



#### Safe Harbor Statement



CERTAIN STATEMENTS MADE IN THIS PRESS RELEASE AND THE RELATED MANAGEMENT COMMENTARY CONTAIN, AND RESPONSES TO INVESTOR QUESTIONS MAY CONTAIN, FORWARD-LOOKING STATEMENTS WITHIN THE MEANING OF SECTION 27A OF THE SECURITIES ACT OF 1933, AS AMENDED, AND SECTION 21E OF THE SECURITIES EXCHANGE ACT OF 1934, AS AMENDED. THESE FORWARD-LOOKING STATEMENTS CAN BE IDENTIFIED BY THE FACT THAT THEY DO NOT RELATE STRICTLY TO HISTORICAL OR CURRENT FACTS AND MAY CONTAIN THE WORDS "BELIEVE," "ANTICIPATE," "EXPECT," "INTEND," "PLAN," "PREDICT," "ESTIMATE," "PROJECT," "WILL BE," "WILL CONTINUE," "WILL LIKELY RESULT," OR OTHER SIMILAR WORDS AND PHRASES OR FUTURE OR CONDITIONAL VERBS SUCH AS "WILL," "MAY," "MIGHT," "SHOULD," "WOULD," OR "COULD." THESE FORWARD-LOOKING STATEMENTS INCLUDE, WITHOUT LIMITATION, STATEMENTS REGARDING FUTURE OPERATIONS, PERFORMANCE, FINANCIAL CONDITION, PROSPECTS, PLANS AND STRATEGIES. THESE FORWARD-LOOKING STATEMENTS ARE BASED ON CURRENT EXPECTATIONS AND ASSUMPTIONS THAT MAY PROVE TO BE INCORRECT. RISKS AND UNCERTAINTIES EXIST THAT MAY CAUSE RESULTS TO DIFFER MATERIALLY FROM THOSE SET FORTH IN THESE FORWARD-LOOKING STATEMENTS. FACTORS THAT COULD CAUSE THE ANTICIPATED RESULTS TO DIFFER FROM THOSE DESCRIBED IN THE FORWARD-LOOKING STATEMENTS INCLUDE, WITHOUT LIMITATION: INTEREST RATE FLUCTUATIONS; CHANGES IN THE PERFORMANCE OF THE REAL ESTATE MARKETS; VOLATILITY IN THE CAPITAL MARKETS; UNFAVORABLE ECONOMIC CONDITIONS; IMPAIRMENTS IN THE COMPANY'S GOODWILL OR OTHER INTANGIBLE ASSETS; FAILURES AT FINANCIAL INSTITUTIONS WHERE THE COMPANY DEPOSITS FUNDS; CHANGES IN APPLICABLE LAWS AND GOVERNMENT REGULATIONS; HEIGHTENED SCRUTINY BY LEGISLATORS AND REGULATORS OF THE COMPANY'S TITLE INSURANCE AND SERVICES SEGMENT AND CERTAIN OTHER OF THE COMPANY'S BUSINESSES; USE OF SOCIAL MEDIA BY THE COMPANY AND OTHER PARTIES; REGULATION OF TITLE INSURANCE RATES; LIMITATIONS ON ACCESS TO PUBLIC RECORDS AND OTHER DATA; CHANGES IN RELATIONSHIPS WITH LARGE MORTGAGE LENDERS AND GOVERNMENT-SPONSORED ENTERPRISES; CHANGES IN MEASURES OF THE STRENGTH OF THE COMPANY'S TITLE INSURANCE UNDERWRITERS, INCLUDING RATINGS AND STATUTORY CAPITAL AND SURPLUS; LOSSES IN THE COMPANY'S INVESTMENT PORTFOLIO; MATERIAL VARIANCE BETWEEN ACTUAL AND EXPECTED CLAIMS EXPERIENCE; DEFALCATIONS, INCREASED CLAIMS OR OTHER COSTS AND EXPENSES ATTRIBUTABLE TO THE COMPANY'S USE OF TITLE AGENTS; ANY INADEQUACY IN THE COMPANY'S RISK MANAGEMENT FRAMEWORK; SYSTEMS DAMAGE, FAILURES, INTERRUPTIONS AND INTRUSIONS OR UNAUTHORIZED DATA DISCLOSURES; ERRORS AND FRAUD INVOLVING THE TRANSFER OF FUNDS; THE COMPANY'S USE OF A GLOBAL WORKFORCE; INABILITY OF THE COMPANY'S SUBSIDIARIES TO PAY DIVIDENDS OR REPAY FUNDS; INABILITY TO REALIZE THE BENEFITS OF, AND CHALLENGES ARISING FROM, THE COMPANY'S ACQUISITION STRATEGY; AND OTHER FACTORS DESCRIBED IN THE COMPANY'S QUARTERLY REPORT ON FORM 10-Q FOR THE QUARTER ENDED JUNE 30,2017, AS FILED WITH THE SECURITIES AND EXCHANGE COMMISSION. THE FORWARD-LOOKING STATEMENTS SPEAK ONLY AS OF THE DATE THEY ARE MADE. THE COMPANY DOES NOT UNDERTAKE TO UPDATE FORWARD-LOOKING STATEMENTS TO REFLECT CIRCUMSTANCES OR EVENTS THAT OCCUR AFTER THE DATE THE FORWARD-LOOKING STATEMENTS ARE MADE.

