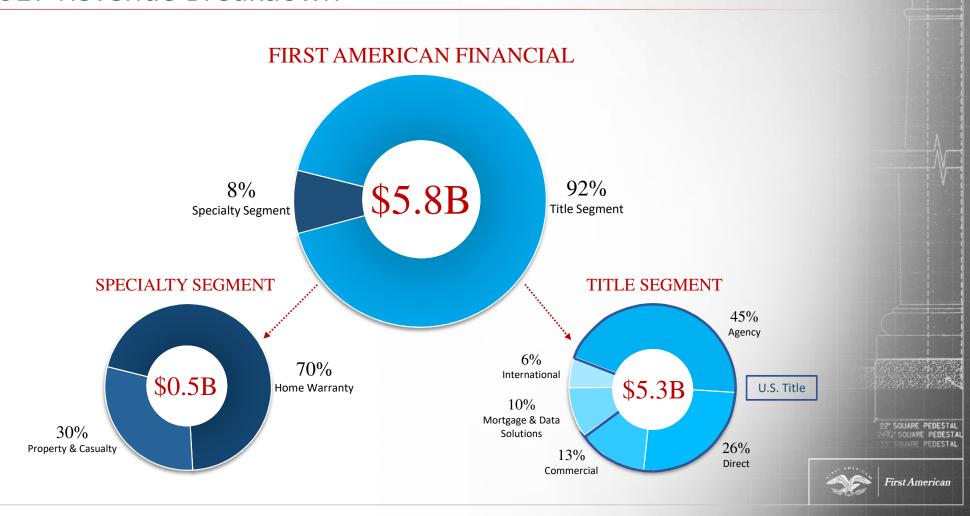






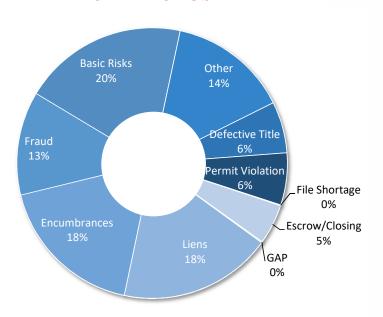
### 2017 Revenue Breakdown

36

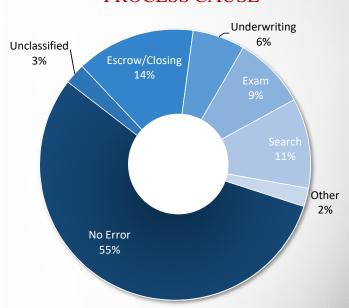


# 2017 Incurred Claims Detail

#### **CLAIM CAUSE**



#### **PROCESS CAUSE**



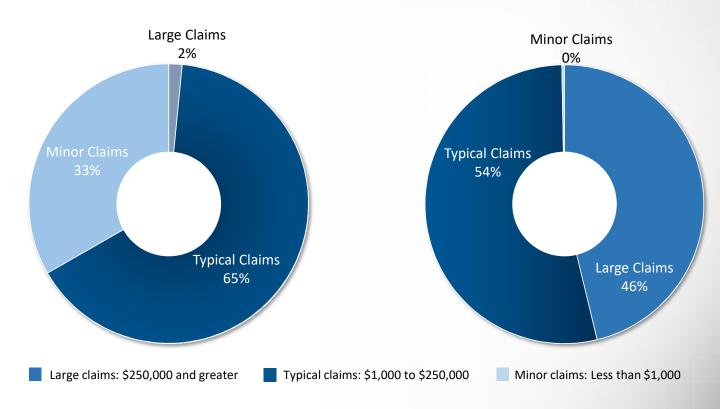
59% Direct / 41% Agent



# Claim Severity Distribution

#### CLAIM COUNT BY SEVERITY GROUP

### PAID CLAIMS BY SEVERITY GROUP





# Title Segment Net Investment Income Reconciliation

Net Investment Income Less Affiliate Investments														
\$ in Millions	Q1 '15	Q2 '15	Q3 '15	Q4 '15	Q1 '16	Q2 '16	Q3 '16	Q4 '16	Q1 '17	Q2 '17	Q3 '17	Q4 '17	Q1 '18	Q2 '18
Net Investment Income	\$21.8	\$26.0	\$25.4	\$24.4	\$24.9	\$27.5	\$29.0	\$29.4	\$26.6	\$34.7	\$37.9	\$38.3	\$41.4	\$51.7
Less: Affiliate Investments Adjusted Net Investment	1.1	3.7	2.8	0.1	0.9	2.1	2.8	2.4	1.6	1.8	1.1	(0.8)	(0.3)	1.0
Income	\$20.6	\$22.2	\$22.6	\$24.3	\$24.0	\$25.4	\$26.2	\$27.0	\$25.0	\$32.9	\$36.8	\$39.0	\$41.7	\$50.7

	Q1 '13	Q2 '13	Q3 '13	Q4 '13	Q1 '14	Q2 '14	Q3 '14	Q4 '14
Net Investment Income	\$19.0	\$21.6	\$22.2	\$13.8	\$15.7	\$19.3	\$22.0	\$2.7
Less: Affiliate Investments	2.7	4.5	4.1	(3.9)	(2.0)	0.3	2.8	(17.6)
Adjusted Net Investment Income	\$16.3	\$17.1	\$18.2	\$17.7	\$17.7	\$19.0	\$19.2	\$20.3

22' SOUARE PEDESTAL 24% SOUARE PEDESTAL SOUARE PEDESTAL