## Use of non-GAAP Financial Measures



This slide presentation contains, and related commentary and answers to questions may contain certain financial measures that are not presented in accordance with generally accepted accounting principles (GAAP), including net operating revenue and success ratios. Although these exclusions represent actual gains, losses or expenses to the Company, they may mask the periodic income and financial and operating trends associated with the Company's business.

The Company is presenting these non-GAAP financial measures because they provide the Company's management and investors with additional insight into the operational performance of the Company relative to earlier periods and relative to the Company's competitors. The Company does not intend for these non-GAAP financial measures to be a substitute for any GAAP financial information. In the slide presentation these non-GAAP financial measures have been presented with, and reconciled to, the most directly comparable GAAP financial measures. Investors should use these non-GAAP financial measures only in conjunction with the comparable GAAP financial measures.

## **Company Overview**



Leading position in title insurance markets

- Since 1889, a market leader in title insurance and settlement services
- 26.5% market share in U.S. title insurance market with single national brand
- #2 market share position in the US
- Pursuing profitable share growth in key markets
- International title insurance & services market leader

Strong operating platform

- Industry-leading technology infrastructure
- Well-established, efficient cost structure
- Achieving record title margins with longer-term upside remaining

Strong financial position

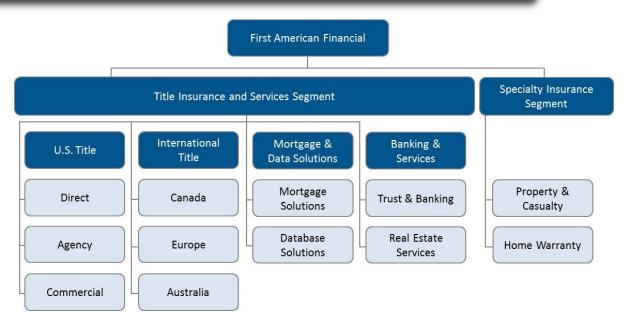
- \$5.6 billion annual revenue in 2016
- Strong balance sheet, with financial leverage at 18.7% debt-to-capital ratio
- High quality, conservative investment portfolio

Market Trends Favorable

- Growth in purchase market expected to continue in 2017 and beyond
- Commercial market conditions continue to be strong
- Potential for regulatory reform over the next few years

## **Organizational Structure**

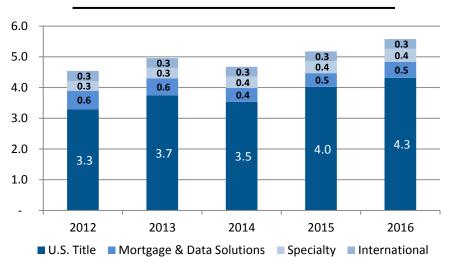




#### **2016** Revenue: \$5.6B

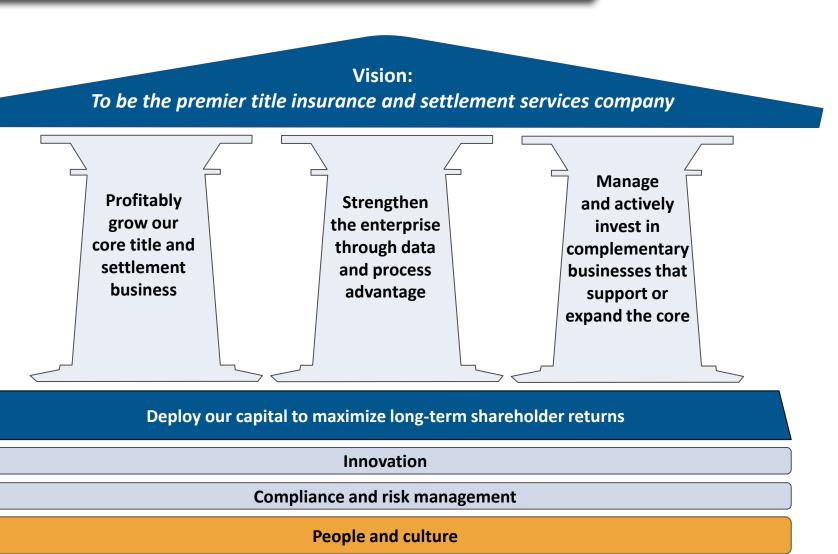
# International 5% Mortgage & Data Solutions 9% Specialty 8%

#### **Total Revenue Trend**



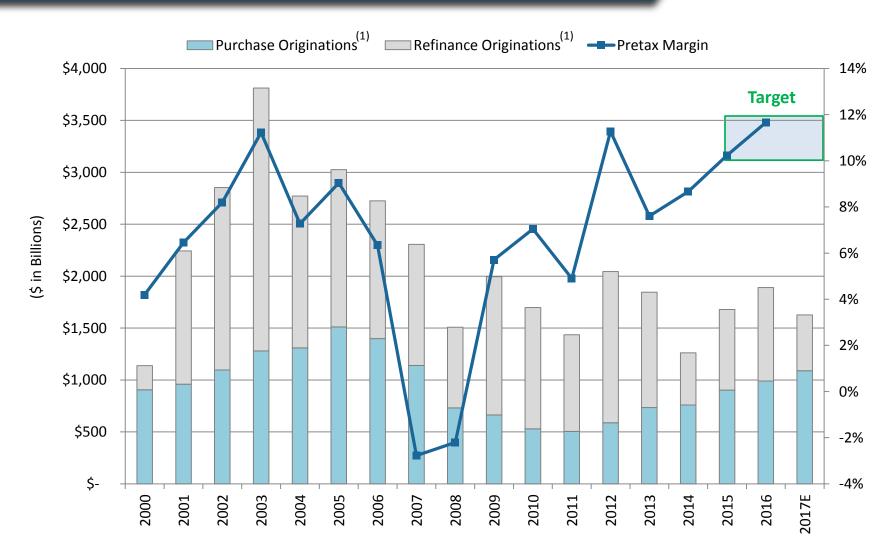
## First American's Strategy





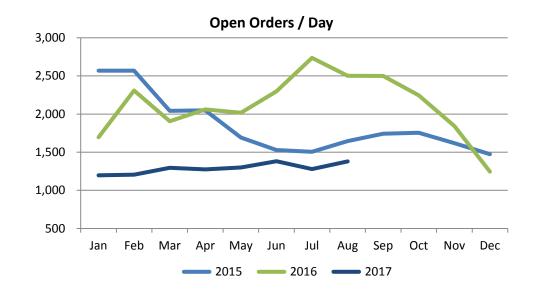
## Title Insurance Segment Margins





#### Refinance Market







#### **Current Trend**

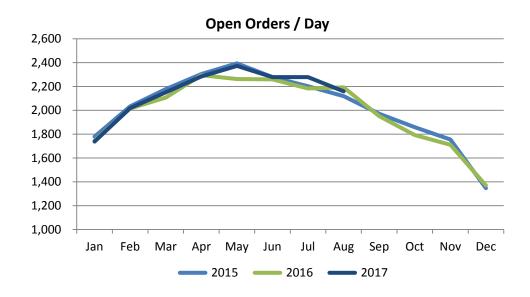
- Open orders stabilized at ~1300 per day in 1H
- Significantly reduced resource commitments in our refinance focused businesses
- Closely monitoring order levels as always

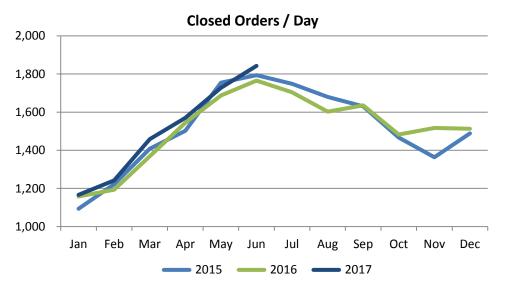
#### **Outlook**

- Rising interest rates will likely continue to weigh on refinance transactions in 2017
- Longer term, expect refinance volumes to remain low

#### Purchase Market







#### **Current Trend**

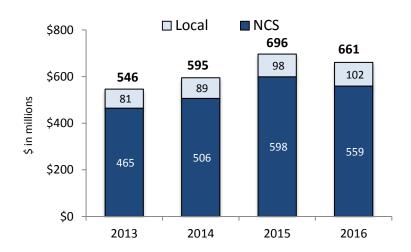
- 12% revenue growth in 1H 2017
  - Fees per file up 8%
  - Closed orders up 3%
- Home price appreciation robust
  - Strong buyer demand
  - Lack of for sale inventory in existing homes a key factor

#### **Outlook**

 Expect continued growth in 2017 and beyond

## **Commercial Market**







#### **Current Trend**

- Revenues up 5% in 1H 2017
- Seeing continued strength across most markets and asset classes
- Overall quality and size of deals remain high
- Capital availability and foreign flows continue to support market

#### **Outlook**

- Expect continued strength, albeit below 2015 record levels
- Well positioned national platform

## Capital Management Strategy



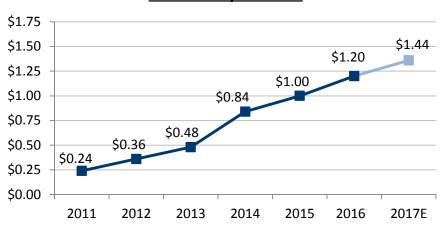
#### **Objective: Create Long-Term Shareholder Value**

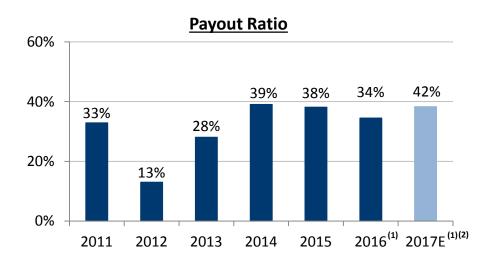
- Capital Management Priorities:
  - Make value-creating investments in our core business
  - Acquire businesses that fit within our core strategy
  - Return excess capital to shareholders through dividends and share repurchases
  - Maintain adequate capital levels
  - Manage our capital structure prudently
  - Maintain ample financial flexibility and holding company liquidity

#### Dividends



#### Dividends per share





#### **Dividend Considerations:**

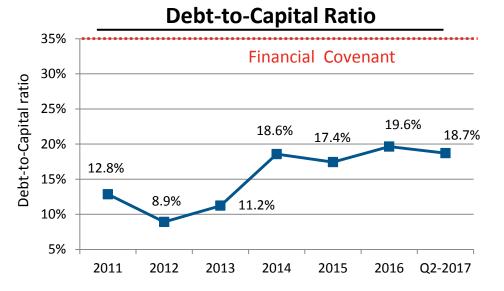
- First American should pay a meaningful dividend given the company's cash flow generation and investment opportunities
- Dividend increases should be sustainable in perpetuity
- Dividend increases will be dependent upon expected holding company cash flows, market conditions and alternative uses of capital, among other factors
- The company is not committed to increasing the dividend every year

- EPS excludes the pension termination impact.
- 2. Calculated using consensus EPS estimate for 2017.

## Capital Structure



As of June 30, 2017 (\$ in millions)			
4.3% senior notes due 2023	\$248		
4.6% senior notes due 2024	298		
Trust deed notes	25		
Other notes	4		
Revolving credit facility	160		
Total debt	\$734		
Total equity	\$3,193		
Debt-to-Capital ratio	18.7%		

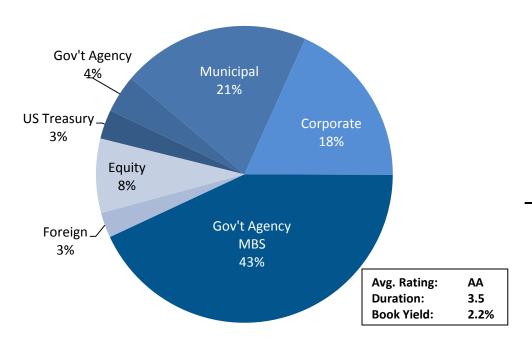


- FAF has significant financial flexibility to seize strategic opportunities
- Management's target debt-to-capital ratio is 18-20%
  - Supports target financial strength ratings
- No significant maturities until 2023
- The credit facility rate floats at LIBOR + 175 basis points

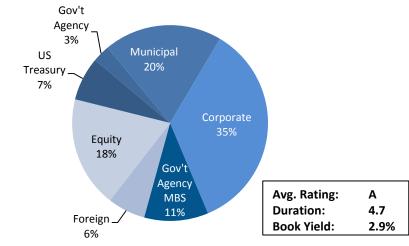
## Investment Portfolio



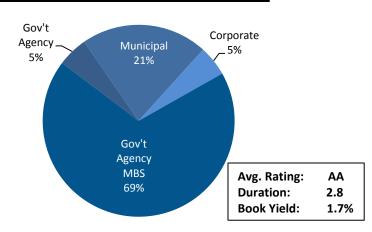
# Consolidated Portfolio \$5.3 Billion



# Insurance Portfolio \$2.3 Billion



# Bank Portfolio \$3.0 Billion



## Impact of Higher Interest Rates



#### **Benefits**

**\** 

Insurance portfolio investment income

- Yield on new investments will be greater than current book yield
- Banking Profitability
  - ~35% of banking portfolio in floatingrate securities
  - Spread to deposit costs widen in higher interest rate environment
- Reduced defined benefit plan obligations
  - Defined benefit plans highly sensitive to interest rates
- Higher investment income on escrow balances
  - Deposits at third party banks
- ✓ Higher earnings at FA Exchange

#### **Risks**



Decreased value of fixed income portfolio



Impact to refinance volumes

- Refinance represented 17% of direct revenue premiums in 2016
- 2016 average revenue per order:

- Refinance: \$885

Resale: \$2,134

Commercial: \$8,245



Reduced housing affordability



Higher interest expense on credit facility

## **Investment Considerations**

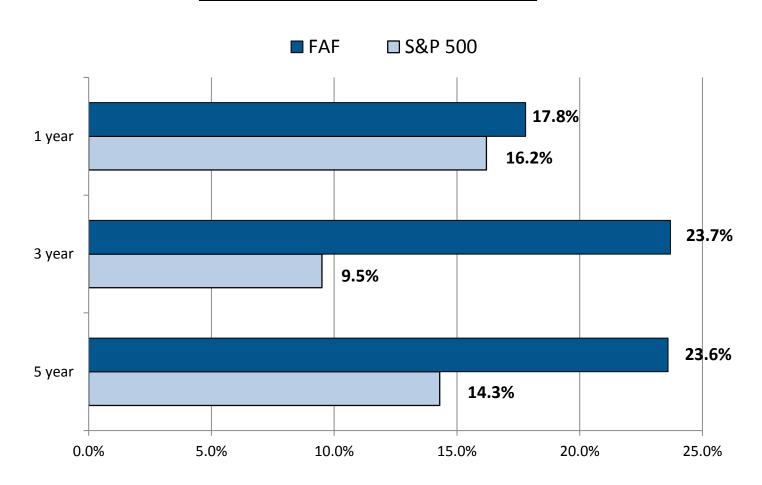


- "Pure play" in title and mortgage markets
- Strong competitive position in title and settlement services
  - Continue to pursue profitable market share gains
  - Strengthening the enterprise through data capabilities
- Record title segment margins with longer-term upside remaining
  - Expect earnings and margin growth as purchase market improves
  - Anticipate cash flow to increase from both higher earnings and lower paid claims
- Strong balance sheet and financial flexibility
  - Recently completed legal entity re-alignment increases dividend capacity and capital deployment opportunity
- Commitment to return capital to shareholders
  - Raised dividend 36% in 2016 and 12% in 2017

## **Total Shareholder Return**



#### **FAF Total Shareholder Return**







## **Balance Sheet**

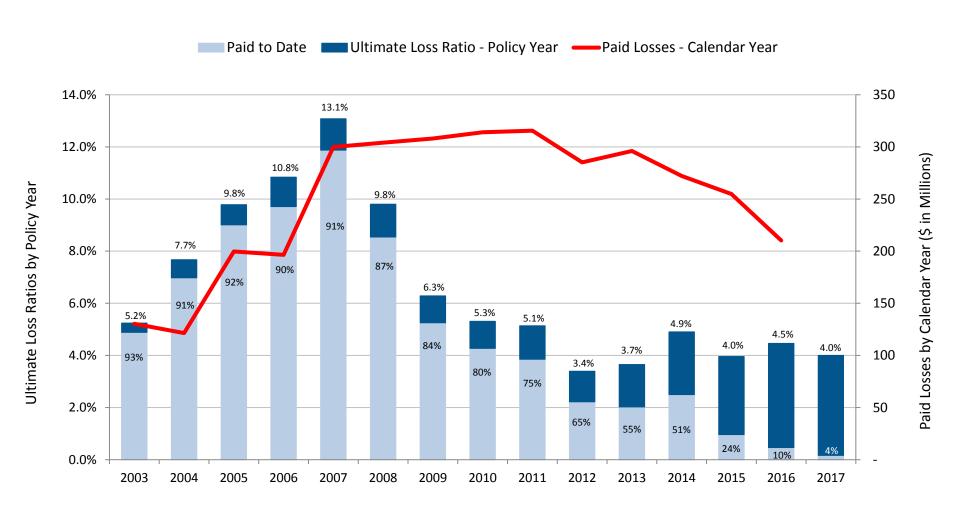


#### As of June, 30 2017 (\$ millions)

<u>Assets</u>		Return on Equity	
Cash & equivalents	\$1,167	TTM Net income	\$369
Investments	5,459	Average Equity	\$3,067
Other assets	1,578	ROE	12.0%
Goodwill & intangibles	1,110	2	12.070
Total assets	\$9,314		
Liabilities & Equity		Debt-to-capital	18.7%
Demand Deposits	\$3,098	Book value per share	\$28.84
Other Liabilities	1,267	Tangible equity	\$2,088
Reserves	1,017		
Debt	734	Statutory surplus	\$1,250
Equity	3,198		
Total liabilities & equity	\$9,314		

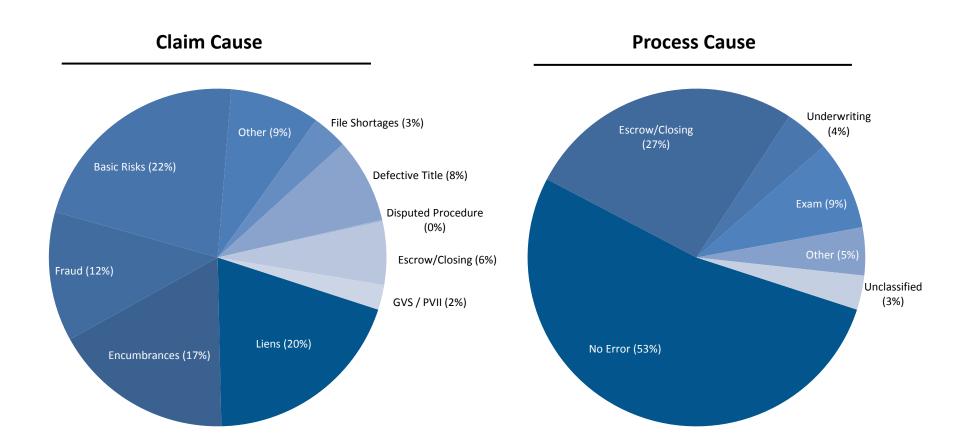
## Ultimate Loss Ratios by Policy Year





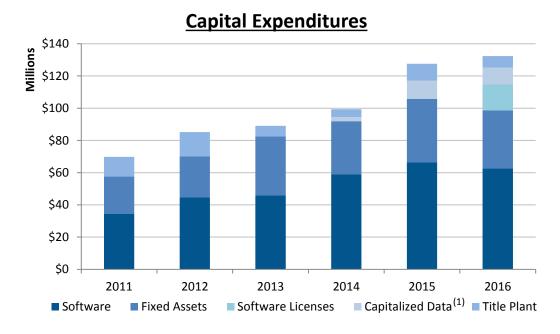
## 2016 Incurred Claims Detail





## Capital Expenditures





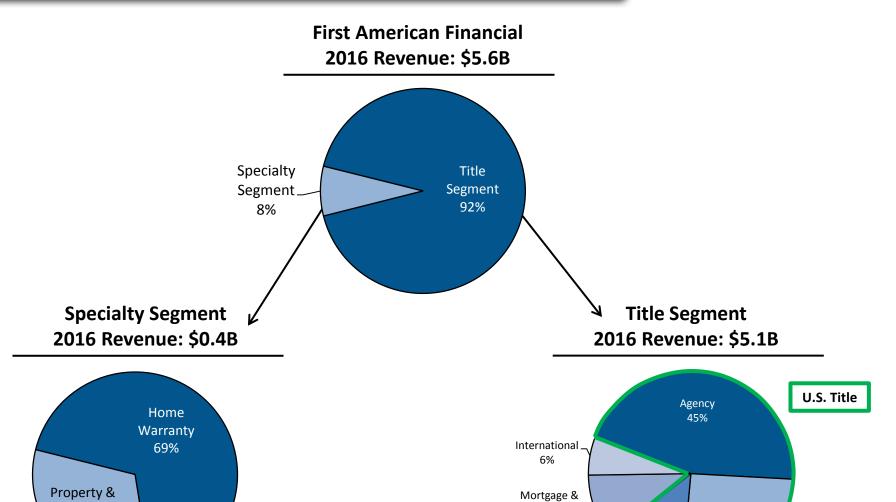
- Fixed Assets
  - ~\$35 million annually
- Software
  - Customer-facing technology
  - Integrated mortgage disclosure readiness
  - Production system (FAST) enhancements
- Title Plant
  - Title plant expansion
- Capitalized Data
  - Supports property information expansion
- ~35% of capital expenditures are for growth and 65% for maintenance

## 2016 Revenue Breakdown

Casualty

31%





Data

Solutions

10%

Direct

26%

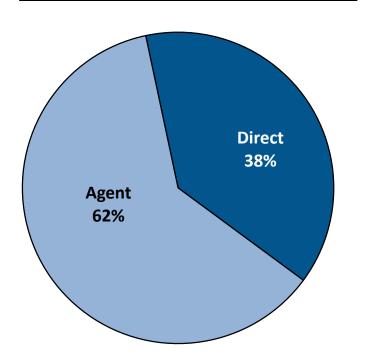
Commercial

13%

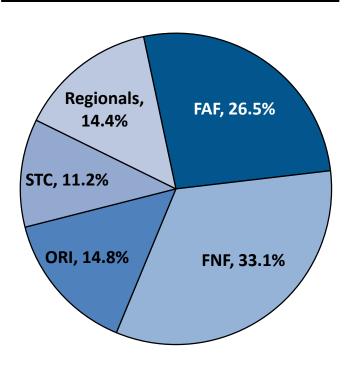
## **Industry Structure**



Industry Premiums - \$14.3B 2016



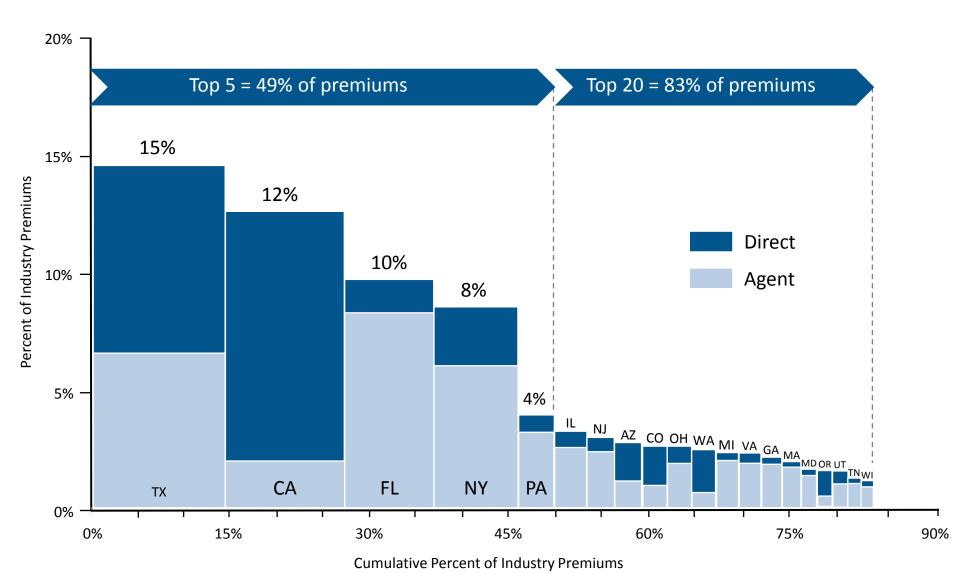
# **Underwriter Market Share 2016**



Source: ALTA

## Industry Premiums by State

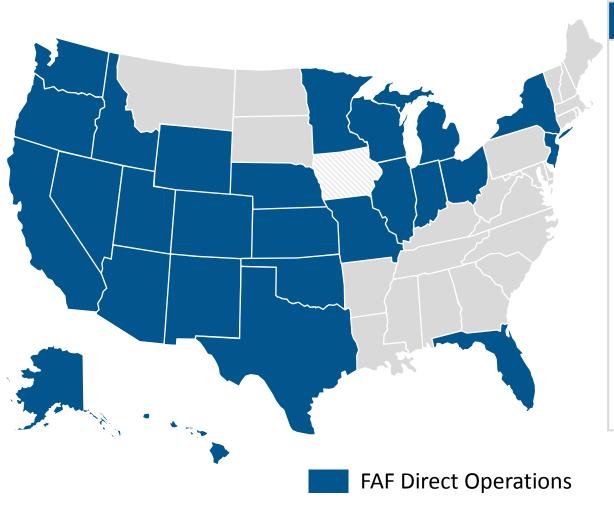




Source: ALTA (2016 Data)

## First American Footprint





#### **Distribution Strategy**

#### <u>Direct</u>

- Local presence in 26 states
- Positioned in top metro areas
- Offices must support fixed costs through the cycle

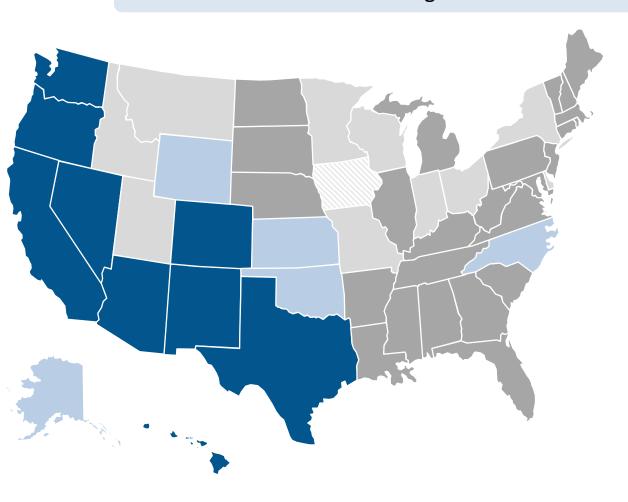
#### **Agency**

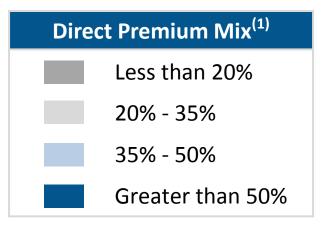
- Underwriter in 49 states
- Business in both rural and metro areas
- Highly variable cost structure

## Industry Distribution by State



#### Western states have a greater mix of direct distribution





(1) Source: ALTA; data for 2016

## Title Segment Success Ratio



Success Ratio =	△ Operating Expenses	
	△ Net Operating Revenue	

#### **Full Year 2016 Calculation**

(\$ in millions)	2016	2015	Change
Personnel and other operating expenses	\$2,343	\$2,237	+105
Total revenues	5,134	4,788	
Less: Premiums retained by agents	1,802	1,657	
Net investment income	111	98	
Net realized investment gains	19	(7)	
Net operating revenues (NOR)	\$3,203	\$3,041	+162

Success	Ratio	65%

#### **Target**

- < 60% when NOR increases
- > 60% when NOR decreases
- 60% target is only sustainable until optimized margin is achieved
- Success ratio is less meaningful when NOR is stable
- Due to the seasonality, success ratio is most useful when comparing period to prior year